

**Georgia Bureau of Investigation  
September Monthly Report  
FY2019**



**Presented to the Board of Public Safety  
November 7, 2018**

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Director**

## Table of Contents

<b>I.</b>	<b>Staffing and Backlog.....</b>	<b>3 – 4</b>
<b>II.</b>	<b>Administration</b>	
	<b>Office of Privacy &amp; Compliance/Open Records</b>	
	<b>Personnel</b>	
	<b>Staff Services.....</b>	<b>5</b>
<b>III.</b>	<b>Investigative Division.....</b>	<b>6 – 9</b>
<b>IV.</b>	<b>Crime Lab.....</b>	<b>10 – 12</b>
<b>V.</b>	<b>Georgia Crime Information Center.....</b>	<b>13 – 18</b>

## Vacant State Positions FY2019

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	29	26	29									
Vacant Scientist Positions	18	19	19									
Total Vacant Positions in GCIC	2	2	2									
Total Vacant Positions in Admin	5	5	5									
Vacant Sworn Agent Positions	23	24	10									
Total Vacant Positions In the Investigative Division	32	33	21									

**DOFS Backlog Chart  
Unworked Reports over 30 Days Old  
FY2019**

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	17,832	17,970	18,790									
Data Conversion	1	1	1									
Firearms	3,525	3,605	3,680									
Forensic Biology	6,154	6,434	6,697									
Impressions	55	52	52									
Latent Prints	4,385	4,429	4,487									
Medical Examiners	218	129	141									
Miscellaneous Services	0	0	0									
Operations Support	2	1	0									
Toxicology	1,041	1088	974									
Trace Evidence	644	681	729									
<b>Total</b>	<b>33,857</b>	<b>34,390</b>	<b>35,551</b>									

# GBI Administration

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## Office of Privacy & Compliance/Open Records

	<u>September 2018</u>	<u>Total FY2019</u>
Open Records Request	439	1,258
Archives	19	62

## Personnel

Employee Totals

September 2018

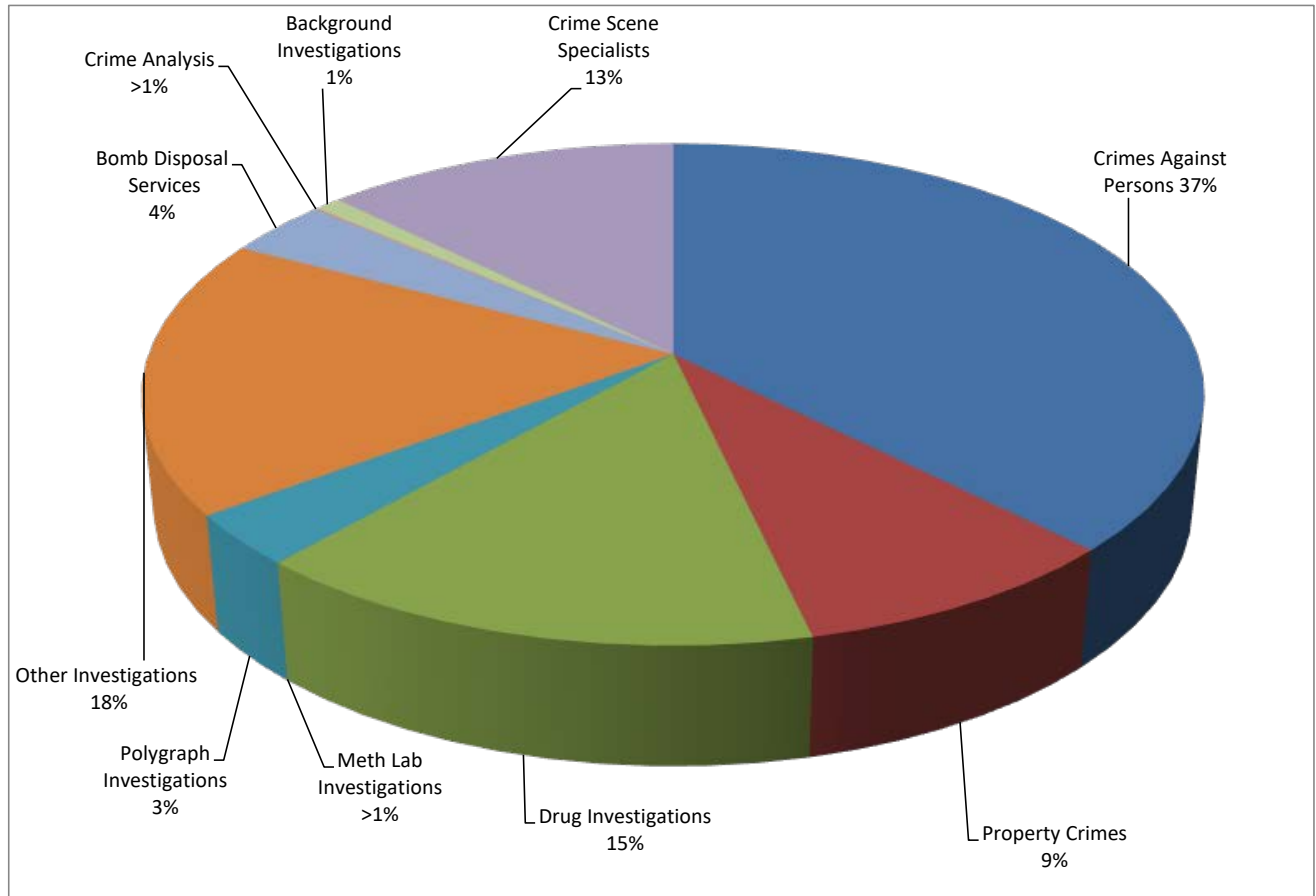
	State Funded Positions	Grant Funded Positions	<i>Total</i>
Investigative Division	369	24	<b>393</b>
Georgia Crime Information Center	44	77	<b>121</b>
Division of Forensic Sciences	314	37	<b>351</b>
Administration	43	4	<b>47</b>
<b>Total</b>	<b>770</b>	<b>142</b>	<b>912</b>

