# Georgia Bureau of Investigation April Monthly Report FY2017



Presented to the Board of Public Safety No Meeting Scheduled for June 2017

> Vernon M. Keenan Director

# **Table of Contents**

I.	Staffing and Backlog	3 – 4
II.	Administration Office of Privacy & Compliance/Open Records Personnel	
	Staff Services	5
III.	Investigative Division	6 – 8
IV.	Crime Lab	9 – 11
V.	Georgia Crime Information Center	12 – 19

# Vacant State Positions FY2017

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant	24	23	23	24	26	26	23	27	29	32		
Positions in DOFS												
Vacant Scientist	8	8	7	10	11	11	16	18	17	14		
Positions												
Total Vacant	1	1	1	2	2	2	3	3	1	1		
Positions in GCIC												
Total Vacant	4	4	5	5	5	5	5	5	4	7		
Positions in Admin												
Vacant Sworn	24	24	28	21	9	6	8	8	8	9		
Agent Positions												
Total Vacant Positions	31	30	33	28	16	14	17	15	15	15		
In the Investigative Division												

### DOFS Backlog Chart Unworked Reports over 30 Days Old FY2017

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	6,546	7,175	7,822	8,482	9,237	9,453	9,648	10,156	10,462	11,193		
Firearms	2,520	2,878	3,031	3,051	3,094	2,997	3,015	2,942	2,926	2,832		
Forensic Biology	3,110	3,191	3,466	3,724	3,863	3,863	3,859	3,991	4,488	4,629		
Impressions	38	40	43	42	39	37	37	41	41	41		
Latent Prints	3,137	3,234	3,309	3,446	3,550	3,551	3,503	3,572	3,675	3,766		
Medical Examiners	120	97	170	165	198	194	182	192	207	207		
Miscellaneous Services	0	0	0	0	0	0	0	0	0	0		
Operations Support	0	0	0	0	0	0	0	0	0	2		
Toxicology	827	506	829	858	1,523	1,386	971	1,038	854	819		
Trace Evidence	466	503	511	520	531	513	504	484	519	538		
Total	16,764	17,624	19,181	20,288	22,035	21,994	21,719	22,416	23,172	24,027		

# **GBI Administration**

# Office of Privacy & Compliance/Open Records

	<u> April 2017</u>	Total FY2017
Open Records Request	242	2,946
Archives	23	261

# Personnel

**Employee Totals** 

April 2017

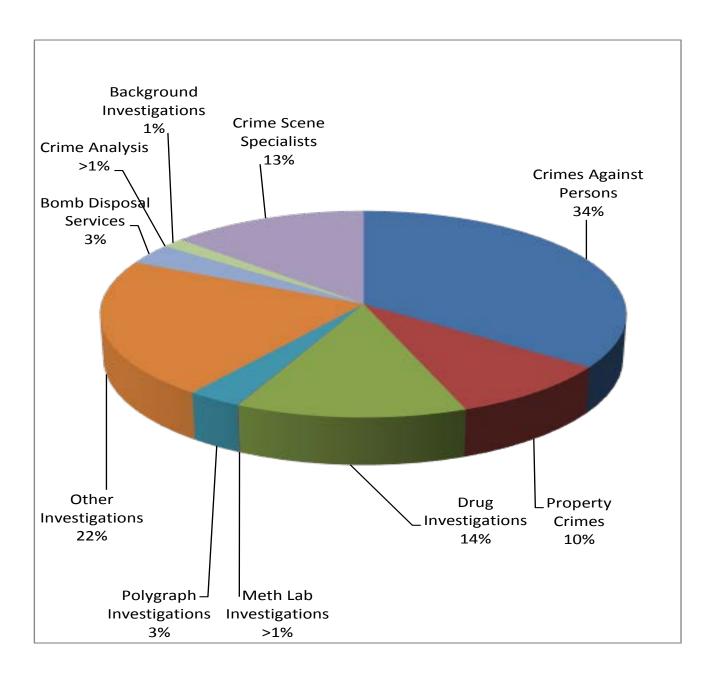
	State Funded	Grant Funded	
	Positions	Positions	Total
Investigative Division	350	19	369
Georgia Crime Information Center	42	75	117
Division of Forensic Sciences	299	29	328
Administration	43	1	44
Total	734	124	858

