Georgia Bureau of Investigation
March Monthly Report
FY2018

Presented to the Board of Public Safety
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Vernon M. Keenan
Director

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Vacant State Positions
FY2018

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	38	37	31	31	30	28	26	28	27			
Vacant Scientist Positions	16	15	15	15	16	16	18	18	16			
Total Vacant Positions in GCIC	1	1	1	1	1	1	1	1	0			
Total Vacant Positions in Admin	7	7	7	6	7	7	7	7	6			
Vacant Sworn Agent Positions	9	10	10	5	7	8	8	8	8			
Total Vacant Positions In the Investigative Division	17	17	12	13	17	18	17	15	17			

DOFS Backlog Chart
Unworked Reports over 30 Days Old
FY2018

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	12,601	12,743	13,861	13,802	14,111	14,246	15,223	15,598	16,145			
Data Conversion	1	1	1	1	1	1	1	1	1			
Firearms	2,956	2,984	3,080	3,081	3,166	3,190	3,232	3,285	3,250			
Forensic Biology	5,225	5,553	5,695	5,431	5,563	5,687	5,677	5,560	5,686			
Impressions	44	46	48	47	47	48	52	51	54			
Latent Prints	3,727	3,747	3,934	3,948	4,127	4,142	4,190	4,174	4,276			
Medical Examiners	188	177	193	218	232	261	320	274	245			
Miscellaneous Services	0	0	0	0	0	0	0	0	0			
Operations Support	2	2	0	0	0	0	0	7	2			
Toxicology	746	639	819	822	1,033	776	1,080	791	724			
Trace Evidence	487	441	438	440	468	494	489	512	539			
Total	**25,977**	**26,333**	**28,069**	**27,790**	**28,748**	**28,845**	**30,264**	**30,253**	**30,922**			

GBI Administration

Office of Privacy & Compliance/Open Records

	March 2018	Total FY2018
Open Records Request	322	3,133
Archives	23	306

Personnel

Employee Totals   March 2018

	State Funded Positions	Grant Funded Positions	*Total*
Investigative Division	350	24	*374*
Georgia Crime Information Center	43	77	*120*
Division of Forensic Sciences	313	37	*350*
Administration	43	4	*47*
Total	*749*	*142*	*891*

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	17	8
Georgia Crime Information Center	0	0
Division of Forensic Sciences	27	14
Administration	6	3
Total	*50*	*25*

INVESTIGATIVE DIVISION

	March 2018	Fiscal YTD
Total Sworn Employees		272 (filled-includes grant)
Total Investigative Hours Expended	34,328.00	272,354.00
Crimes Against Persons, includes	13,458.25	99,736.00
Death Investigations	7,869.00	54,391.00
Child Abuse	3,840.25	27,718.50
Sex Crimes	349.00	4,199.00
Missing Persons	274.00	1,707.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	1,126.00	11,720.50
Property Crimes, including Theft, Burglary, Forgery	2,910.50	24,573.75
Drug Investigations	4,366.00	35,780.00
Meth Lab Investigations	21.00	93.00
Polygraph Examinations	996.00	7,814.00
Background Investigations	198.00	2,208.00
Other Investigations, including Preliminary Investigations	7,126.25	60,822.25
Bomb Disposal Services	973.00	8,798.00
Crime Analysis	-	26.00
Crime Scene Specialists	4,279.00	32,503.00