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	21	6
Georgia Crime Information Center	2	2
Division of Forensic Sciences	29	11
Administration	5	1
<b>Total</b>	<b>57</b>	<b>20</b>

# INVESTIGATIVE DIVISION

	September 2018	Fiscal YTD
Total Sworn Employees		286 (filled-includes grant)
Total Investigative Hours Expended	25,564.25	89,358.75
Crimes Against Persons, includes	9,269.00	33,544.50
Death Investigations	4,954.00	17,803.00
Child Abuse	2,591.00	8,918.50
Sex Crimes	523.00	1,405.00
Missing Persons	142.00	1,486.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	1,059.00	3,932.00
Property Crimes, including Theft, Burglary, Forgery	2,217.75	7,924.75
Drug Investigations	4,187.00	13,504.00
Meth Lab Investigations	-	4.00
Polygraph Examinations	971.00	2,961.00
Background Investigations	73.00	817.00
Other Investigations, including Preliminary Investigations	4,721.50	15,970.50
Bomb Disposal Services	734.00	3,259.00
Crime Analysis	57.00	106.00
Crime Scene Specialists	3,334.00	11,268.00
	All figures above represent Investigative Hours	
Total Seizures	2,531,728.50	\$16,513,606.18

# Investigative Hours Expended YTD FY2019



## **Georgia Authorized Central Storage (ACS) Program Update**

<https://gbi.georgia.gov/meth-container-program>

### 1<sup>st</sup> Quarter of FY2019 - July 1 to September 30, 2018

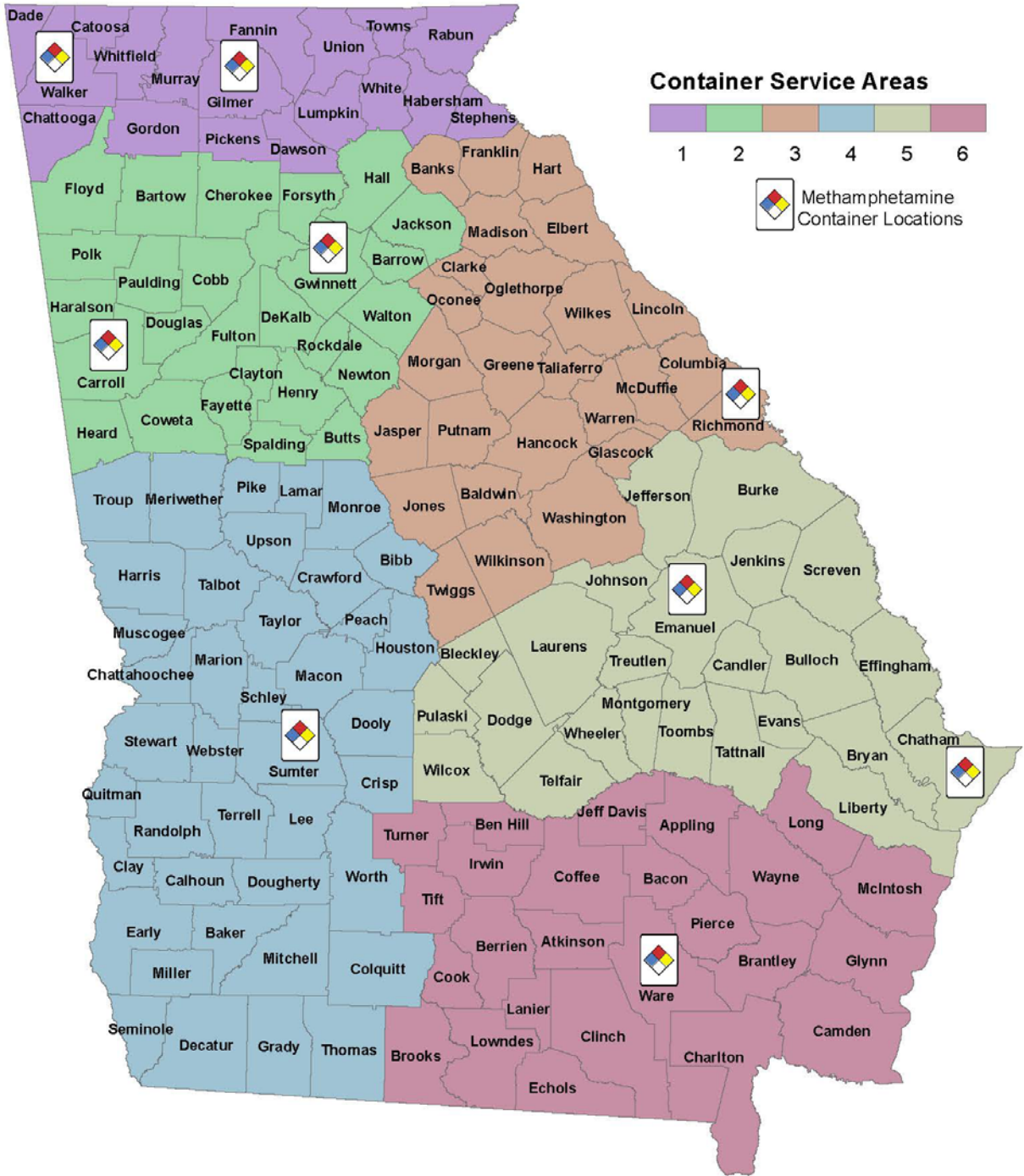
During the 1<sup>st</sup> quarter, local and state law enforcement agencies used the Georgia ACS program to store and dispose of hazardous waste from 14 clandestine drug labs discovered in Georgia. The processing and packaging of materials resulted in 36 hazardous waste containers with a total volume of 454 gallons. The total weight of the hazardous waste was 302 pounds.

All 9 Georgia ACS facilities were operational during the 1<sup>st</sup> quarter.

An ACS Certification Officer Course is scheduled for April of 2019.



# State of Georgia Methamphetamine Container Program



January 2015

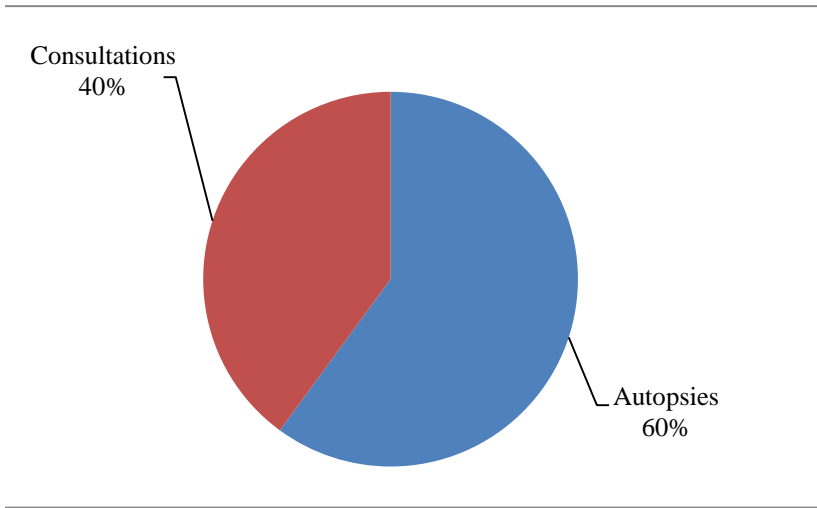
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**Medical Examiners (includes all laboratories)**

