

**Georgia Bureau of Investigation
May Monthly Report
FY2017**



**Presented to the Board of Public Safety
No Meeting Scheduled for July 2017**

**Vernon M. Keenan
Director**

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Vacant State Positions FY2017

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	24	23	23	24	26	26	23	27	29	32	33	
Vacant Scientist Positions	8	8	7	10	11	11	16	18	17	14	20	
Total Vacant Positions in GCIC	1	1	1	2	2	2	3	3	1	1	1	
Total Vacant Positions in Admin	4	4	5	5	5	5	5	5	4	7	7	
Vacant Sworn Agent Positions	24	24	28	21	9	6	8	8	8	9	8	
Total Vacant Positions In the Investigative Division	31	30	33	28	16	14	17	15	15	15	15	

DOFS Backlog Chart
Unworked Reports over 30 Days Old
FY2017

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	6,546	7,175	7,822	8,482	9,237	9,453	9,648	10,156	10,462	11,193	11,333	
Data Conversion	0	0	0	0	0	0	0	0	0	0	1	
Firearms	2,520	2,878	3,031	3,051	3,094	2,997	3,015	2,942	2,926	2,832	2,861	
Forensic Biology	3,110	3,191	3,466	3,724	3,863	3,863	3,859	3,991	4,488	4,629	4,714	
Impressions	38	40	43	42	39	37	37	41	41	41	42	
Latent Prints	3,137	3,234	3,309	3,446	3,550	3,551	3,503	3,572	3,675	3,766	3,758	
Medical Examiners	120	97	170	165	198	194	182	192	207	207	228	
Miscellaneous Services	0	0	0	0	0	0	0	0	0	0	0	
Operations Support	0	0	0	0	0	0	0	0	0	2	2	
Toxicology	827	506	829	858	1,523	1,386	971	1,038	854	819	763	
Trace Evidence	466	503	511	520	531	513	504	484	519	538	482	
Total	16,764	17,624	19,181	20,288	22,035	21,994	21,719	22,416	23,172	24,027	24,184	

GBI Administration

Office of Privacy & Compliance/Open Records

	<u>May 2017</u>	<u>Total FY2017</u>
Open Records Request	330	3,276
Archives	40	301

Personnel

Employee Totals

May 2017

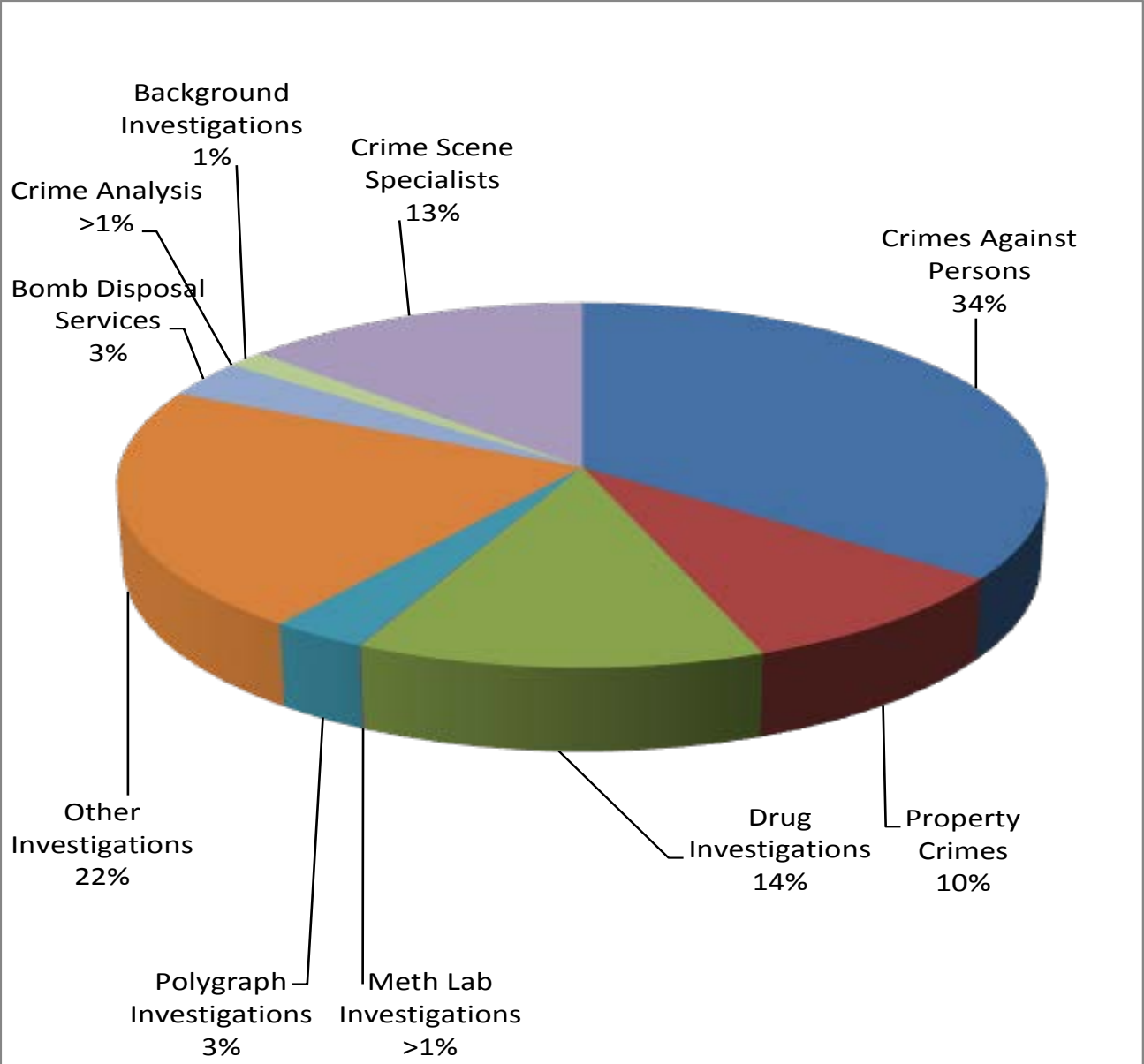
	State Funded Positions	Grant Funded Positions	<i>Total</i>
Investigative Division	350	19	<i>369</i>
Georgia Crime Information Center	42	75	<i>117</i>
Division of Forensic Sciences	299	29	<i>328</i>
Administration	43	1	<i>44</i>
<i>Total</i>	<i>734</i>	<i>124</i>	<i>858</i>