All figures above represent Investigative Hours

	March 2018	Fiscal YTD
Total Seizures	$898,516.72	$25,328,965.85

Investigative Hours Expended
YTD FY2018

Background Investigations 1%

Crime Analysis >1%

Bomb Disposal Services 3%

Crime Scene Specialists 12%

Crimes Against Persons 37%

Other Investigations 22%

Polygraph Investigations 3%

Meth Lab Investigations >1%

Drug Investigations 13%

Property Crimes 9%
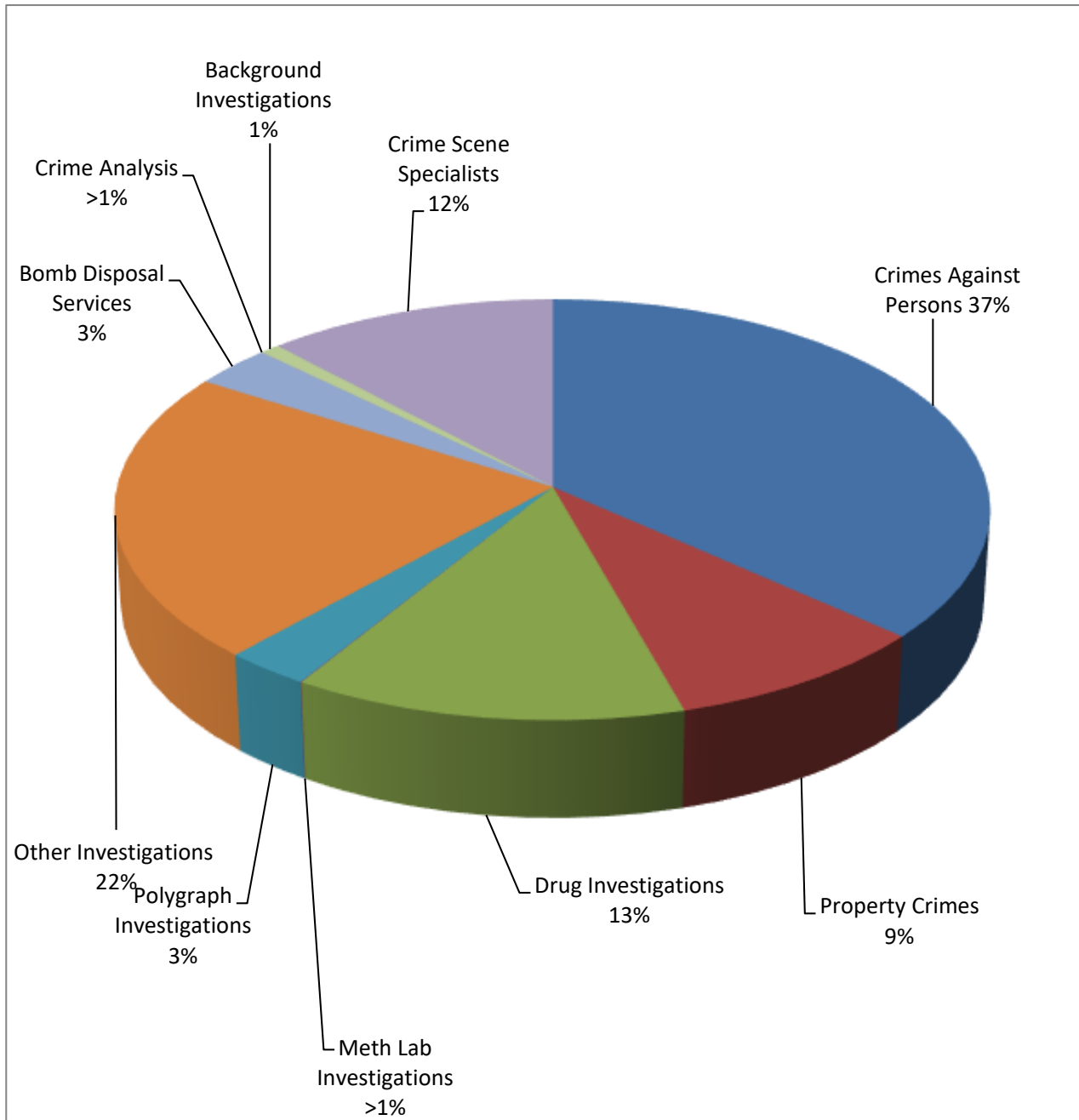
State of Georgia Methamphetamine Container Program