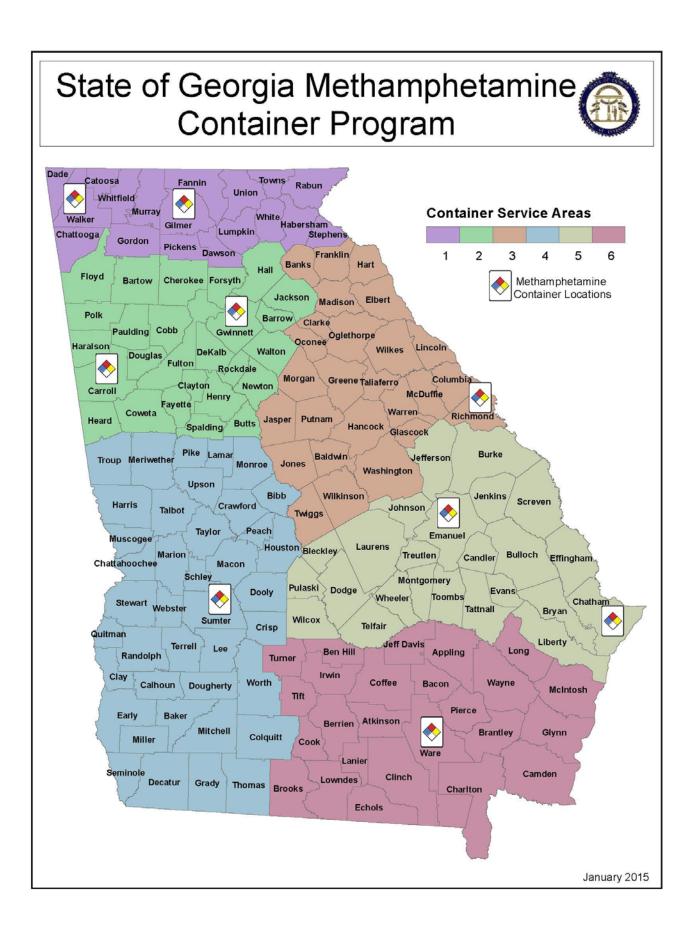
	Total State Funded	State Funded
	Positions Vacant	Vacancies Under
		Active Recruitment
Investigative Division	15	3
Georgia Crime Information Center	1	1
Division of Forensic Sciences	32	18
Administration	4	4
Total	55	26

# **INVESTIGATIVE DIVISION**

	April 2017	Fiscal YTD
Total Sworn Employees	274	(filled-includes grant)
Total Investigative Hours Expended	23,949.00	287,043.31
Crimes Against Persons, includes  Death Investigations Child Abuse Sex Crimes Missing Persons Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	8,670.00 4,116.00 2,837.00 357.00 224.00 1,136.00	97,752.25 50,554.50 27,762.25 4,135.50 3,283.00 12,017.00
Property Crimes, including Theft, Burglary, Forgery	1,902.00	27,641.30
Drug Investigations	3,246.50	38,912.50
Meth Lab Investigations	-	120.00
Polygraph Examinations	794.00	8,540.00
Background Investigations	118.00	4,350.00
Other Investigations, including Preliminary Investigations	5,373.50	63,293.51
Bomb Disposal Services	1,002.00	9,735.00
Crime Analysis	-	24.00
Crime Scene Specialists	2,843.00 All figures above repres	36,674.00 sent Investigative Hours
Total Seizures	\$2,115,876.50	\$118,668,798.48

# Investigative Hours Expended YTD FY2017





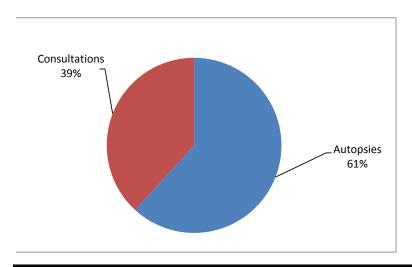
# **Crime Lab**

#### **Medical Examiners (includes all laboratories)**

	April 2017	FY2017 YTD
Autopsies	194	2,284
Consultations	129	1,474
<b>Total ME Cases Managed</b>	323	3,758
Clayton County Death Certificates	42	420

Percentage of Cases Released in 90 days: 76.2%

#### **Medical Examiner Activity, FY2017**



#### **Confirmed CODIS Hits for April 2017**

State Offender Hits	22
State Forensic Hits	7
National Offender Hits	0
National Forensic Hits	1
Total	42

#### Samples entered into CODIS for April 2017 – 1,294

#### **Profiles in CODIS**

Forensic Casework Profiles	20,803
Convicted Offender Profiles	319,022
Missing Person/Unidentified Human Remain Profiles	6
Staff/QC File	499
Total	340,330

## **Laboratory Production**

**Report Turnaround for April 2017** 

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	2,252	3,884	58%
Central Regional - Macon	15	321	5%
Coastal Regional - Savannah	34	402	8%
Eastern Regional - Augusta	359	453	79%
Northeastern Regional	1,123	1,257	89%
Southwestern Regional - Moultrie	18	156	12%
Western Regional - Columbus	103	194	53%
System-wide Totals	3,904	6,667	59%

Note: 77.9% Casework Reports were released within 90 days.