	September 2018	FY2019 YTD
Autopsies	205	630
Consultations	79	419
<b>Total ME Cases Managed</b>	<b>284</b>	<b>1,049</b>
Clayton County Death Certificates	37	121

Percentage of Cases Released in 90 days: 63%

**Medical Examiner Activity, FY2019**




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**Confirmed CODIS Hits for September 2018**

State Offender Hits	56
State Forensic Hits	6
National Offender Hits	18
National Forensic Hits	<u>0</u>
<b>Total</b>	<b>80</b>

**Samples entered into CODIS for September 2018 – 1,083**

**Profiles in CODIS**

Forensic Casework Profiles	23,185
Convicted Offender Profiles	333,931
Missing Person/Unidentified Human Remain Profiles	7
Staff/QC File	<u>523</u>
<b>Total</b>	<b>357,646</b>

## Laboratory Production

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### Report Turnaround for September 2018

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	1,977	3,421	58%
Central Regional - Macon	36	403	9%
Coastal Regional - Savannah	57	539	11%
Eastern Regional - Augusta	297	460	65%
Northeastern Regional	812	1,116	73%
Southwestern Regional - Moultrie	23	197	12%
Western Regional - Columbus	39	206	19%
<b>System-wide Totals</b>	<b>3,241</b>	<b>6,342</b>	<b>51%</b>

*Note: 66.9% Casework Reports were released within 90 days.*

### Report Turnaround for Year-to-Date, FY2019

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	6,935	11,360	61%
Central Regional - Macon	84	901	9%
Coastal Regional - Savannah	210	1,726	12%
Eastern Regional - Augusta	1,019	1,494	68%
Northeastern Regional	3,145	4,044	78%
Southwestern Regional - Moultrie	91	887	10%
Western Regional - Columbus	134	907	15%
<b>System-wide Totals</b>	<b>11,618</b>	<b>21,319</b>	<b>54%</b>

### Crime Lab Reports Processed for September 2018

<b>Department</b>	<b>Requested</b>	<b>Total Released</b>
Chemistry (includes Drug ID)	3,453	2,505
Firearms	158	118
Forensic Biology	1,581	1,168
Impressions	2	3
Latent Prints	158	130
Medical Examiners	414	378
Operations Support	8	6
Toxicology	2,316	2,362
Trace Evidence	73	50
<b>Total</b>	<b>8,163</b>	<b>6,720</b>

### Crime Lab Reports Processed FY2019

<b>Department</b>	<b>Requested</b>	<b>Total Released</b>
Chemistry (includes Drug ID)	11,188	8,785
Firearms	501	275
Forensic Biology	5,442	4,306
Impressions	6	9
Latent Prints	585	407
Medical Examiners	1,335	1,478
Operations Support	33	38
Toxicology	7,323	7,358
Trace Evidence	267	141
<b>Total</b>	<b>26,680</b>	<b>22,797</b>

**September 2018**

**NCIC SERVICES**

**CJIS Network Statistics**

System Uptime: 100%  
 Messages Processed: 71,599,074

**CJIS Operations**

**1. Sex Offender Registry**

	Month	FY2019	Database Totals
Records Added	141	440	31,482

**2. Protection Order Registry**

	Month	FY2019	Database Totals
Records Added	2,266	7,299	154,954

**3. National Data Exchange (N-DEx)**

Number of Georgia agencies contributing to N-DEX: 34 (6 direct, 28 LInX)

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry Access
Agencies	1	0	17
Users	3	1	23

**4. Off-Line Search Requests**

Type of Request	Month	FY2019
Administrative (Criminal Justice Agency)	22	60
Open Records	1	4
Subpoena	0	2
Media	0	0
Possible CJIS Security Violations	4	11

**CJIS Audits**

GCIC conducted 36 CJIS Audits

## INFORMATION SERVICES

### 1. Criminal Fingerprint Transactions Received

	Month	FY2019
Submissions	40,479	127,874
Submissions w/Palms	18,518	56,450
Submissions w/Photos	14,777	46,699