Container Service Areas

| 1 | 2 | 3 | 4 | 5 | 6 |

Methamphetamine Container Locations
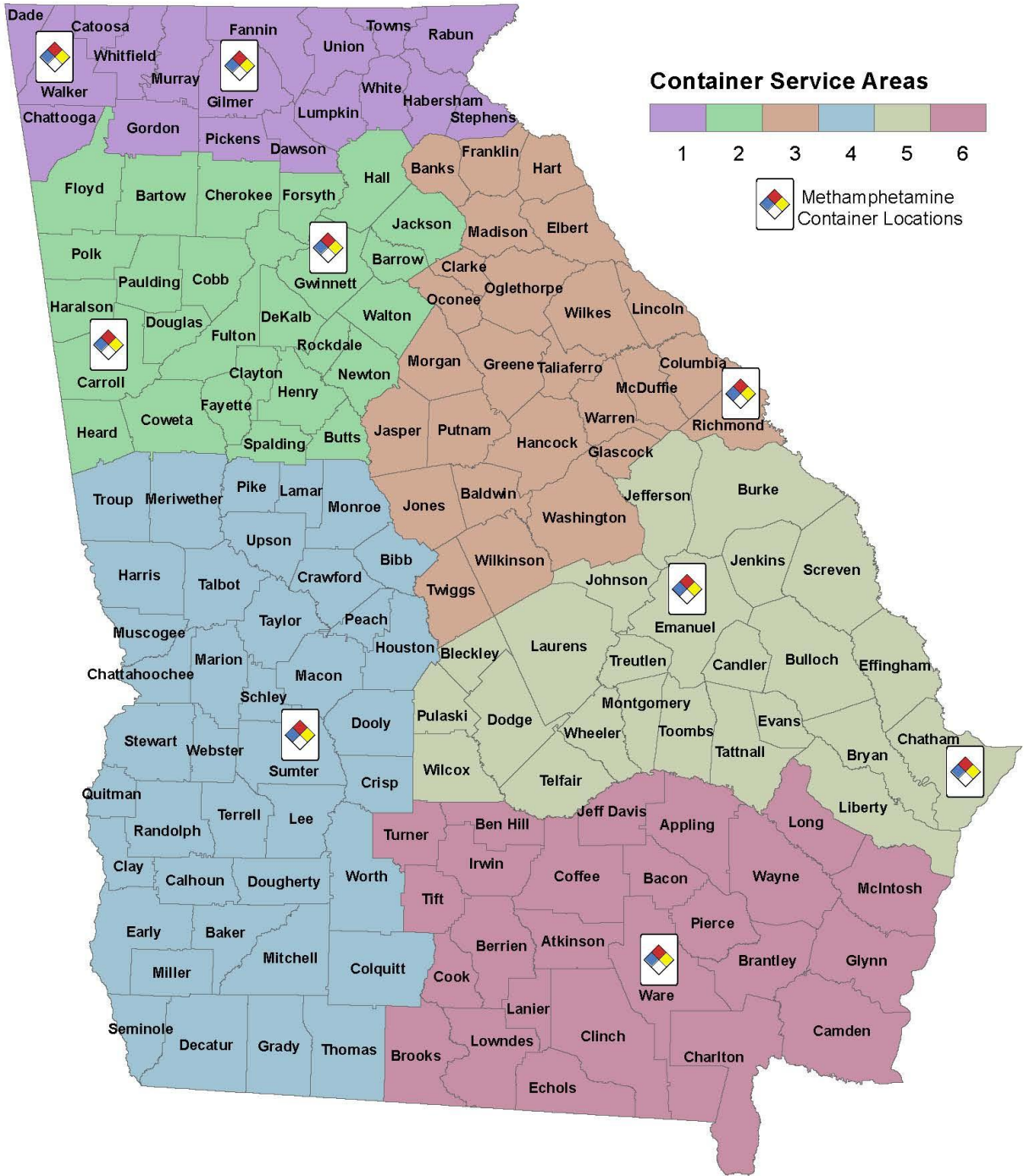
January 2015

Crime Lab

Medical Examiners (includes all laboratories)

	March 2018	FY2018 YTD
Autopsies	295	2,109
Consultations	160	1,224
Total ME Cases Managed	**455**	**3,333**
Clayton County Death Certificates	59	408

Percentage of Cases Released in 90 days: 78.7%

Medical Examiner Activity, FY2018
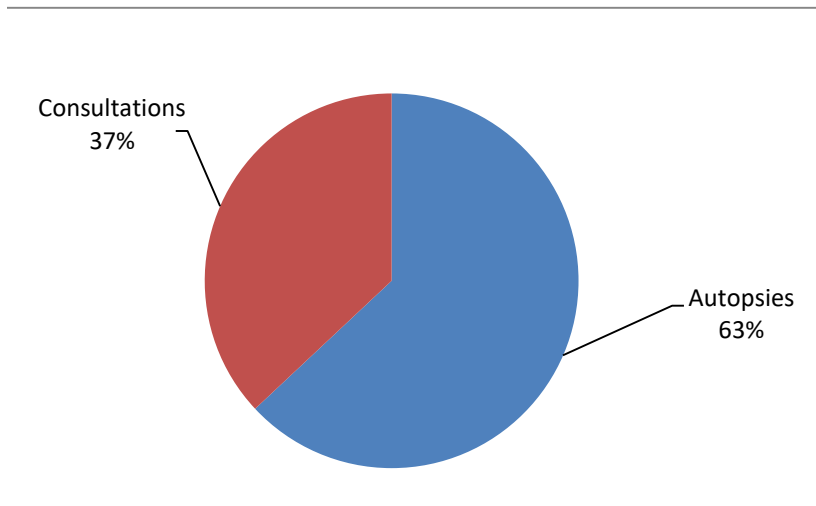
Confirmed CODIS Hits for March 2018

State Offender Hits	43
State Forensic Hits	11
National Offender Hits	20
National Forensic Hits	2
Total	76

Samples entered into CODIS for March 2018 – 1,021

Profiles in CODIS – below totals are from February 2018 – due to renovations at the GBI, the CODIS computer was offline. Updated totals will be reported for April 2018.

