

**Georgia Bureau of Investigation  
May Monthly Report  
FY2018**



**Presented to the Board of Public Safety  
July 12, 2018**

**Vernon M. Keenan  
Director**

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## Vacant State Positions FY2018

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	38	37	31	31	30	28	26	28	27	27	27	
Vacant Scientist Positions	16	15	15	15	16	16	18	18	16	16	16	
Total Vacant Positions in GCIC	1	1	1	1	1	1	1	1	0	0	0	
Total Vacant Positions in Admin	7	7	7	6	7	7	7	7	6	6	6	
Vacant Sworn Agent Positions	9	10	10	5	7	8	8	8	8	8	10	
Total Vacant Positions In the Investigative Division	17	17	12	13	17	18	17	15	17	18	17	

**DOFS Backlog Chart**  
**Unworked Reports over 30 Days Old**  
**FY2018**

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	12,601	12,743	13,861	13,802	14,111	14,246	15,223	15,598	16,145	16,109	16,485	
Data Conversion	1	1	1	1	1	1	1	1	1	1	1	
Firearms	2,956	2,984	3,080	3,081	3,166	3,190	3,232	3,285	3,250	3,408	3,455	
Forensic Biology	5,225	5,553	5,695	5,431	5,563	5,687	5,677	5,560	5,686	5,858	5,937	
Impressions	44	46	48	47	47	48	52	51	54	55	56	
Latent Prints	3,727	3,747	3,934	3,948	4,127	4,142	4,190	4,174	4,276	4,286	4,295	
Medical Examiners	188	177	193	218	232	261	320	274	245	234	247	
Miscellaneous Services	0	0	0	0	0	0	0	0	0	0	0	
Operations Support	2	2	0	0	0	0	0	7	2	7	3	
Toxicology	746	639	819	822	1,033	776	1,080	791	724	855	991	
Trace Evidence	487	441	438	440	468	494	489	512	539	571	610	
<b>Total</b>	<b>25,977</b>	<b>26,333</b>	<b>28,069</b>	<b>27,790</b>	<b>28,748</b>	<b>28,845</b>	<b>30,264</b>	<b>30,253</b>	<b>30,922</b>	<b>31,384</b>	<b>32,080</b>	

# GBI Administration

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## Office of Privacy & Compliance/Open Records

	<u>May 2018</u>	<u>Total FY2018</u>
Open Records Request	325	3,851
Archives	19	356