**Report Turnaround for Year-to-Date, FY2017** 

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	21,883	37,941	58%
Central Regional - Macon	838	2,459	34%
Coastal Regional - Savannah	399	3,929	10%
Eastern Regional - Augusta	3,202	4,572	70%
Northeastern Regional	10,395	11,647	89%
Southwestern Regional - Moultrie	710	1,837	39%
Western Regional - Columbus	702	1,749	40%
System-wide Totals	38,129	64,134	59%

# **Crime Lab Reports Processed for April 2017**

Department	Requested	Total Released
Chemistry (includes Drug ID)	2,421	1,984
Firearms	135	335
Forensic Biology	1,994	1,698
Impressions	2	2
Latent Prints	159	115
Medical Examiners	468	377
Operations Support	56	52
Toxicology	2,120	2,397
Trace Evidence	117	84
Total	7,472	7,044

# **Crime Lab Reports Processed FY2017**

Department	Requested	<b>Total Released</b>
Chemistry (includes Drug ID)	25,876	18,877
Firearms	2,463	1,969
Forensic Biology	18,593	17,108
Impressions	34	17
Latent Prints	2,152	1,341
Medical Examiners	4,676	4,558
Operations Support	145	123
Toxicology	23,505	23,477
Trace Evidence	1,322	1,222
Total	78,766	68,692

# **Georgia Crime Information Center**

#### **April 2017**

#### **NCIC SERVICES**

#### **CJIS Network Statistics**

System Uptime: 100% Messages Processed: 71,408,634

#### **CJIS Operations**

#### 1. Sex Offender Registry

	Month	FY2017	Database Totals
Records Added	115	1,498	29,545

#### 2. Protection Order Registry

	Month	FY2017	Database Totals
Records Added	2,127	21,653	347,972

#### 3. National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

$\mathcal{C}$	1 2	<b>→</b> `	,
	Added	Removed	Total with Inquiry
			Access
Agencies	2	0	36
Users	3	0	39

#### 4. Off-Line Search Requests

Type of Request	Month	FY2017
Administrative (Criminal Justice Agency)	16	252
Open Records	2	13
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	2	25

#### **CJIS Audits**

GCIC conducted 30 CJIS Audits

#### **INFORMATION SERVICES**

#### **Criminal History/Identification Services**

1. Criminal Fingerprint Transactions Received

	Month	FY2017
Submissions	40,955	399,015
Submissions w/Palms	18,667	177,047
Submissions w/Photos	12,791	122,597

Transactions processed within 2 hours of receipt:

95%

2. Applicant Fingerprint Transactions Received

	Month	FY2017
Submissions	35,007	403,238

Transactions processed within 24 hours of receipt:

99%

3. Final Dispositions Received

	Month	FY2017
Local Agency	63,584	642,292
GCIC	5,164	53,188
TOTAL	68,748	695,480

#### **4. RAPID Identification Transactions**

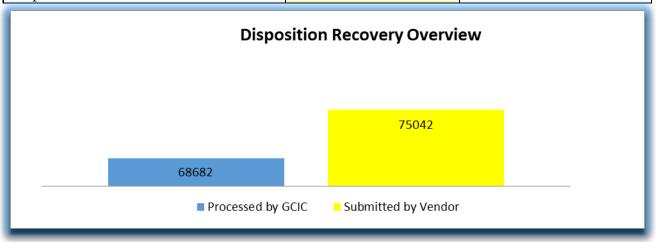
	Month	FY2017
Submissions	13,236	137,811
AFIS Hits	58%	50%
NCIC Hits	39%	40%
FBI RISC Hits	4%	3%