Forensic Casework Profiles	22,148
Convicted Offender Profiles	327,471
Missing Person/Unidentified Human Remain Profiles	7
Staff/QC File	503
Total	350,129

Laboratory Production

Report Turnaround for March 2018

Laboratory	# Released in 45 Days	Total Released	% Released in 45 Days
Headquarters - Atlanta	1,876	3,256	58%
Central Regional - Macon	72	397	18%
Coastal Regional - Savannah	61	589	10%
Eastern Regional - Augusta	237	407	58%
Northeastern Regional	912	1,037	88%
Southwestern Regional - Moultrie	22	296	7%
Western Regional - Columbus	63	265	24%
System-wide Totals	**3,243**	**6,247**	**52%**

Note: 67.3% Casework Reports were released within 90 days.

Report Turnaround for Year-to-Date, FY2018

Laboratory	# Released in 45 Days	Total Released	% Released in 45 Days
Headquarters - Atlanta	17,410	29,523	59%
Central Regional - Macon	324	2,359	14%
Coastal Regional - Savannah	555	4,473	12%
Eastern Regional - Augusta	2,486	3,943	63%
Northeastern Regional	8,241	9,536	86%
Southwestern Regional - Moultrie	507	2,141	24%
Western Regional - Columbus	416	2,208	19%
System-wide Totals	**29,939**	**54,183**	**55%**

Crime Lab Reports Processed for March 2018

Department	Requested	Total Released
Chemistry (includes Drug ID)	2,777	2,326
Firearms	300	80
Forensic Biology	1,878	1,337
Impressions	1	0
Latent Prints	165	110
Medical Examiners	510	591
Operations Support	16	16
Toxicology	2,309	2,332
Trace Evidence	87	46
Total	**8,043**	**6,838**

Crime Lab Reports Processed FY2018

Department	Requested	Total Released
Chemistry (includes Drug ID)	24,054	19,221
Firearms	1,621	946
Forensic Biology	13,273	12,304
Impressions	17	7
Latent Prints	1,683	1,090
Medical Examiners	4,327	4,232
Operations Support	78	83
Toxicology	19,947	19,894
Trace Evidence	724	638
Total	**65,724**	**58,415**

March 2018

NCIC SERVICES

System Uptime: 100%
Messages Processed: 77,145,942

CJIS Operations

1. **Sex Offender Registry**

	Month	FY2018	Database Totals
Records Added	150	1,274	30,818

2. **Protection Order Registry**

	Month	FY2018	Database Totals
Records Added	2,333	19,496	373,250

3. **National Data Exchange (N-DEx)**

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry Access
Agencies	2	2	19
Users	3	8	25

4. **Off-Line Search Requests**

Type of Request	Month	FY2018
Administrative (Criminal Justice Agency)	34	195
Open Records	3	11
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	0	26

CJIS Audits
   GCIC conducted 41 CJIS Audits

INFORMATION SERVICES

Criminal History/Identification Services

1. Criminal Fingerprint Transactions Received

	Month	FY2018
Submissions	43,465	370,961
Submissions w/Palms	18,807	164,392
Submissions w/Photos	15,165	121,182

Transactions processed within 2 hours of receipt: 95%

2. Applicant Fingerprint Transactions Received

	Month	FY2018
Submissions	45,967	344,050

Transactions processed within 24 hours of receipt: 100%

3. Final Dispositions Received

	Month	FY2018
Local Agency	76,408	596,534
GCIC	4,855	41,636
TOTAL	81,263	638,170

4. RAPID Identification Transactions

	Month	FY2018
Submissions	9,459	91,883
AFIS Hits	63%	64%
NCIC Hits	44%	42%
FBI RISC Hits	8%	6%

5. Non-criminal Justice Audits, Visits and Trainings

	Month	FY2018
In Compliance	12	89
Out of Compliance	24	123
Total Audits	36	212

Advisement Memos	-	-
Agency Visits	14	75
Attendees	110	1,125
Trainings	6	52

6. Disposition Recovery Project

	Month	Project to Date
Submitted by Vendor	1568	92,261
Dispositions Processed	1980	91,412