## Personnel

Employee Totals

May 2018

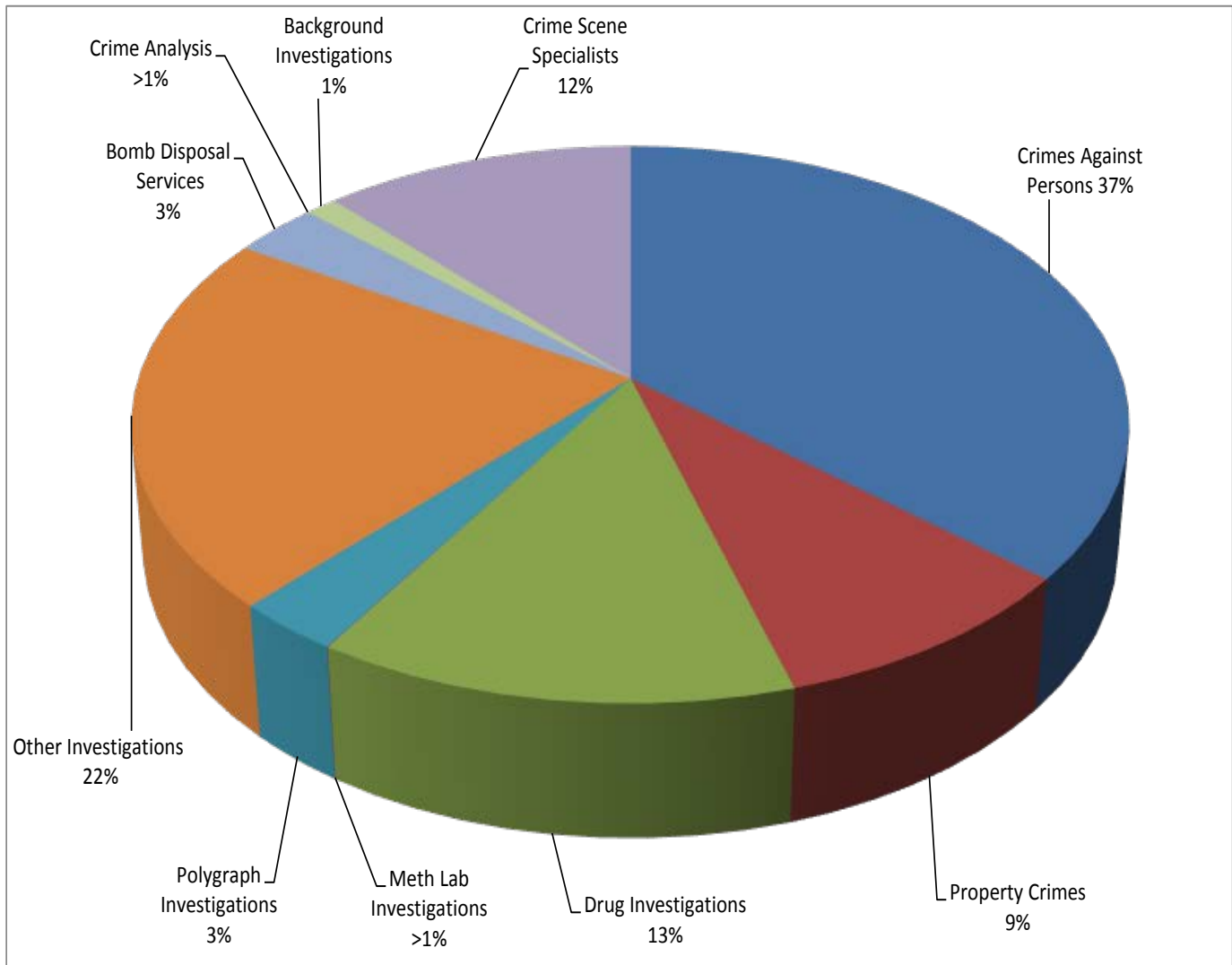
	State Funded Positions	Grant Funded Positions	<i>Total</i>
Investigative Division	350	24	<b>374</b>
Georgia Crime Information Center	44	76	<b>120</b>
Division of Forensic Sciences	313	37	<b>350</b>
Administration	43	4	<b>47</b>
<b>Total</b>	<b>750</b>	<b>141</b>	<b>891</b>

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	17	4
Georgia Crime Information Center	0	0
Division of Forensic Sciences	27	13
Administration	6	2
<b>Total</b>	<b>50</b>	<b>19</b>

