# Georgia Bureau of Investigation May Monthly Report FY2019



## Presented to the Board of Public Safety No Meeting Scheduled for July 2019

D. Victor Reynolds Director

# **Table of Contents**

I.	Staffing and Backlog	3-4
II.	Administration Office of Privacy & Compliance/Open Records Personnel	
	Staff Services	5
III.	Investigative Division	6 - 8
IV.	Crime Lab	9 – 11
V.	Georgia Crime Information Center	12 – 17

## Vacant State Positions FY2019

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant	29	26	29	30	29	30	32	33	29	31	32	
Positions in DOFS												
Vacant Scientist	18	19	19	20	20	20	21	20	17	18	18	
Positions												
Total Vacant	2	2	2	2	1	1	1	0	0	0	0	
Positions in GCIC												
Total Vacant	5	5	5	5	4	4	6	5	5	5	4	
Positions in Admin												
Vacant Sworn	23	24	10	12	13	14	13	14	16	14	15	
Agent Positions												
Total Vacant Positions	32	33	21	23	22	22	19	21	23	20	20	
In the Investigative Division												

### DOFS Backlog Chart Unworked Reports over 30 Days Old FY2019

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun
Chemistry	17,832	17,970	18,790	19,258	19,339	19,749	19,818	19,401	19,147	19,162	19,482	
Data Conversion	1	1	1	1	1	1	1	1	1	1	1	
Firearms	3,525	3,605	3,680	3,628	3,642	3,640	3,636	3,592	3,590	3,592	3,562	
Forensic Biology	6,154	6,434	6,697	6,988	7,136	7,326	7,388	7,496	7,511	7,711	7,686	
Impressions	55	52	52	54	56	57	59	60	62	63	61	
Latent Prints	4,385	4,429	4,487	4,523	4,526	4,518	4,517	4,468	4,437	4,397	4,399	
Medical Examiners	218	129	141	131	117	114	128	122	102	117	121	
Miscellaneous Services	0	0	0	0	0	0	0	0	0	0	0	
Operations Support	2	1	0	0	5	0	0	0	0	1	0	
Toxicology	1,041	1088	974	969	1,039	1,214	891	750	787	842	853	
Trace Evidence	644	681	729	736	759	770	754	734	741	757	739	
Total	33,857	34,390	35,551	36,288	36,620	37,389	37,192	36,624	36,378	36,643	36,904	

# **GBI** Administration

# **Office of Privacy & Compliance/Open Records**

	<u>May 2019</u>	<u>Total FY2019</u>
Open Records Request	395	4,219
Archives	14	195

## Personnel

Employee Totals

May 2019

	State Funded Positions	Grant Funded Positions	Total
Investigative Division	369	29	398
Georgia Crime Information Center	44	77	121
Division of Forensic Sciences	315	36	351
Administration	42	4	46
Total	770	146	916

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	20	3
Georgia Crime Information Center	0	0
Division of Forensic Sciences	32	9
Administration	4	2
Total	56	14

# **INVESTIGATIVE DIVISION**

	May 2019	Fiscal YTD
Total Sworn Employees	286 (	(filled-includes grant)
Total Investigative Hours Expended	32,189.25	330,063.75
Crimes Against Persons, includes Death Investigations Child Abuse Sex Crimes Missing Persons Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	9,958.25 5,770.00 2,509.25 423.00 89.00 1,167.00	110,261.25 58,426.00 30,619.25 4,912.00 2,735.00 13,569.00
Property Crimes, including Theft, Burglary, Forgery	1,892.25	26,580.00
Drug Investigations	6,890.00	58,724.00
Meth Lab Investigations	-	66.00
Polygraph Examinations	822.00	10,132.00
Background Investigations	2,279.00	4,948.00
Other Investigations, including Preliminary Investigations	5,640.75	66,454.50
Bomb Disposal Services	1,074.00	9,691.00
Crime Analysis	83.00	2,392.00
Crime Scene Specialists	3,550.00 40,815.00 All figures above represent Investigative Hours	
Total Seizures	\$2,426,270.48	\$41,305,034.81

# Investigative Hours Expended YTD FY2019





# Crime Lab Medical Examiners (includes all laboratories)

	May	FY2019 YTD
Autopsies	187	2,483
Consultations	132	1,522
Total ME Cases Managed	319	4,005
Clayton County Death Certificates	37	494