Disposition Recovery Overview

92261

91412

■ Processed by GCIC[1]   ■ Submitted by Vendor
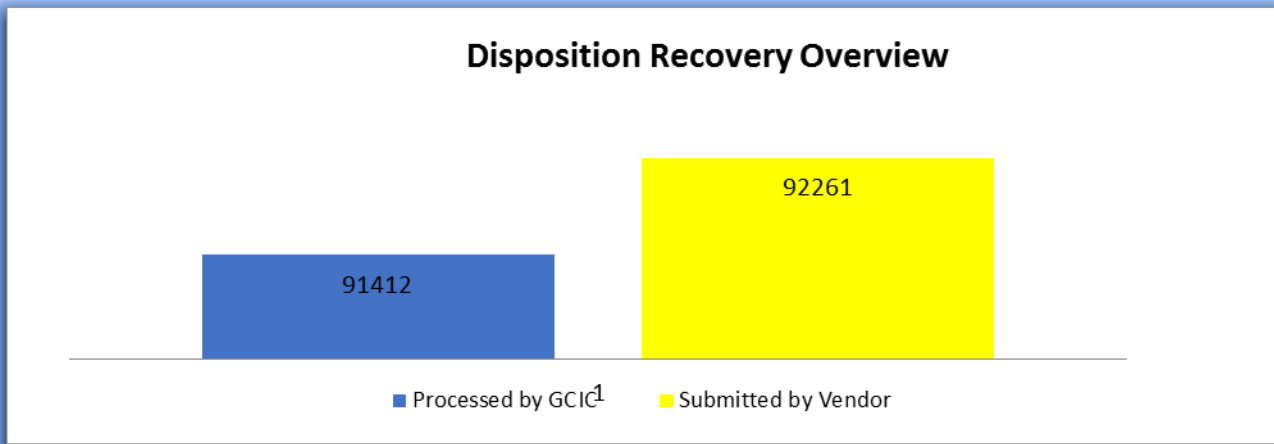
The chart below shows the number of serious/violent felony offenses that were previously restricted but are now returned for licensing and employment purposes because a disposition of guilt was obtained and entered in the criminal history database.

Serious/Violent Felony Convictions

Offense	Count
Statutory Rape	295
Rape	452
Murder	804
Kidnapping	478
Other	41
Enticing a Child	139
Cruelty to Children	1747
Armed Robbery	3313
Aggravated/Sodomy	87
Aggravated Sexual Battery	98
Aggravated/Child Molestation	611
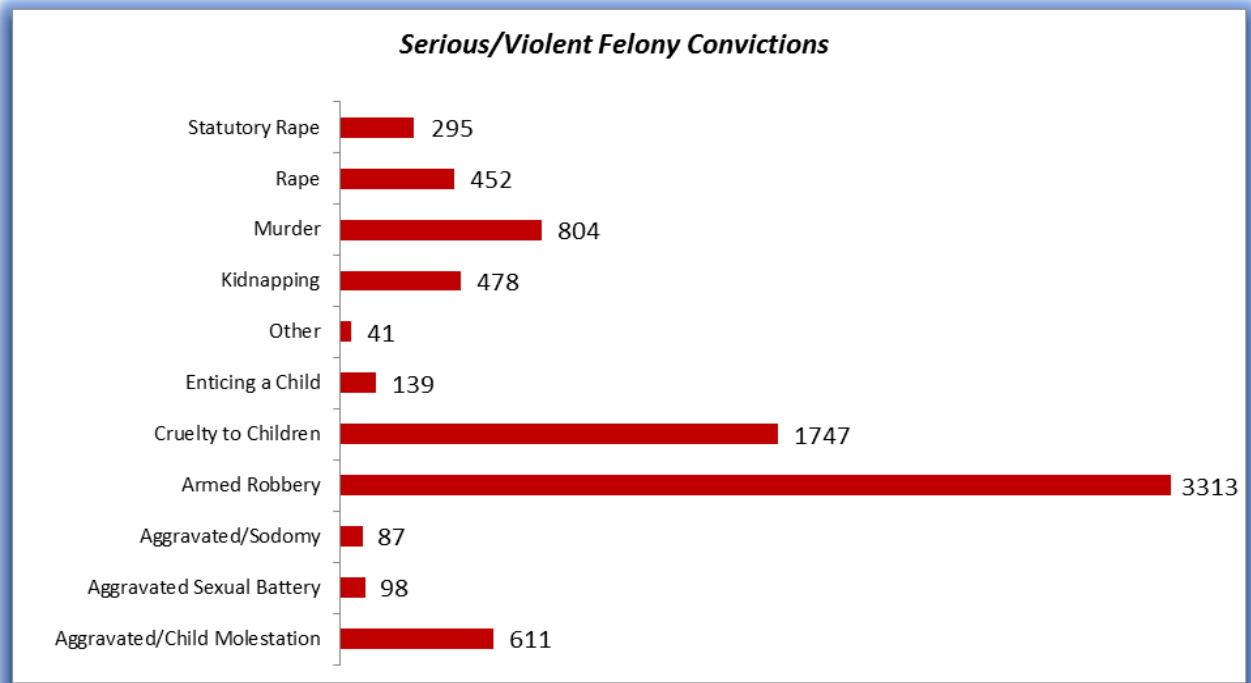
PLANS AND PROGRAM DEVELOPMENT

AFIS ENHANCEMENTS

Project Description - System enhancements for the Automated Fingerprint Identification System (AFIS) which include Accounts Receivable, T-Net fee changes, AFIS -SORT interface, system reports, creation of new IntegraID Document Management folders.