5. Non-Criminal Justice Audits, Visits and Trainings

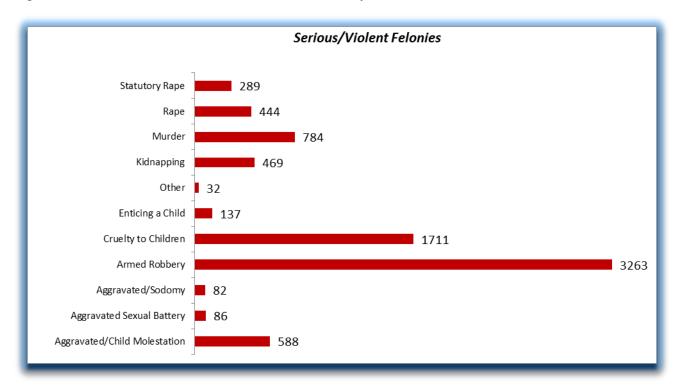
	Month	FY2017
In Compliance	11	57
Out of Compliance	15	56
Total Audits	26	113
Advisement Memos	-	1
Agency Visits	10	124
Attendees	36	239
Trainings	2	11

6. Disposition Recovery Project

	Month	Project to Date
Submitted by Vendor	1132	75042
Dispositions Processed	2373	68682



The chart below shows the number of serious/violent felony offenses that were previously restricted but are now returned for licensing and employment purposes because a disposition of guilt was obtained and entered in the criminal history database.



#### PLANS AND PROGRAM DEVELOPMENT

#### **AFIS ENHANCEMENTS**

**Project Description** - System enhancements for the Automated Fingerprint Identification System (AFIS) which include Accounts Receivable, T-Net fee changes, AFIS-SORT interface, system reports, creation of new IntegralD Document Management folders.

*Monthly Update* - The Sex Offender Registry Tool Statement of Work (SOW) for the Integra ID Image Archive integration change order was approved and a purchase order was created. The Document Management SOW for additional root folders (Weapons Carry Licenses and IT Security) and updates to the document function/screen in the Mental Health folder were approved and implemented.

#### APPLICATION DEVELOPMENT - PROTECTIVE ORDER REGISTRY

**Project Description** - In an effort to provide better information sharing, the Georgia Protective Order Registry (POR) is being updated to improve record data quality and expanding database capabilities by replacing the existing application and infrastructure.

*Monthly Update* - The project application development team completed all system tests on the web service including UAT testing.

#### **CHILD FATALITY SYSTEM REVIEW PROJECT**

**Project Description** - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

*Monthly Update* - The project team reviewed the questions from the coroner's report to format the information for the CFR system. Application development continues.

#### COMPUTERIZED CRIMINAL HISTORY (CCH) ENHANCEMENTS

**Project Description** - The Computerized Criminal History (CCH) system will undergo system enhancements to meet the new State of Georgia legislative changes concerning the First Offender Act (FOA). Additional updates such as system modifications and reports will be implemented for internal users.

*Monthly Update* - The project team tested the FOA enhancements and began working on the application communication and user training documents. A ticket was submitted, requesting IBM to migrate the enhancements to production in June. The vendor will continue coding the remaining system enhancements for internal users.

#### **CRIMINAL JUSTICE EXCHANGE PROJECT**

**Project Description** - The Georgia Bureau of Investigation will programmatically own an initiative of the Governor's Office entitled Criminal Justice Exchange Project (CJEP). CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia. Each exchange automates a manual, paper-based criminal justice business

process and will follow a criminal case lifecycle from booking through disposition and supervision. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community. The exchanges will involve the coordination of multiple agencies and vendor applications.

Monthly Update - The project team reported the project overview with a yellow status at the monthly GTA Critical Panel Review and an overall status at the monthly Executive Governance Council meeting. The Project Management Organization (PMO) continues to manage the project and track project risks. A weekly project meeting has been scheduled to include the PMO and workgroup chairpersons. Several webinar requirements sessions were held with pilot agencies to discuss the data exchanges. A Request for Qualified Contractor (RFQC) was posted to the Georgia Procurement Registry as a formal solicitation to identify and qualify all Contractors that provide services for the project.

#### CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT

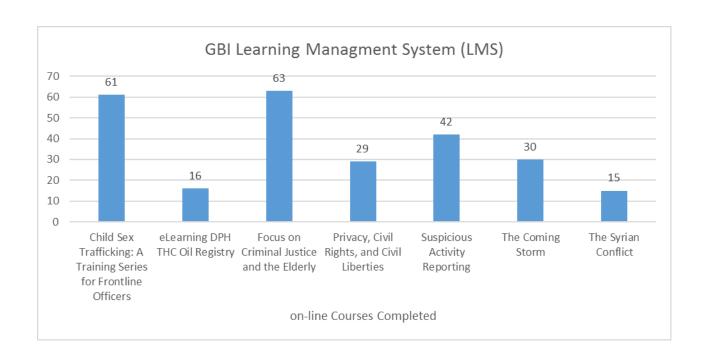
**Project Description -** The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

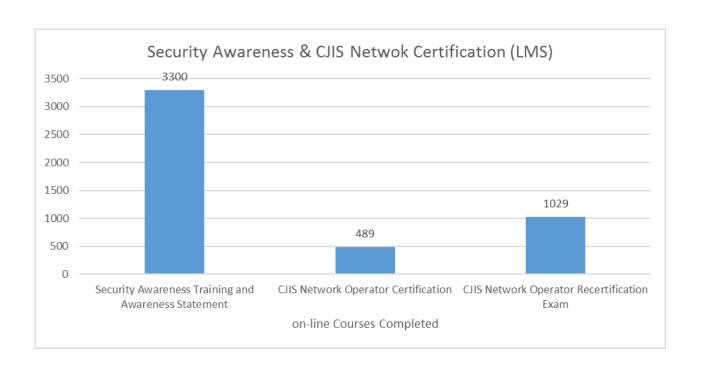
**Monthly Update** - The project cost breakdown proposal was provided by Microsoft in response to the Change Request, Work Breakdown Schedule and the Functional Requirements Document. The project sponsor is reviewing the documents for approval.

#### **CUSTOMER SUPPORT -TRAINING**

**Project Description -** The Customer Support Training group provides training in the area of GCIC programs, GCIC applications, GCIC/FBI compliance and other supported law enforcement training to both criminal and non-criminal justice agencies, municipal, magistrate and probate courts across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

*Monthly Update* - The GBI online Learning Management System contains several videos and online classroom training available to agencies and vendors of law enforcement agencies. The trainings completed for the month are included in the charts. The LMS Staff handled 113 phone calls, 1092 emails and managed LMS user account additions and changes.







#### **GCIC TRAINING SYMPOSIUM**

**Project Description** - The GCIC Training Symposium is designed to offer continuing education with the goal of providing vital knowledge regarding GCIC and federal law enforcement programs to both the criminal justice and non-criminal communities.

*Monthly Update* - The symposium registration website was launched and the project team continues to work on various project tasks in preparation of the 2017 Symposium.

#### **HUMAN RESOURCES (HR) TIMESHEET PROJECT**

**Project Description** - Enhancement of the application used by non-sworn units of the GBI for tracking time.

**Monthly Update** - The application development for the project will be placed on hold for a few months and resources will be assigned to other projects.

# INFORMATION SERVICES CRIMINAL HISTORY APPLICATION REDESIGN PROJECT

**Project Description** - A redesign of the web application used by Information Services staff to log and track activities performed on criminal history information as well as services performed for the public.

*Monthly Update* - Work on the project resumed and the developer began reviewing the application code.

#### **LAW ENFORCEMENT MESSAGE SWITCH (LEMS)**

**Project Description** - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and

other countries and in order to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

*Monthly Update* - The project team held the second requirements/discovery meeting and created a list of 89 requirements to be included in a proposal. The Request for Proposal (RFP) will be submitted after July 1.

#### NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

**Project Description** - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

Monthly Update - The project team hosted a NIBRS training session for vendors and included current customers that use an RMS application. An email notification was sent to the RMS vendors requesting a proposed implementation date to upgrade to the 3.1 technical version of NIBRS. Eight project milestones were made available to the RMS vendors. The vendor will include the business requirements to add an online entry form for Georgia LEA for inputting state-specific Family Violence data.

#### SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT

<u>Project Description</u> - System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

*Monthly Update* - The vendor quote was approved and a purchase order was issued for the Archive enhancement to add SORT documents.

#### SHAREPOINT CONFIGURATION PROJECT

**Project Description** - The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

*Monthly Update* - A demo of the application was presented to all GBI Divisions; roll-out and development of SharePoint will begin in May.

#### WEB SITES REDESIGN PROJECT

**Project Description** - Redesign of the internal and external Georgia Crime Information Center (GCIC) web sites.

*Monthly Update* - Enhancements to the GCIC Extranet content are finalized and pending final approval from GCIC Command Staff. Approved changes will be implemented in production environment in June.