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	15	5
Georgia Crime Information Center	1	1
Division of Forensic Sciences	33	24
Administration	7	5
<i>Total</i>	<i>56</i>	<i>35</i>

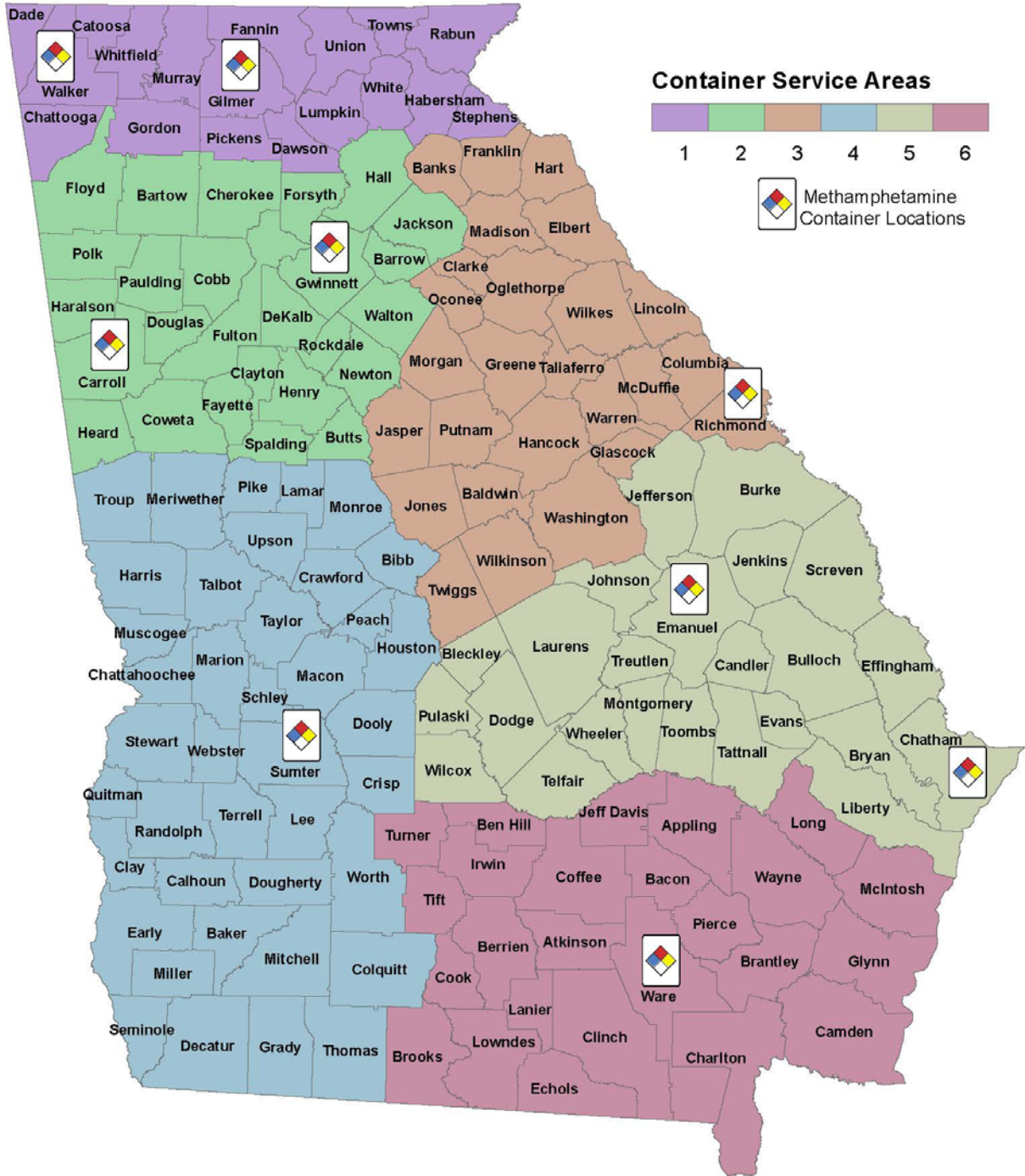
INVESTIGATIVE DIVISION

	May 2017	Fiscal YTD
Total Sworn Employees	274 (filled-includes grant)	
Total Investigative Hours Expended	28,141.75	315,185.06
Crimes Against Persons, includes	8,993.25	106,745.50
Death Investigations	4,939.00	55,493.50
Child Abuse	2,095.25	29,857.50
Sex Crimes	613.00	4,748.50
Missing Persons	146.00	3,429.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	1,200.00	13,217.00
Property Crimes, including Theft, Burglary, Forgery	2,731.50	30,372.80
Drug Investigations	4,017.00	42,929.50
Meth Lab Investigations	3.00	123.00
Polygraph Examinations	982.00	9,522.00
Background Investigations	219.00	4,569.00
Other Investigations, including Preliminary Investigations	6,422.00	69,715.51
Bomb Disposal Services	859.00	10,594.00
Crime Analysis	7.00	31.00
Crime Scene Specialists	3,908.00	40,582.00
All figures above represent Investigative Hours		
Total Seizures	\$573,567.86	\$119,242,366.34

Investigative Hours Expended YTD FY2017



State of Georgia Methamphetamine Container Program



January 2015

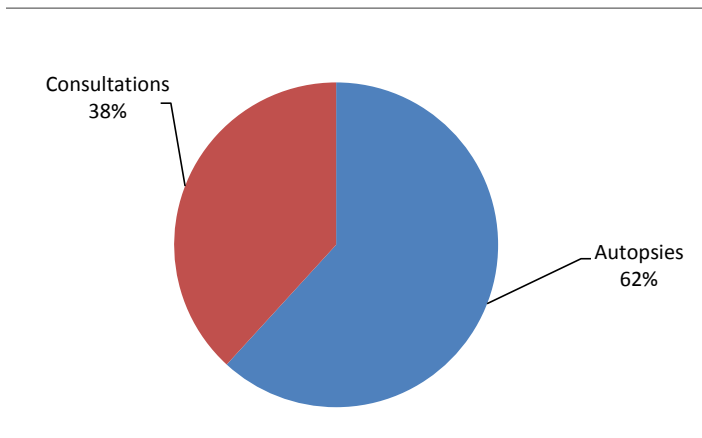
Crime Lab

Medical Examiners (includes all laboratories)

	May 2017	FY2017 YTD
Autopsies	302	2,586
Consultations	113	1,587
Total ME Cases Managed	415	4,173
Clayton County Death Certificates	32	452

Percentage of Cases Released in 90 days: 71.6%

Medical Examiner Activity, FY2017



Confirmed CODIS Hits for May 2017

State Offender Hits	31
State Forensic Hits	6
National Offender Hits	10
National Forensic Hits	<u>1</u>
Total	48

Samples entered into CODIS for May 2017 – 778

Profiles in CODIS

Forensic Casework Profiles	21,003
Convicted Offender Profiles	341,663
Missing Person/Unidentified Human Remain Profiles	6
Staff/QC File	<u>499</u>
Total	341,171

Laboratory Production

Report Turnaround for May 2017

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	2,393	4,361	55%
Central Regional - Macon	36	248	15%
Coastal Regional - Savannah	79	465	17%
Eastern Regional - Augusta	323	472	68%
Northeastern Regional	1,046	1,277	82%
Southwestern Regional - Moultrie	83	313	27%
Western Regional - Columbus	61	261	23%
System-wide Totals	4,021	7,397	54%

Note: 77.2% Casework Reports were released within 90 days.