Monthly Update - The vendor completed the integration of the Integra ID Document Management feature to SORT test and production servers and conducted in-house training for GBI SORT application staff.

APPLICATION DEVELOPMENT - Protective Order Registry

Project Description - To provide better information sharing, the Georgia Protective Order Registry (POR) is being updated to improve record data quality and expanding database capabilities by replacing the existing application and infrastructure.

Monthly Update - Vendors are working to resolve QPOR processing issues with the image formats. All scheduled training sessions were completed and additional training is scheduled thru December 2018. The team will resume UAT once the image formatting is resolved. The deployment date has been extended to May 2018.

CHILD FATALITY SYSTEM REVIEW PROJECT

Project Description - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

Monthly Update - The developer began working on the project and is focused on application development.

CRIMINAL JUSTICE EXCHANGE PROJECT

Project Description - The Georgia Bureau of Investigation will programmatically own an initiative of the Governor's Office entitled Criminal Justice Exchange Project (CJEP). CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia. Each exchange automates a manual, paper-based criminal justice business process and will follow a criminal case lifecycle from booking through disposition and supervision. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community. The exchanges will involve the coordination of multiple agencies and vendor applications.

Monthly Update - A collaboration continues between GBI, GTA, Consultants, Statewide Stakeholders and vendors for completion of the project data exchanges. GCIC IT coordinated with GTA, ATT, IBM and the CCH vendor on getting the server certificates installed on the CCH production and test servers. The connectivity to GTA ESB was successfully tested and IBM created certificate keys to be installed on servers at GTA. The progression of tasks and work towards addressing project risks with error handling, CJIS Data policy and GTA ESB storage has shifted the pilot deployment date to potentially third quarter 2018. The SME and PMO

Consultants revised the project schedule dates to include integration testing and the Go-Live checklist was presented to the Executive Steering Committee.

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT
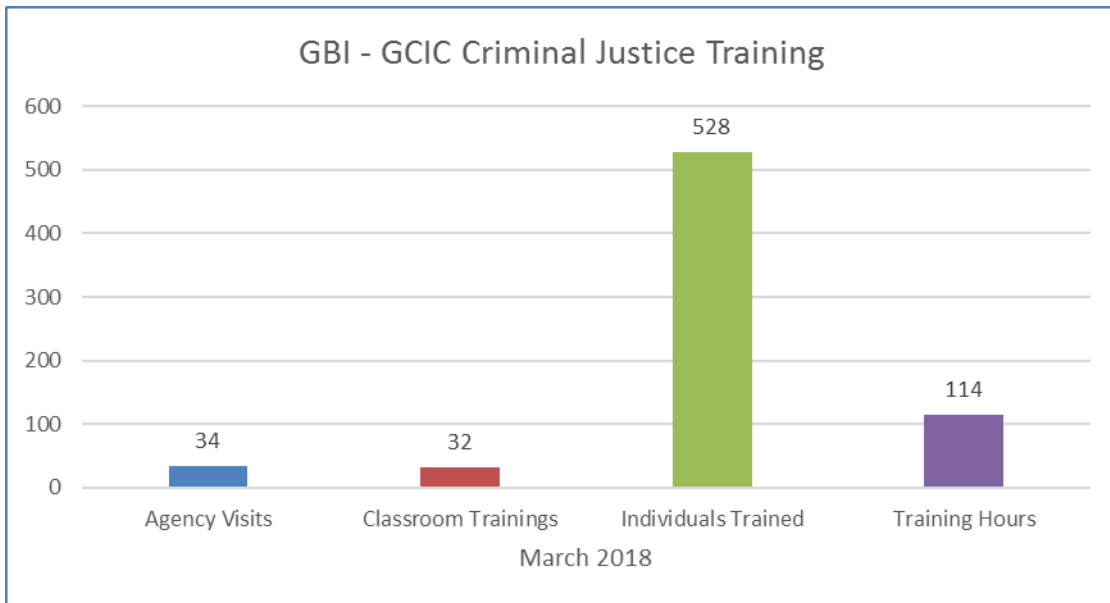
Project Description - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