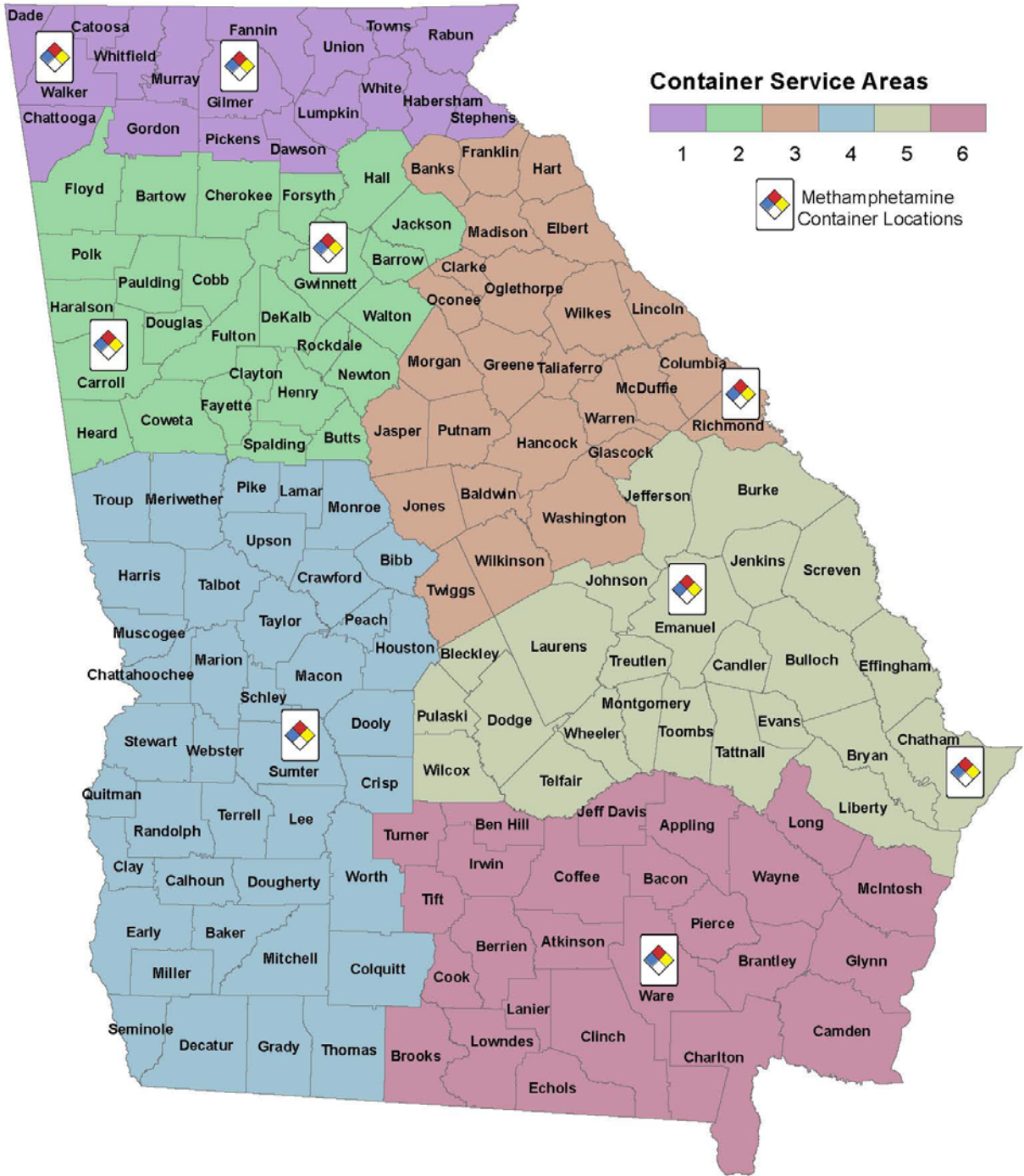
# INVESTIGATIVE DIVISION

	May 2018	Fiscal YTD
Total Sworn Employees	272 (filled-includes grant)	
Total Investigative Hours Expended	30,869.25	330,026.00
Crimes Against Persons, includes	10,488.50	120,276.75
Death Investigations	5,372.00	65,325.00
Child Abuse	3,368.50	33,725.25
Sex Crimes	587.00	5,458.00
Missing Persons	199.00	2,242.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	962.00	13,526.50
Property Crimes, including Theft, Burglary, Forgery	2,847.00	29,860.25
Drug Investigations	4,664.00	44,089.50
Meth Lab Investigations	-	93.00
Polygraph Examinations	1,057.00	9,788.00
Background Investigations	1,297.00	3,991.00
Other Investigations, including Preliminary Investigations	6,202.75	72,285.50
Bomb Disposal Services	987.00	10,587.00
Crime Analysis	-	26.00
Crime Scene Specialists	3,326.00	39,029.00
All figures above represent Investigative Hours		
Total Seizures	5,270,595.00	\$36,417,344.85