Report Turnaround for Year-to-Date, FY2017

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	24,276	42,302	57%
Central Regional - Macon	874	2,707	32%
Coastal Regional - Savannah	478	4,394	11%
Eastern Regional - Augusta	3,525	5,044	70%
Northeastern Regional	11,441	12,924	89%
Southwestern Regional - Moultrie	793	2,150	37%
Western Regional - Columbus	763	2,010	38%
System-wide Totals	42,150	71,531	59%

Crime Lab Reports Processed for May 2017

Department	Requested	Total Released
Chemistry (includes Drug ID)	2,973	2,437
Firearms	215	291
Forensic Biology	1,852	1,809
Impressions	1	1
Latent Prints	225	199
Medical Examiners	475	506
Operations Support	5	2
Toxicology	2,472	2,548
Trace Evidence	124	110
Total	8,342	7,903

Crime Lab Reports Processed FY2017

Department	Requested	Total Released
Chemistry (includes Drug ID)	28,702	21,314
Firearms	2,671	2,260
Forensic Biology	20,602	18,917
Impressions	35	18
Latent Prints	2,374	1,540
Medical Examiners	5,151	5,066
Operations Support	147	125
Toxicology	25,969	26,025
Trace Evidence	1,416	1,332
Total	87,067	76,597

Georgia Crime Information Center

May 2017

NCIC SERVICES

CJIS Network Statistics

System Uptime: 100%
 Messages Processed: 73,634,810

CJIS Operations

1. Sex Offender Registry

	Month	FY2017	Database Totals
Records Added	169	1,667	29,688

2. Protection Order Registry

	Month	FY2017	Database Totals
Records Added	2,527	24,180	350,497

3. National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry Access
Agencies	0	0	36
Users	0	1	38

4. Off-Line Search Requests

Type of Request	Month	FY2017
Administrative (Criminal Justice Agency)	25	277
Open Records	0	13
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	2	27

CJIS Audits

GCIC conducted 37 CJIS Audits

INFORMATION SERVICES**Criminal History/Identification Services****1. Criminal Fingerprint Transactions Received**

	Month	FY2017
Submissions	43,198	442,211
Submissions w/Palms	19,486	196,528
Submissions w/Photos	13,147	135,738

Transactions processed within 2 hours of receipt: 93%

2. Applicant Fingerprint Transactions Received

	Month	FY2017
Submissions	38,508	441,740

Transactions processed within 24 hours of receipt: 99%

3. Final Dispositions Received

	Month	FY2017
Local Agency	68,180	710,472
GCIC	8,874	62,062
TOTAL	77,054	772,534

4. RAPID Identification Transactions

	Month	FY2017
Submissions	12,508	150,319
AFIS Hits	61%	51%
NCIC Hits	40%	40%
FBI RISC Hits	5%	3%

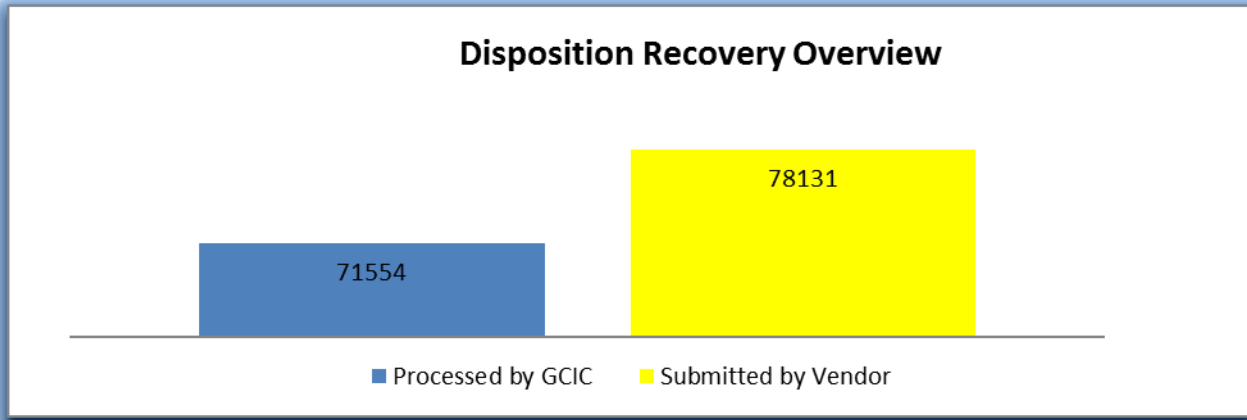
5. Non-criminal Justice Audits, Visits and Trainings