Monthly Update - No accomplishments this reporting period. The project is on hold and will resume once a new project manager is assigned during the second quarter.
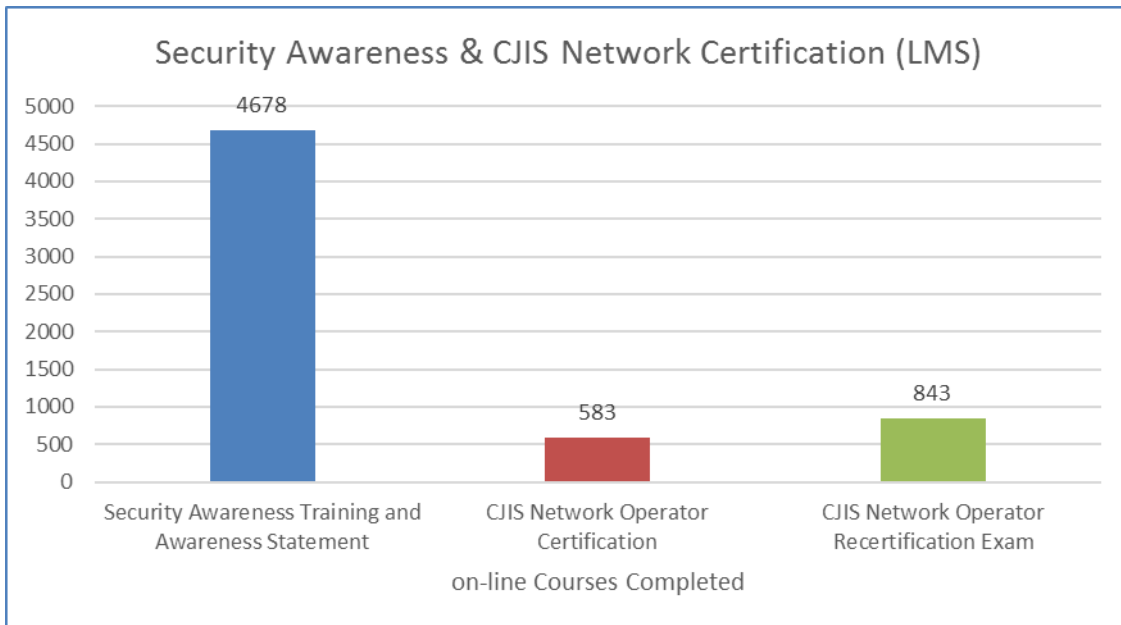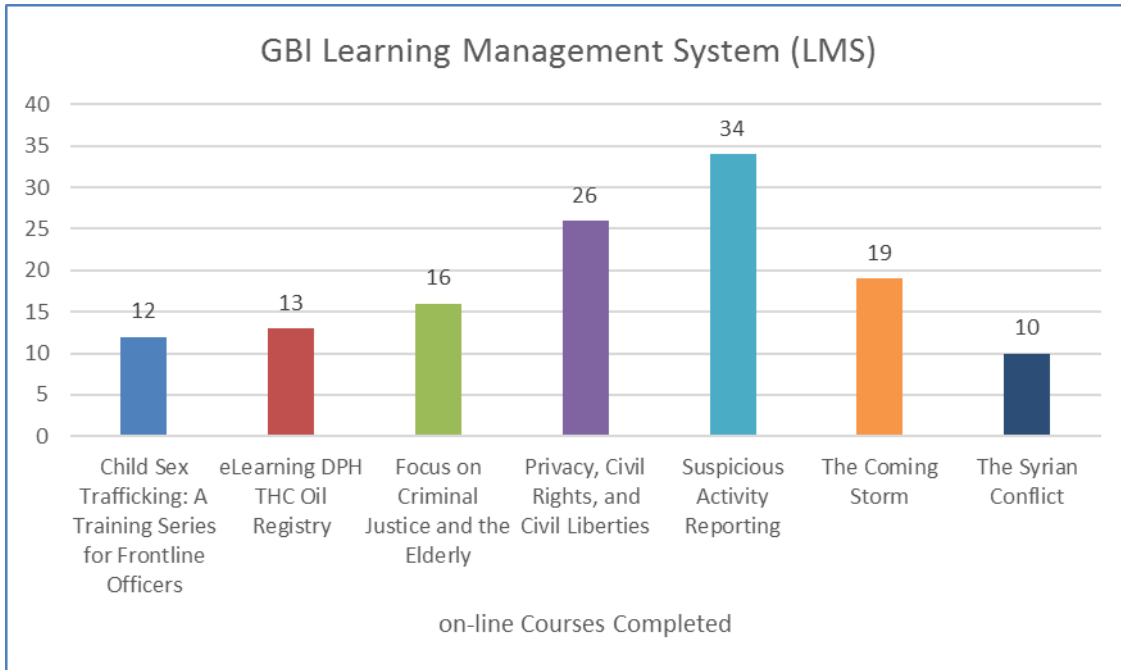
CUSTOMER SUPPORT - TRAINING