Percentage of Cases Released in 90 days: 84%

#### Medical Examiner Activity, FY2019



#### **Confirmed CODIS Hits for May 2019**

State Offender Hits	46
State Forensic Hits	6
National Offender Hits	10
National Forensic Hits	1
Total	63

#### Samples entered into CODIS for May 2019 – 1,109

#### **Profiles in CODIS**

Forensic Casework Profiles	23,809
Convicted Offender Profiles	340,548
Missing Person/Unidentified Human Remain Profiles	7
Staff/QC File	526
Total	364,890

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	2,699	4,356	62%
Central Regional - Macon	28	440	6%
Coastal Regional - Savannah	65	614	11%
Eastern Regional - Augusta	545	757	72%
Northeastern Regional	1,041	1,434	73%
Southwestern Regional - Moultrie	77	269	29%
Western Regional - Columbus	41	234	18%
System-wide Totals	4,496	8,104	55%

## **Report Turnaround for May 2019**

Note: 65.2% Casework Reports were released within 90 days.

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	25,143	42,823	59%
Central Regional - Macon	276	4,091	7%
Coastal Regional - Savannah	710	6,489	11%
Eastern Regional - Augusta	3,839	5,816	66%
Northeastern Regional	10,504	13,987	75%
Southwestern Regional - Moultrie	395	2,968	13%
Western Regional - Columbus	440	2,773	16%
System-wide Totals	41,307	78,947	52%

## Report Turnaround for Year-to-Date, FY2019

Department	Requested	Total Released
Chemistry (includes Drug ID)	3,507	2,968
Firearms	212	194
Forensic Biology	1,877	1,601
Impressions	2	1
Latent Prints	197	165
Medical Examiners	517	462
Operations Support	8	9
Toxicology	3,059	3,069
Trace Evidence	128	97
Total	9,507	8,566

## Crime Lab Reports Processed for May 2019

## Crime Lab Reports Processed FY2019

Department	Requested	Total Released
Chemistry (includes Drug ID)	34,676	31,244
Firearms	1,834	1,611
Forensic Biology	17,173	15,157
Impressions	20	11
Latent Prints	1,807	1,691
Medical Examiners	5,280	5,377
Operations Support	126	133
Toxicology	28,503	28,257
Trace Evidence	1,054	843
Total	90,473	84,324

#### May 2019

### NCIC SERVICES

#### **CJIS Network Statistics**

System Uptime:	100%
Messages Processed:	84,707,941

#### **CJIS Operations**

#### 1. Sex Offender Registry

	Month	FY2019	Database Totals
Records Added	139	1,518	32,340

#### 2. Protection Order Registry

	Month	FY2019	Database Totals
Records Added	2,586	24,907	150,343

#### 3. National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 38 (7 direct, 31 LInX)

#### Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with
			Inquiry Access
Agencies	0	1	11
Users	4	1	18

#### 4. Off-Line Search Requests

Type of Request	Month	FY2019
Administrative (Criminal Justice Agency)	20	245
Open Records	0	12
Subpoena	0	2
Media	0	0
Possible CJIS Security Violations	3	41

#### **CJIS Audits**

GCIC conducted 32 CJIS Audits

### **INFORMATION SERVICES**

#### 1. Criminal Fingerprint Transactions Received

	Month	FY2019
Submissions	43,308	454,846
Submissions w/Palms	19,560	206,802
Submissions w/Photos	16,274	168,343

Transactions processed within 2 hours of receipt: 96%

#### 2. Applicant Fingerprint Transactions Received

	Month	FY2019
Submissions	42,927	446,972

Transactions processed with 24 hours of receipt: 100%

#### 3. Final Dispositions Received

	Month	FY2019
Local Agency	72,287	755,302
GCIC	6,734	59,411
TOTAL	84,021	814,713

#### 4. RAPID Identification Transactions

	Month	FY2019
Submissions	9,536	112,535
AFIS Hits	73%	68%
NCIC Hits	45%	44%
FBI RISC Hits	10%	9%

#### 5. Non-Criminal Justice Audits, Visits and Trainings

	Month	FY2019
In Compliance	12	130
Out of Compliance	14	155
TOTAL AUDITS	26	285
Advisement Memos	-	-
Agency Visits	18	169
Attendees	102	655
Trainings	7	62

#### 6. Disposition Recovery Project

	Month	Project to Date
Submitted to Vendor	4077	112,672
Dispositions Processed	3014	110,960

## PLANS AND PROGRAM DEVELOPMENT

#### CHILD FATALITY SYSTEM REVIEW PROJECT

**Project Description** - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

**Monthly Update** - The developer continues writing code for the application. During system demonstration, CFR staff made suggestions to remove the Sudden Deaths in Youths (SDY) tab due to completion of a clinical cases program for SDY.