	Month	FY2017
In Compliance	14	71
Out of Compliance	20	76
Total Audits	34	147
Advisement Memos	-	1
Agency Visits	3	127

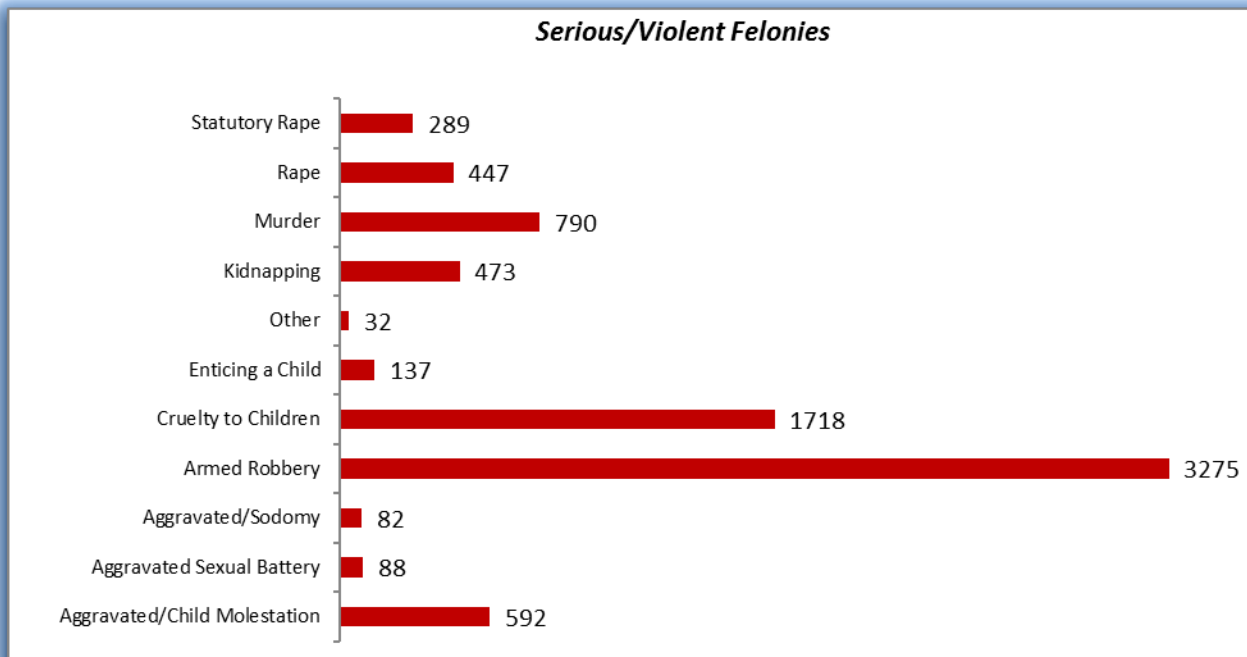
Attendees	33	272
Trainings	5	16

6. Disposition Recovery Project

	Month	Project to Date
Submitted by Vendor	3089	78131
Dispositions Processed	2872	71554



The chart below shows the number of serious/violent felony offenses that were previously restricted but are now returned for licensing and employment purposes because a disposition of guilt was obtained and entered in the criminal history database.



PLANS AND PROGRAM DEVELOPMENT

AFIS ENHANCEMENTS

Project Description - System enhancements for the Automated Fingerprint Identification System (AFIS) which include Accounts Receivable, T-Net fee changes, AFIS -SORT interface, system reports, creation of new IntegraID Document Management folders.

Monthly Update - Application development has begun for the Sex Offender Registry Tool (SORT) Integra ID Image Archive integration and for the CCH/Ident additional permissions. Last month the SOW for the Document Management additional root folders (Weapons Carry Licenses and IT Security) along with updates to the document function/screen in the Mental Health folder were approved but not implemented. The tasks outlined for the SOW will be sole sourced after the fiscal year close.

APPLICATION DEVELOPMENT – PROTECTIVE ORDER REGISTRY

Project Description - In an effort to provide better information sharing, the Georgia Protective Order Registry (POR) is being updated to improve record data quality and expanding database capabilities by replacing the existing application and infrastructure.

Monthly Update - The project application development team worked on completing additional tasks (Runbook task list), which are required prior to moving the application to production.