Project Description - The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance and other supported law enforcement training to both criminal and non-criminal justice agencies, municipal, magistrate and probate courts across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

Monthly Update - The GBI online Learning Management System contains several videos and online classroom training available to agencies and vendors of law enforcement agencies. The trainings completed online and within the classrooms for the month are included in the charts. The LMS Staff handled 185 phone calls, 1,316 emails and managed LMS user account additions. The Customer Support Training team also developed and delivered employee training for the GCIC SharePoint application and agency training on GCIC programs/applications.

GBI - GCIC Criminal Justice Training

Agency Visits	Classroom Trainings	Individuals Trained	Training Hours
34	32	528	114

March 2018

GBI Learning Management System (LMS)

Course	on-line Courses Completed
Child Sex Trafficking: A Training Series for Frontline Officers	12
eLearning DPH THC Oil Registry	13
Focus on Criminal Justice and the Elderly	16
Privacy, Civil Rights, and Civil Liberties	26
Suspicious Activity Reporting	34
The Coming Storm	19
The Syrian Conflict	10

Security Awareness & CJIS Network Certification (LMS)

Course	on-line Courses Completed
Security Awareness Training and Awareness Statement	4678
CJIS Network Operator Certification	583
CJIS Network Operator Recertification Exam	843

FINANCE ACCOUNTS RECEIVABLE (AR) SYSTEM PROJECT

Project Description - GBI Finance/Accounting requested a new accounts receivable system to process fee invoices and payments.

Monthly Update - The RFP posted to the Georgia Procurement Registry (GPR) on March 23, 2018 and will close April 24, 2018.

GCIC TRAINING SYMPOSIUM

Project Description - The GCIC Training Symposium is designed to offer continuing education with the goal of providing vital knowledge regarding GCIC and federal law enforcement programs to both the criminal justice and non-criminal communities.

Monthly Update - The project team continues to complete tasks for the symposium and tasks completed include finalizing theme graphics, drafting the class schedule, confirming instructors/speakers, receiving instructor/speaker bios, and selecting attendee/speaker gifts.

GEORGIA APPLICANT PROCESSING SYSTEM REPLACEMENT (GAPS) PROJECT

Project Description - The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

Monthly Update - The evaluation team signed member participation forms and the eRFP was posted for bid (until April 12, 2018).

HUMAN RESOURCES (HR) TIMESHEET PROJECT

Project Description - Enhancement of the application used by non-sworn units of the GBI for tracking time.

Monthly Update - The project resumed with the continued application development of incorporating business requirements.

INFORMATION SERVICES CRIMINAL HISTORY APPLICATION REDESIGN PROJECT

Project Description - A redesign of the web application used by Information Services staff to log and track activities performed on criminal history information as well as services performed for the public.

Monthly Update - The application developer continues with coding.

LAW ENFORCEMENT MESSAGE SWITCH (LEMS)

Project Description - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

Monthly Update - The GTA Chief Technology Office (CTO) review board provided feedback on the RFP. GCIC is working on changes to the RFP and will not post the RFP until fiscal year 2019.

LEARNING MANAGEMENT SYSTEM (LMS) PROJECT

Project Description - GCIC plans to replace the existing learning management system (LMS) by obtaining a new web-based LMS software application. The online learning management system will allow interactive exercises to aid in knowledge retention and administration of training information. The LMS training system will manage all learning components, security, enrollment, and course structure for course certification.

Monthly Update - The RFP was cancelled due to the stakeholder choosing to remain with the current vendor.

NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

Project Description - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

Monthly Update - The application developer resolved the duplicate records issue. The vendor is assisting GBI IT staff in resolving problems found in the flat file data transmission to migrate UCR data to NIBRS. The final data migration from UCR to NIBRS will take place once final validation of records is complete.

SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT

Project Description - System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

Monthly Update - The GBI continues to work with Watch Systems (Offender Watch) to assist with the vendors connection to SORT while also ensuring that they meet GBI application standards and requirements. GBI's SORT vendor is working on a cost estimate and scope of work documentation to include the impact that will be required to address an audit trail for record modifications in the SORT system. The GCIC application developer has resumed modification of the SORT test interface with the image archive system.

SHAREPOINT CONFIGURATION PROJECT

Project Description - The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

Monthly Update - The GCIC Customer Support Training group provided two additional training sessions to GCIC Managers and Contributors. SharePoint permission issues were discovered and were corrected. DOFS is the next work group to receive SharePoint training.