# Investigative Hours Expended YTD FY2018



# State of Georgia Methamphetamine Container Program



January 2015



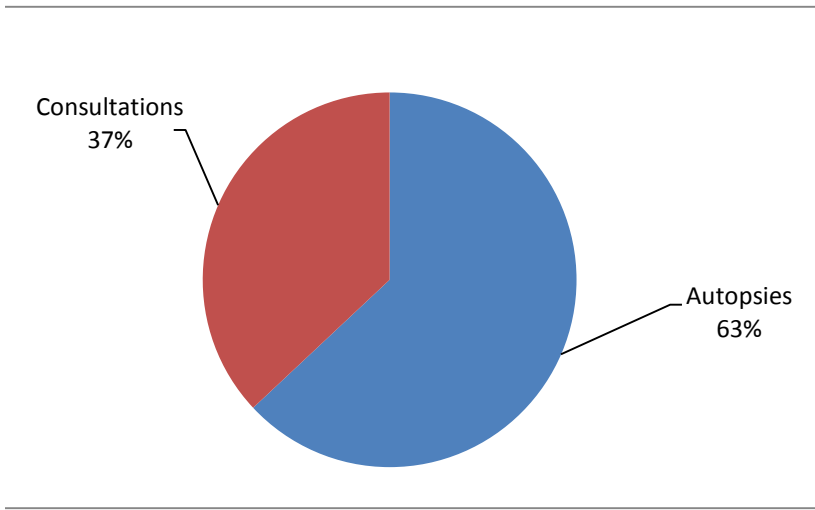
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**Medical Examiners (includes all laboratories)**

	May	FY2018 YTD
Autopsies	257	2,550
Consultations	164	1,536
<b>Total ME Cases Managed</b>	<b>421</b>	<b>4,086</b>
Clayton County Death Certificates	55	513

Percentage of Cases Released in 90 days: 76%

**Medical Examiner Activity, FY2018**




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**Confirmed CODIS Hits for May 2018**

State Offender Hits	48
State Forensic Hits	6
National Offender Hits	22
National Forensic Hits	<u>3</u>
Total	79

**Samples entered into CODIS for May 2018 – 673**

**Profiles in CODIS**

Forensic Casework Profiles	22,489
Convicted Offender Profiles	330,070
Missing Person/Unidentified Human Remain Profiles	7
Staff/QC File	<u>506</u>
Total	353,072

**Laboratory Production**

**Report Turnaround for May 2018**

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	2,102	3,682	57%
Central Regional - Macon	48	258	19%
Coastal Regional - Savannah	57	576	10%
Eastern Regional - Augusta	327	503	65%
Northeastern Regional	1,039	1,352	77%
Southwestern Regional - Moultrie	35	323	11%
Western Regional - Columbus	43	274	16%
<b>System-wide Totals</b>	<b>3,651</b>	<b>6,968</b>	<b>52%</b>

*Note: 66.1% Casework Reports were released within 90 days.*

**Report Turnaround for Year-to-Date, FY2018**

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	21,189	36,351	58%
Central Regional - Macon	410	2,895	14%
Coastal Regional - Savannah	666	5,641	12%
Eastern Regional - Augusta	3,046	4,770	64%
Northeastern Regional	10,533	12,458	85%
Southwestern Regional - Moultrie	563	2,681	21%
Western Regional - Columbus	502	2,741	18%
<b>System-wide Totals</b>	<b>36,909</b>	<b>67,537</b>	<b>55%</b>

### Crime Lab Reports Processed for May 2018

<b>Department</b>	<b>Requested</b>	<b>Total Released</b>
Chemistry (includes Drug ID)	3,232	2,620
Firearms	170	115
Forensic Biology	1,875	1,539
Impressions	4	1
Latent Prints	200	155
Medical Examiners	515	524
Operations Support	28	27
Toxicology	2,451	2,451
Trace Evidence	66	60
<b>Total</b>	<b>8,541</b>	<b>7,492</b>

### Crime Lab Reports Processed FY2018

<b>Department</b>	<b>Requested</b>	<b>Total Released</b>
Chemistry (includes Drug ID)	29,861	24,305
Firearms	1,954	1,166
Forensic Biology	16,613	15,550
Impressions	25	8
Latent Prints	2,008	1,366
Medical Examiners	5,326	5,230
Operations Support	118	121
Toxicology	24,721	24,279
Trace Evidence	875	742
<b>Total</b>	<b>81,501</b>	<b>72,767</b>