CHILD FATALITY SYSTEM REVIEW PROJECT

Project Description - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

Monthly Update - The programmer began receiving basic DOFS file data communications on child death information. The team is working on finalizing the data that will be used to build the initial database of child death cases.

COMPUTERIZED CRIMINAL HISTORY (CCH) ENHANCEMENTS

Project Description - The Computerized Criminal History (CCH) system will undergo system enhancements to meet the new State of Georgia legislative changes concerning the First Offender Act (FOA). Additional updates such as system modifications and reports will be implemented for internal users.

Monthly Update - The vendor continues coding the remaining system enhancements. Of the eight remaining, four are scheduled to be available for testing mid-July, two at the end of August and the final two will be available the end of September 2017.

CRIMINAL JUSTICE EXCHANGE PROJECT

Project Description - The Georgia Bureau of Investigation will programmatically own an initiative of the Governor's Office entitled Criminal Justice Exchange Project (CJEP). CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia. Each exchange automates a manual, paper-based criminal justice business process and will follow a criminal case lifecycle from booking through disposition and supervision. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community. The exchanges will involve the coordination of multiple agencies and vendor applications.

Monthly Update - The project team reported that the project is technically behind schedule. The project goal is to focus on getting the requirements for the data exchanges accurately completed. The business workgroup and the Subject Matter Experts (SMEs) began meeting every week to finalize the data exchanges. Once the exchanges are complete, the business workgroup will approve and provide a recommendation to the Governance Committee. The evaluations were completed for the Request for Qualified Contractor (RFQC) proposals and GTA procurement will begin reviewing the contract red-line items with each vendor and their legal team. Once the vendor contracts are finalized the vendor will need to submit a Statement of Need (SON).

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT

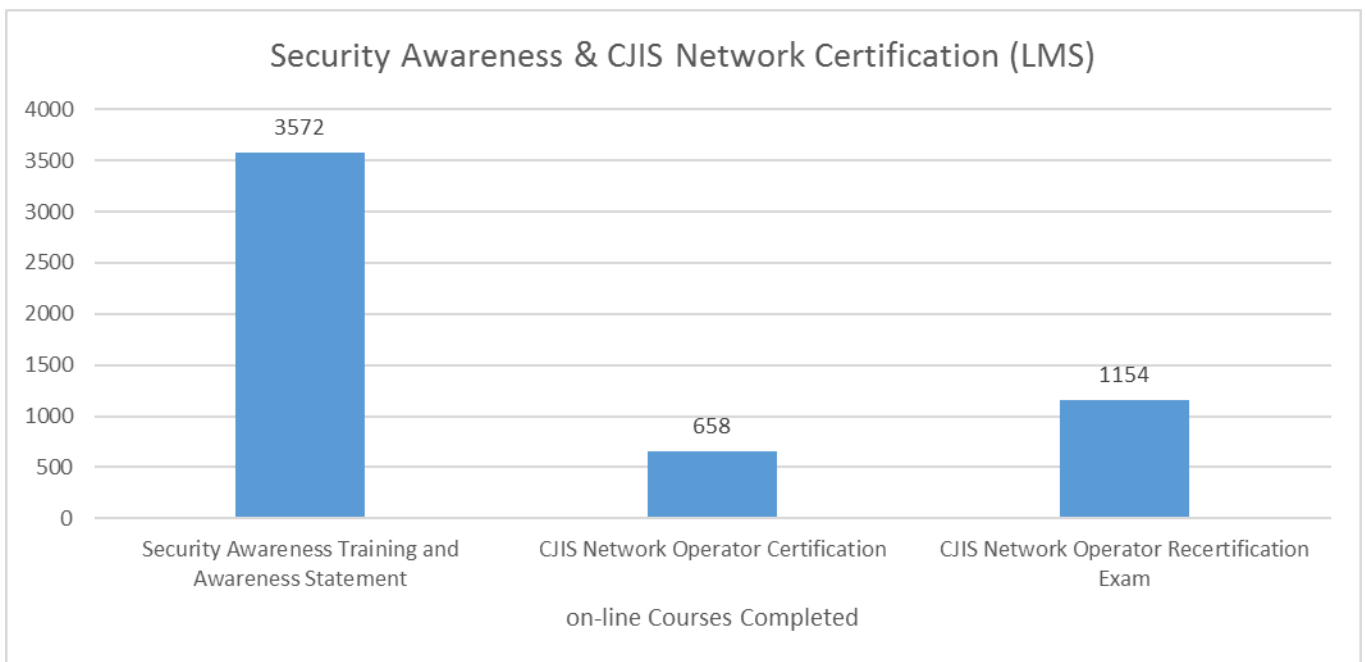
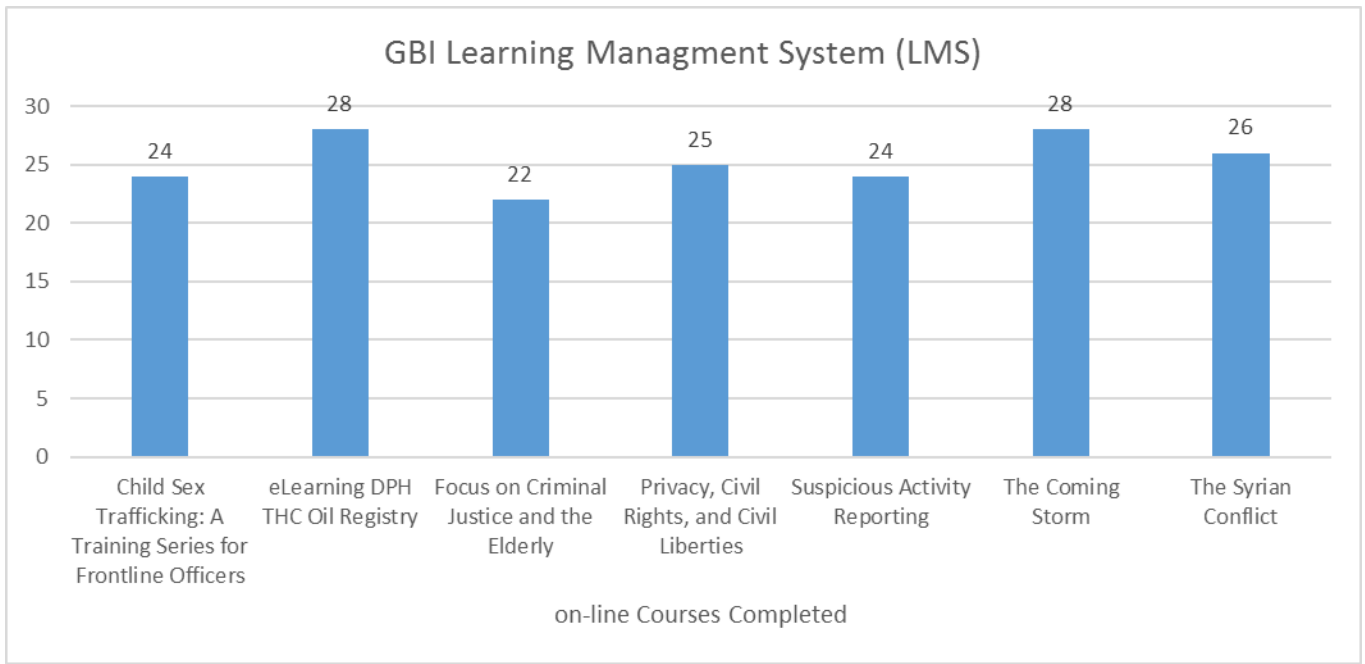
Project Description - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