Transactions processed within 2 hours of receipt: 94%

### 2. Applicant Fingerprint Transactions Received

	Month	FY2019
Submissions	36,699	126,200

Transactions processed with 24 hours of receipt: 100%

### 3. Final Disposition Received

	Month	FY2019
Local Agency	63,911	189,802
GCIC	3,370	14,627
Total	67,281	204,429

### 4. RAPID Identification Transactions

	Month	FY2019
Submissions	10,669	34,594
AFIS Hits	68%	69%
NCIC Hits	44%	44%
FBI RISC Hits	9%	9%

### 5. Non-Criminal Justice Audits, Visits and Trainings

	Month	FY2019
In Compliance	8	27
Out of Compliance	13	38
TOTAL AUDITS	21	65
Advisement Memos	-	-
Agency Visits	19	33
Attendees	52	259
Trainings	8	20

### 6. Disposition Recovery Project

	Month	Project to Date
Submitted to Vendor	1411	103,657
Dispositions Processed	1432	102,630

## PLANS & PROGRAM DEVELOPMENT

### CHILD FATALITY SYSTEM REVIEW PROJECT

**Project Description** - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

**Monthly Update** - The developer is continuing to work on the CFR application.

### CRIMINAL JUSTICE EXCHANGE PROJECT

**Project Description** - The Georgia Bureau of Investigation will programmatically own an initiative of the Governor's Office entitled Criminal Justice Exchange Project (CJEP). CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia. Each exchange automates a manual, paper-based criminal justice business process and will follow a criminal case lifecycle from booking through disposition and supervision. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community. The exchanges will involve the coordination of multiple agencies and vendor applications.

**Monthly Update** - The signing of Senate Bill 407 established the Criminal Case Data Exchange Board which will replace the previous Criminal Justice e-Filing Project (CJEP) Governance Committee. GBI, GTA, consultants, statewide stakeholders and vendors continue to meet and work towards the completion of the primary data exchanges (October 2018 – December 2018); secondary exchanges are estimated to be implemented February 2019 – March 2019.

### CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT

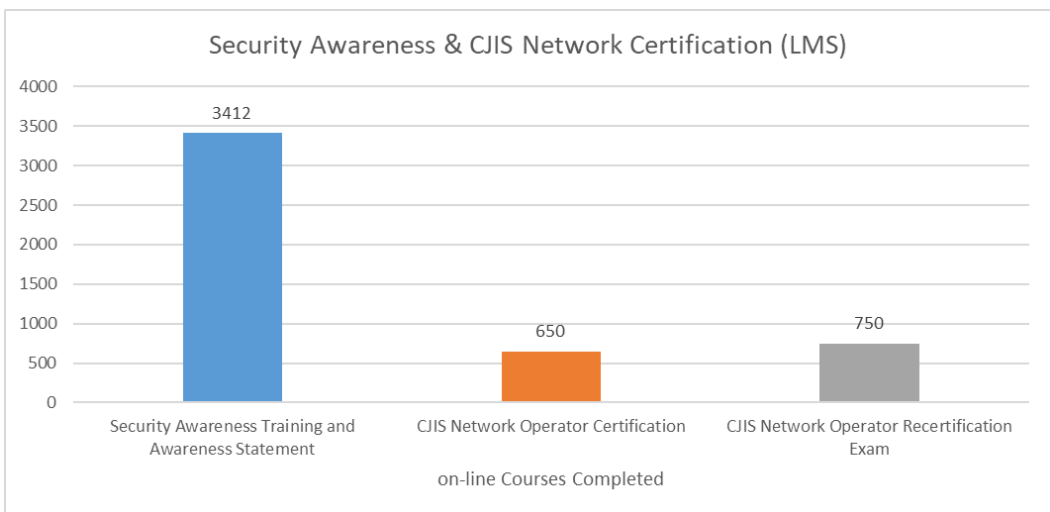
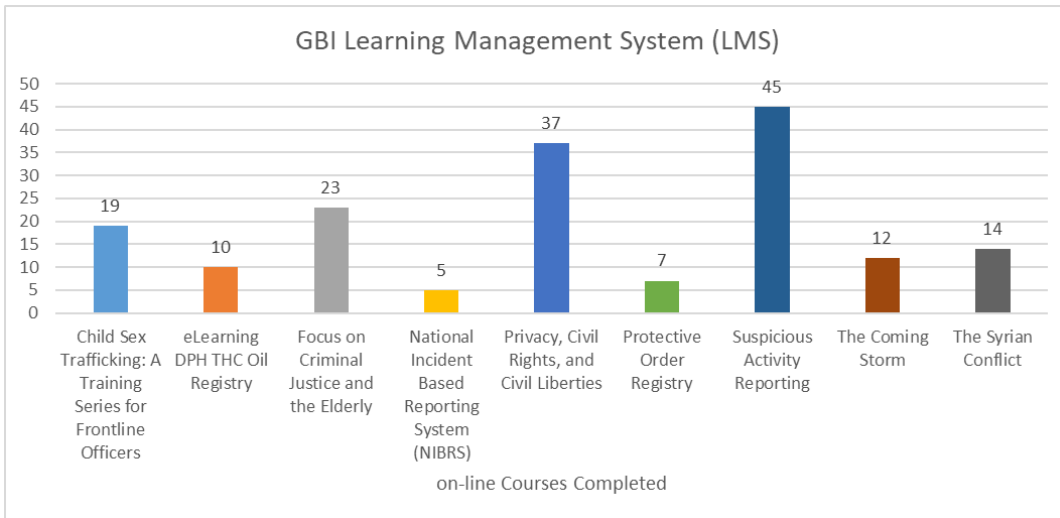
**Project Description** - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