May 2018

NCIC SERVICES

**CJIS Network Statistics**

System Uptime: 100%  
 Messages Processed: 74,739,136

**CJIS Operations**

**1. Sex Offender Registry**

	Month	FY2018	Database Totals
Records Added	145	1,555	31,051

**2. Protection Order Registry**

	Month	FY2018	Database Totals
Records Added	2,355	24,051	377,903

**3. National Data Exchange (N-DEX)**

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEX Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry Access
Agencies	2	1	19
Users	3	2	26

**4. Off-Line Search Requests**

Type of Request	Month	FY2018
Administrative (Criminal Justice Agency)	39	257
Open Records	4	20
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	1	28

**CJIS Audits**

GCIC conducted 46 CJIS Audits

## INFORMATION SERVICES

### Criminal History/Identification Services

#### 1. Criminal Fingerprint Transactions Received

	Month	FY2018
Submissions	43,268	455,912
Submissions w/Palms	18,918	201,545
Submissions w/Photos	14,840	150,476
Transactions processed within 2 hours of receipt:		96%

#### 2. Applicant Fingerprint Transactions Received

	Month	FY2018
Submissions	40,389	422,439
Transactions processed within 24 hours of receipt:		100%

#### 3. Final Dispositions Received

	Month	FY2018
Local Agency	74,264	741,306
GCIC	5,638	52,749
<b>TOTAL</b>	<b>79,902</b>	<b>794,055</b>

#### 4. RAPID Identification Transactions

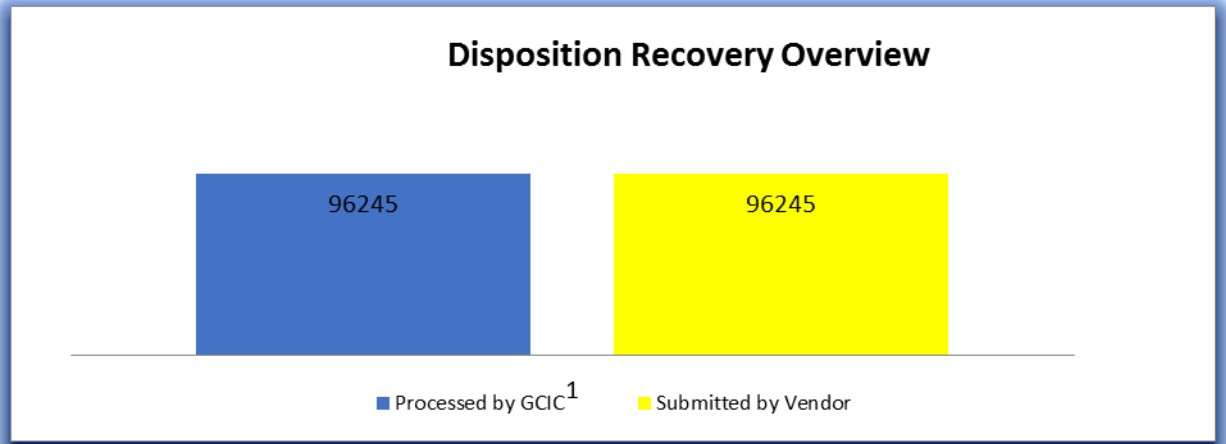
	Month	FY2018
Submissions	11,060	112,756
AFIS Hits	65%	64%
NCIC Hits	46%	42%
FBI RISC Hits	8%	6%