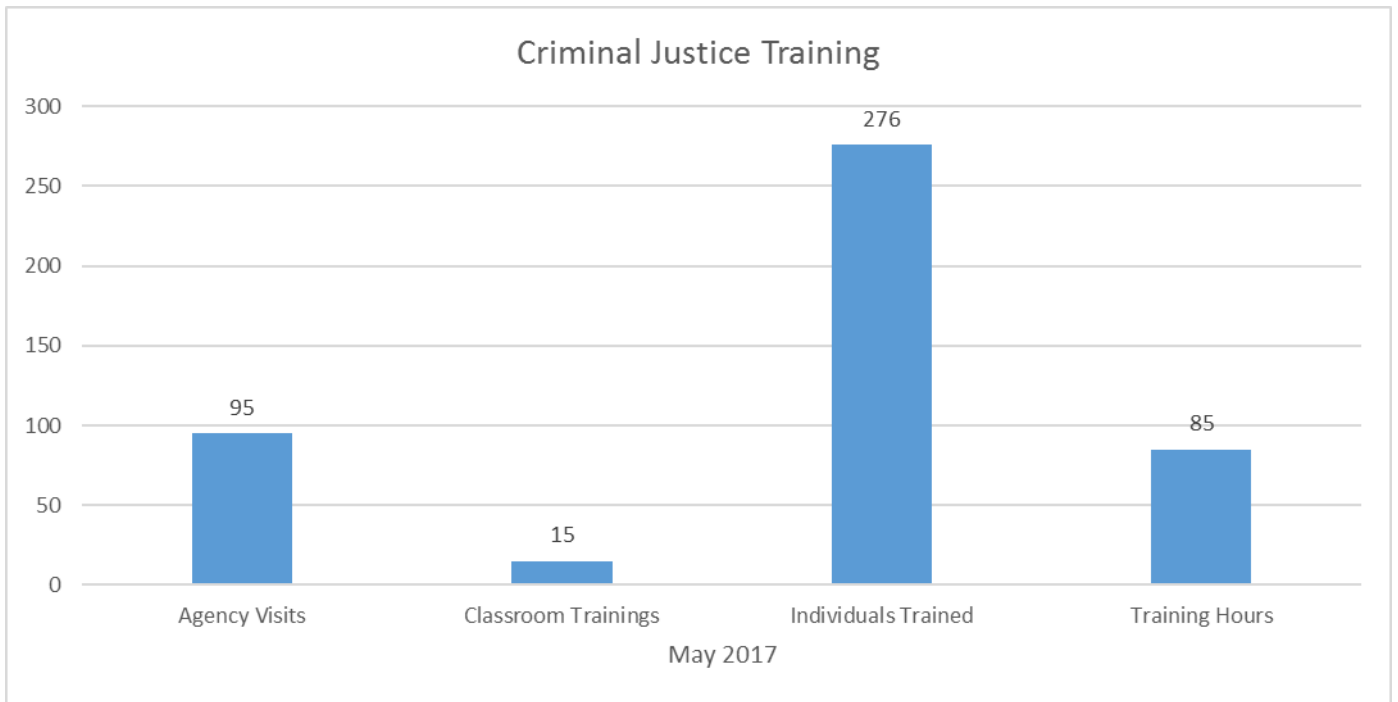
Monthly Update - Microsoft conducted two training sessions and GCIC completed UAT. The results of the UAT were unsuccessful and additional test scripts and training dates will be provided to encourage more UAT participation. Microsoft reported completion and delivery of the CRM solution build, however; GCIC has determined that the current solution does not meet expectations. Several meetings have been planned with Microsoft to further discuss.