#### CRIMINAL JUSTICE EXCHANGE PROJECT (CJEP)

**Project Description** - CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia and will involve the coordination of multiple agencies and vendor applications. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community.

**Monthly Update** - A formal meeting was held with project vendors to validate vendor ability to meet the August 30 implementation date for primary exchanges. The project timeline, scope, deliverable dates, goals, risks/issues, objectives and resource requirements were discussed during the two-day meeting. Continued discussions took place with two of the exchange vendors that cannot commit to the August 30 date. Both CJEP vendors (CSG and URL) added additional resources and are onboard and engaged with project activities.

#### CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

**Project Description -** The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

**Monthly Update** - Additional requests were made to GCIC Managers to obtain verbiage for email notifications. The project will be reassigned to a new project manager.

#### **CUSTOMER SUPPORT & TRAINING**

**Project Description -** The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance to criminal justice agencies across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

**Monthly Update -** The trainings completed online and within the classrooms for the month are included in the charts. The LMS Staff handled 161 phone calls, 1,308 emails, processed 51 crystal reports and managed LMS user account additions.







#### DEPARTMENT OF DRIVER SERVICES (DDS) - CARD PRODUCTION SERVICES (CPS)

**Project Description** - The Department of Driver Services is working with a new vendor on a card production service. The new system will provide GCIC with a driver's license (DL)/ID photograph when a driver inquiry is performed. The latest image for a DL number will be retrieved by GCIC via a web service call.

**Monthly Update** - GCIC resumed testing and conversion of the DL photo interface between GCIC and DDS to the new vendor system. Working to identify a way to install and configure TLS 1.2 on the system, which is running an old operating system (Server 2008).

#### **DEPARTMENT OF REVENUE (DOR) DRIVES PROJECT**

**Project Description** - The purpose of this project is to document, configure, integrate, and test two interfaces with the new DOR Driver Record and Integrated Vehicle Enterprise System (DRIVES). The two new interfaces will use existing LEMS Web Services capabilities with National Information Exchange Model (NIEM) Extensible Markup Language (XML) message formats. One interface will be used to send and receive vehicle registration queries and responses to and from DRIVES. The other interface will be used to receive stolen vehicle requests and responses to and from DRIVES.

**Monthly Update** - GBI completed several tests and configurations to prepare for the DRIVES implementation. Installed and configured LEMSJX webservice that will be consumed by DRIVES in production environment and modified the windows registry to accommodate certificate and web service because of the old operating system (Windows Server 2008). An indicator flag was added to Portal XL to allow the client to request more data returned from the RQ's. GBI's vendor created a stylesheet and implemented it into both test and production. Both GBI and DOR implemented the new DRIVES system over the Memorial Day weekend and are currently identifying and fixing minor issues.

#### GEORGIA APPLICANT PROCESSING SERVICE (GAPS) PROJECT

**Project Description -** The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

**Monthly Update** - Testing of all deliverables was completed. The NCJ unit began UAT of the system and submitted UAT findings to the vendor for review and correction.

#### NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

**Project Description** - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

**Monthly Update** - The vendor continues development of the Publication site for NIBRS and GBI continues UAT for the GA Test Region.

#### **RAP BACK PROJECT**

**Project Description -** The Rap Back project will provide the ability to receive ongoing status notifications of criminal history activity reported on individuals holding positions of trust. Georgia's Rap Back System will include the retention of applicant fingerprints, the implementation of an FBI Rap Back Subscription on such prints, and the creation of a validation process for authorized entities to manage such subscriptions.

**Monthly Update** - The sole source bid was completed for the vendors and a purchase order was provided to each for their services.

#### SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT

**Project Description** - Continued enhancements to SORT application to meet the needs of local law enforcement and public.

**Monthly Update** – GBI met with the Watch Systems staff to discuss the Offender Watch test system IP address, Offender Watch Test Plan/Timeline and handling instances of duplicate data.