#### 5. Non-criminal Justice Audits, Visits and Trainings

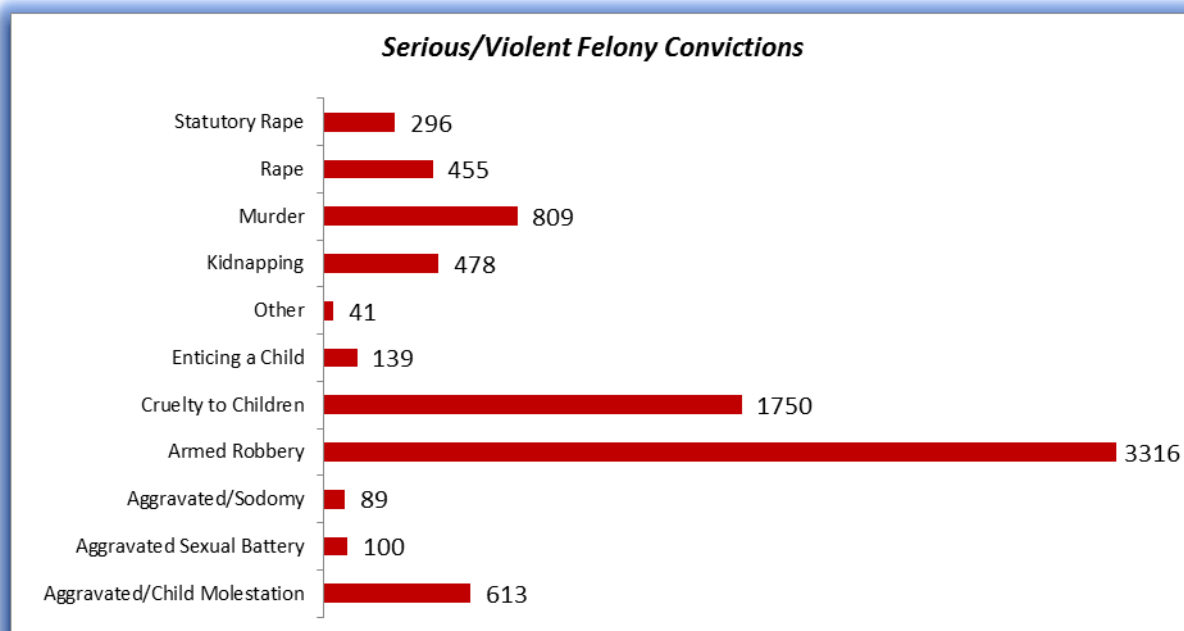
	Month	FY2018
In Compliance	10	103
Out of Compliance	16	164
<b>Total Audits</b>	<b>26</b>	<b>267</b>
Advisement Memos	-	-
Agency Visits	9	93
Attendees	154	1,535
Trainings	5	62

## 6. Disposition Recovery Project

	Month	Project to Date
Submitted by Vendor	2287	96,245
Dispositions Processed	2669	96,245



The chart below shows the number of serious/violent felony offenses that were previously restricted but are now returned for licensing and employment purposes because a disposition of guilt was obtained and entered in the criminal history database.



## **PLANS & PROGRAM DEVELOPMENT**

### **AFIS ENHANCEMENTS**

**Project Description** - System enhancements for the Automated Fingerprint Identification System (AFIS) which include Accounts Receivable, T-Net fee changes, AFIS -SORT interface, system reports, creation of new IntegraID Document Management folders.

**Monthly Update** - All FY2018 enhancements to the AFIS and IntegraID Document system have been completed.

### **APPLICATION DEVELOPMENT - Protective Order Registry**

**Project Description** - To provide better information sharing, the Georgia Protective Order Registry (POR) is being updated to improve record data quality and expanding database capabilities by replacing the existing application and infrastructure.

**Monthly Update** - The project team found issues during UAT and are working with the programmer and vendor to resolve. The deployment date has been extended to June 2018.

### **CHILD FATALITY SYSTEM REVIEW PROJECT**

**Project Description** - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

**Monthly Update** - The developer began working on the project and is focused on application development.

### **CRIMINAL JUSTICE EXCHANGE PROJECT**

**Project Description** - The Georgia Bureau of Investigation will programmatically own an initiative of the Governor's Office entitled Criminal Justice Exchange Project (CJEP). CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia. Each exchange automates a manual, paper-based criminal justice business process and will follow a criminal case lifecycle from booking through disposition and supervision. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community. The exchanges will involve the coordination of multiple agencies and vendor applications.

**Monthly Update** - GBI, GTA, Consultants, Statewide Stakeholders and vendors continue to meet and work towards the completion of the project data exchanges. The PMO and SME Consultant are working on the Organizational Change Management Plan and an integrated project schedule of all vendor tasks. Stakeholders remain engaged and the team is evaluating a roll-out of partial exchanges to pilot counties, instead of a full rollout. To meet CJEP architectural requirements, work continues on the ESB design. GTA confirmed that they can meet the requirements for error-handling and messaging to the endpoints, without the full store-and-forward approach. GTA can be ready for the pilots by October 2018.