CUSTOMER SUPPORT –TRAINING

Project Description - The Customer Support Training group provides training in the area of GCIC programs, GCIC applications, GCIC/FBI compliance and other supported law enforcement training to both criminal and non-criminal justice agencies, municipal, magistrate and probate courts across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

Monthly Update - The GBI online Learning Management System contains several videos and online classroom training available to agencies and vendors of law enforcement agencies. The trainings completed for the month are included in the charts. The LMS Staff handled 177 phone calls, 936 emails and managed LMS user account additions and changes.





GCIC TRAINING SYMPOSIUM

Project Description - The GCIC Training Symposium is designed to offer continuing education with the goal of providing vital knowledge regarding GCIC and federal law enforcement programs to both the criminal justice and non-criminal communities.

Monthly Update - The project team continues to work on the various project tasks in preparation of the 2017 Symposium. A checking account was opened for the GCIC Training Association Inc.

INFORMATION SERVICES CRIMINAL HISTORY APPLICATION REDESIGN PROJECT

Project Description - A redesign of the web application used by Information Services staff to log and track activities performed on criminal history information as well as services performed for the public.

Monthly Update - The project programmer continues coding and will begin work on the report function of the CCH/AFIS Update log.

LAW ENFORCEMENT MESSAGE SWITCH (LEMS)

Project Description - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and in order to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

Monthly Update - The project manager continues to gather requirements to be included in a proposal. The Request for Proposal (RFP) will be issued after July 1.

NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

Project Description - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

Monthly Update - GBI continues to work on the mapping of the state codes to the NIBRS codes and a list of the data mappings completed thus far was sent to the vendor. The vendor is developing the web service and will provide a technical specifications document to GBI once complete. The vendor has completed report configurations with a header/footer, and set-up the hosted UAT environment in the Azure platform. Programming continues for the Incident data entry page User Interface (UI) customizations and for the Family Violence manual data entry page.

SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT

Project Description - System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

Monthly Update - The vendor began development based on the SOW for the Archive enhancements to add SORT. The website updates were completed and deployed.

SHAREPOINT CONFIGURATION PROJECT

Project Description - The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

Monthly Update - The project manager met with other GCIC divisions to discuss SharePoint implementation. The GCIC SharePoint site was finalized and is ready for deployment after all users are trained. The LMS staff is developing the training for the platform.

WEB SITES REDESIGN PROJECT

Project Description - Redesign of the internal and external Georgia Crime Information Center (GCIC) web sites.

Monthly Update - The enhancements to the GCIC Extranet content are finalized and is pending final approval from GCIC Command Staff. The changes are scheduled to be implemented in production the latter part of June.