**Monthly Update** - The CRM team began contacting agencies to confirm their ORI validation and contact information and forwarded a newly created form to assist in updating agency information in the CRM database. The address information collected is being verified using US Postal Service Address preferred format. The CRM dashboard was redesigned to view required case data and business process workflows are being created for service request types.

### CUSTOMER SUPPORT - TRAINING

**Project Description** - The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance to criminal justice agencies across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

**Monthly Update** - The trainings completed online and within the classrooms for the month are included in the charts. The LMS Staff handled 193 phone calls, 721 emails and managed LMS user account additions.





## **DEPARTMENT OF REVENUE DRIVES PROJECT**

**Project Description** - The purpose of this project is to document, configure, integrate, and test two interfaces with the new Georgia Department of Revenue (DOR) Driver Record and Integrated Vehicle Enterprise System (DRIVES). The two new interfaces will use existing LEMS Web Services capabilities with National Information Exchange Model (NIEM) Extensible Markup Language (XML) message formats. One interface will be used to send and receive vehicle registration queries and responses to and from DRIVES. The other interface will be used to receive stolen vehicle requests and responses to and from DRIVES.

**Monthly Update** - The firewall ports were opened and have been tested. GBI's vendor continues to test the web services connection between GBI and DOR. GBI is testing the port connection with the other web service connection to NCIC and waiting for the configurations to be completed.

## **GCIC TRAINING SYMPOSIUM**

**Project Description** - The GCIC Training Symposium is designed to offer continuing education with the goal of providing vital knowledge regarding GCIC and federal law enforcement programs to both the criminal justice and non-criminal communities.

**Monthly Update** - The close-out meeting for the Symposium was held September 4<sup>th</sup> to discuss this year's successes and improvements for 2019.

## **GEORGIA APPLICANT PROCESSING SERVICE (GAPS) PROJECT**

**Project Description** - The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

**Monthly Update** - The DRS document was approved by GBI and the vendor provided designs for a new GAPS logo and print site sign, which GBI is reviewing. Bi-weekly meetings are held to receive status updates on development milestones.

## **HUMAN RESOURCES (HR) TIMESHEET PROJECT**

**Project Description** - Enhancement of the application used by non-sworn units of the GBI for tracking time.

**Monthly Update** - The developer completed several requirements that are currently in user acceptance testing (UAT). Application development continues and the developer is working on a calendar interface for the new system.

### **MESSAGE SWITCH REPLACEMENT PROJECT**

**Project Description** - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

**Monthly Update** - Due to funding issue the project will be placed on hold until first quarter 2019.

### **NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT**

**Project Description** - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

**Monthly Update** - A calculation problem was found in the error report and the vendor is working to resolve the issue. The vendor is also working to resolve the ability to attach a message to a document and development of a user activity report.

### **SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT**

**Project Description** - System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

**Monthly Update** - User acceptance testing (UAT) has been completed and results provided to the internal applications developer for SORT/IA enhancements. Production ports have been established and tested by AT&T. SORT task orders development works has completed and meetings have resumed with Watch Systems for the SORT Entry enhancements. Watch Systems has begun preparing test cases & data submission to test system capability, compatibility and communication, which will take approximately 4 weeks to complete.

### **SHAREPOINT CONFIGURATION PROJECT**

**Project Description** - The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

**Monthly Update** - Each GCIC unit will assume responsibility of their SharePoint section, however; staff will be available to provide support when they are ready to begin usage. The project is in operational status until the remainder of GBI is ready to begin usage and training.