## **CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT**

**Project Description** - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

**Monthly Update** - No accomplishments for this reporting period.

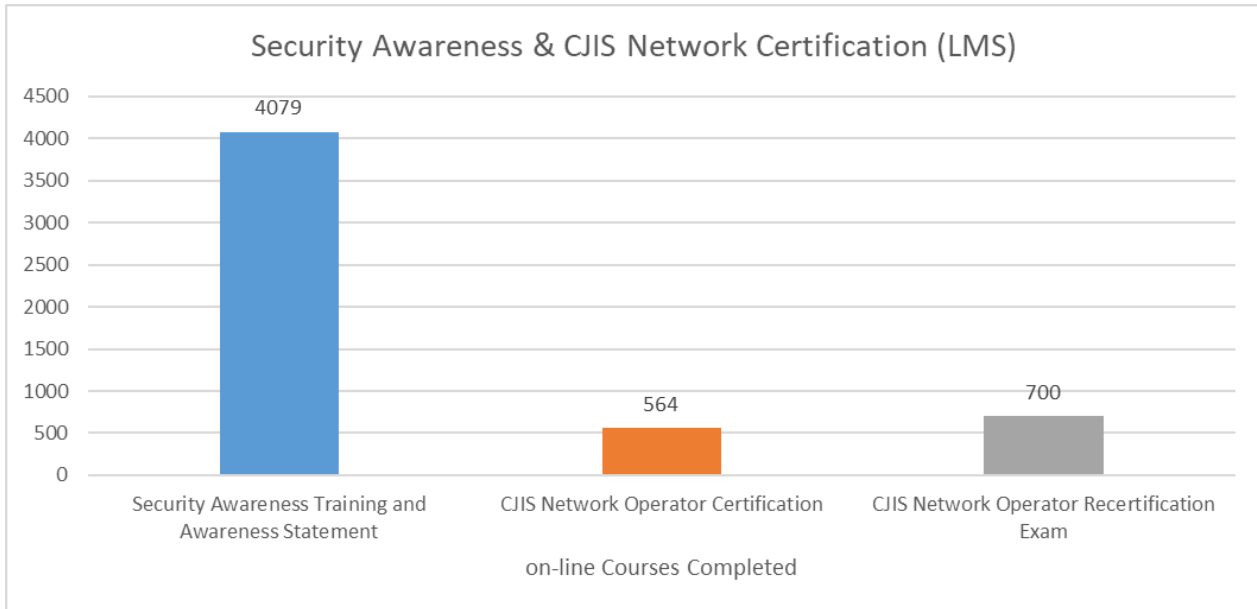
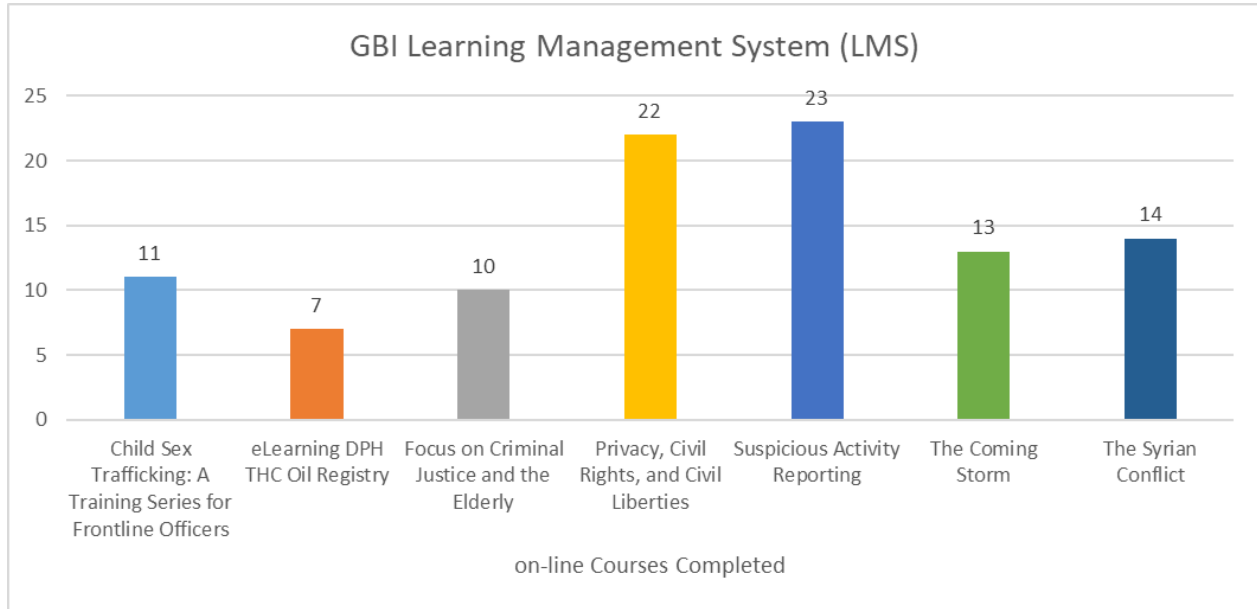
## **CUSTOMER SUPPORT - TRAINING**

**Project Description** - The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance and other supported law enforcement training to both criminal and non-criminal justice agencies, municipal, magistrate and probate courts across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

**Monthly Update** - The GBI online Learning Management System contains several videos and online classroom training available to agencies and vendors of law enforcement agencies. The trainings completed online and within the classrooms for the month are included in the charts. The LMS Staff handled 198 phone calls, 915 emails and managed LMS user account additions. The Customer Support Training team also developed and delivered employee training for the GCIC SharePoint application, agency training on GCIC programs/applications, and agency Court Clerks training. The training staff completed teach backs to gain insight and feedback for improving overall quality of training content and delivery.







## **FINANCE ACCOUNTS RECEIVABLE (AR) SYSTEM PROJECT**

**Project Description** - GBI Finance/Accounting requested a new accounts receivable system to process fee invoices and payments.

**Monthly Update** - Finance is reviewing their options to complete this project.

## **GCIC TRAINING SYMPOSIUM**

**Project Description** - The GCIC Training Symposium is designed to offer continuing education with the goal of providing vital knowledge regarding GCIC and federal law enforcement programs to both the criminal justice and non-criminal communities.

*Monthly Update* - The project team continues to complete tasks for the symposium. Over 480 registrations have been received and paid.

## **GEORGIA APPLICANT PROCESSING SYSTEM REPLACEMENT (GAPS) PROJECT**

**Project Description** - The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

*Monthly Update* - Following the evaluation and scoring of RFP proposals, the project team met to complete the final selection process before providing the Purchasing Officer with the selected vendor.

## **HUMAN RESOURCES (HR) TIMESHEET PROJECT**

**Project Description** - Enhancement of the application used by non-sworn units of the GBI for tracking time.

*Monthly Update* - To meet business requirements, application development continues.

## **INFORMATION SERVICES CRIMINAL HISTORY APPLICATION REDESIGN PROJECT**

**Project Description** - A redesign of the web application used by Information Services staff to log and track activities performed on criminal history information as well as services performed for the public.

*Monthly Update* - The application developer continues to work on completing the outstanding tasks for this project and the team met to review some of the initial business requirements.

## **LAW ENFORCEMENT MESSAGE SWITCH (LEMS)**

**Project Description** - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

*Monthly Update* - No accomplishments for this reporting period.

## **NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT**

**Project Description** - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

**Monthly Update** - GBI continues to work towards NIBRS FBI certification.

## **SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT**

**Project Description** - System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

**Monthly Update** - The application developer delivered a demo to the project team and discovered that some functionality was inoperable and must be corrected. The vendor vetting process began for Watch Systems and the scope of work to address the record modification audit trail has been approved for GBI's vendor to begin work.

## **SHAREPOINT CONFIGURATION PROJECT**

**Project Description** - The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

**Monthly Update** - The GCIC team is continuing to use the application and IT Managers for the Division of Forensic Sciences (DOFS) are reviewing GCIC SharePoint content.