

**Georgia Bureau of Investigation  
November Monthly Report  
FY2019**



**Presented to the Board of Public Safety  
January 10, 2019**

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Director**

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**Vacant State Positions  
FY2019**

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	29	26	29	30	29							
Vacant Scientist Positions	18	19	19	20	20							
Total Vacant Positions in GCIC	2	2	2	2	1							
Total Vacant Positions in Admin	5	5	5	5	4							
Vacant Sworn Agent Positions	23	24	10	12	13							
Total Vacant Positions In the Investigative Division	32	33	21	23	22							

**DOFS Backlog Chart  
Unworked Reports over 30 Days Old  
FY2019**

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	17,832	17,970	18,790	19,258	19,339							
Data Conversion	1	1	1	1	1							
Firearms	3,525	3,605	3,680	3,628	3,642							
Forensic Biology	6,154	6,434	6,697	6,988	7,136							
Impressions	55	52	52	54	56							
Latent Prints	4,385	4,429	4,487	4,523	4,526							
Medical Examiners	218	129	141	131	117							
Miscellaneous Services	0	0	0	0	0							
Operations Support	2	1	0	0	5							
Toxicology	1,041	1088	974	969	1,039							
Trace Evidence	644	681	729	736	759							
<b>Total</b>	<b>33,857</b>	<b>34,390</b>	<b>35,551</b>	<b>36,288</b>	<b>36,620</b>							

# GBI Administration

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## Office of Privacy & Compliance/Open Records

	<u>November 2018</u>	<u>Total FY2019</u>
Open Records Request	307	2,030
Archives	2	82

## Personnel

Employee Totals

November 2018

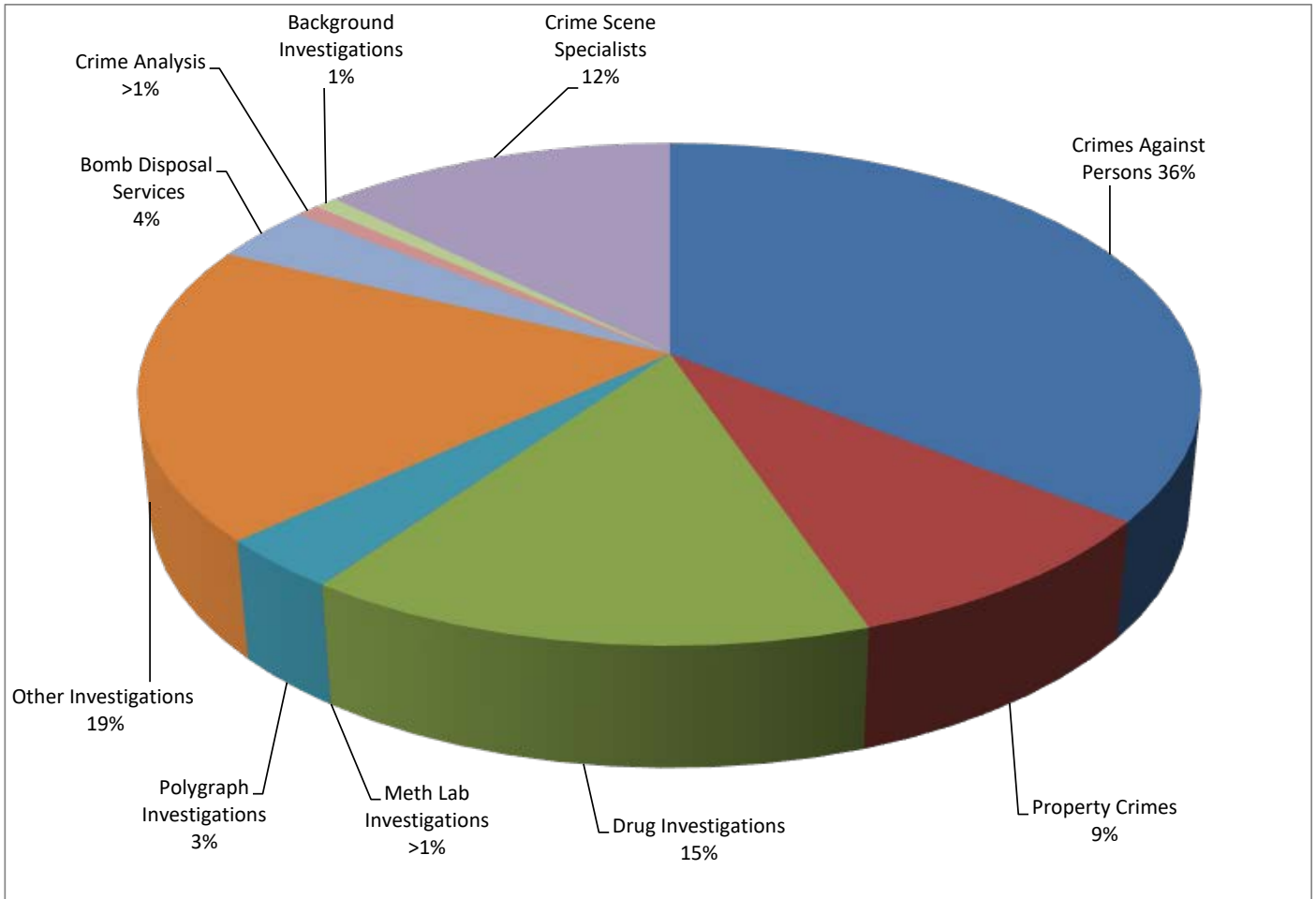
	State Funded Positions	Grant Funded Positions	<i>Total</i>
Investigative Division	369	30	<b>399</b>
Georgia Crime Information Center	44	78	<b>122</b>
Division of Forensic Sciences	314	36	<b>350</b>
Administration	43	4	<b>47</b>
<b>Total</b>	<b>770</b>	<b>148</b>	<b>918</b>

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	22	3
Georgia Crime Information Center	1	1
Division of Forensic Sciences	29	11
Administration	4	2
<b>Total</b>	<b>56</b>	<b>17</b>

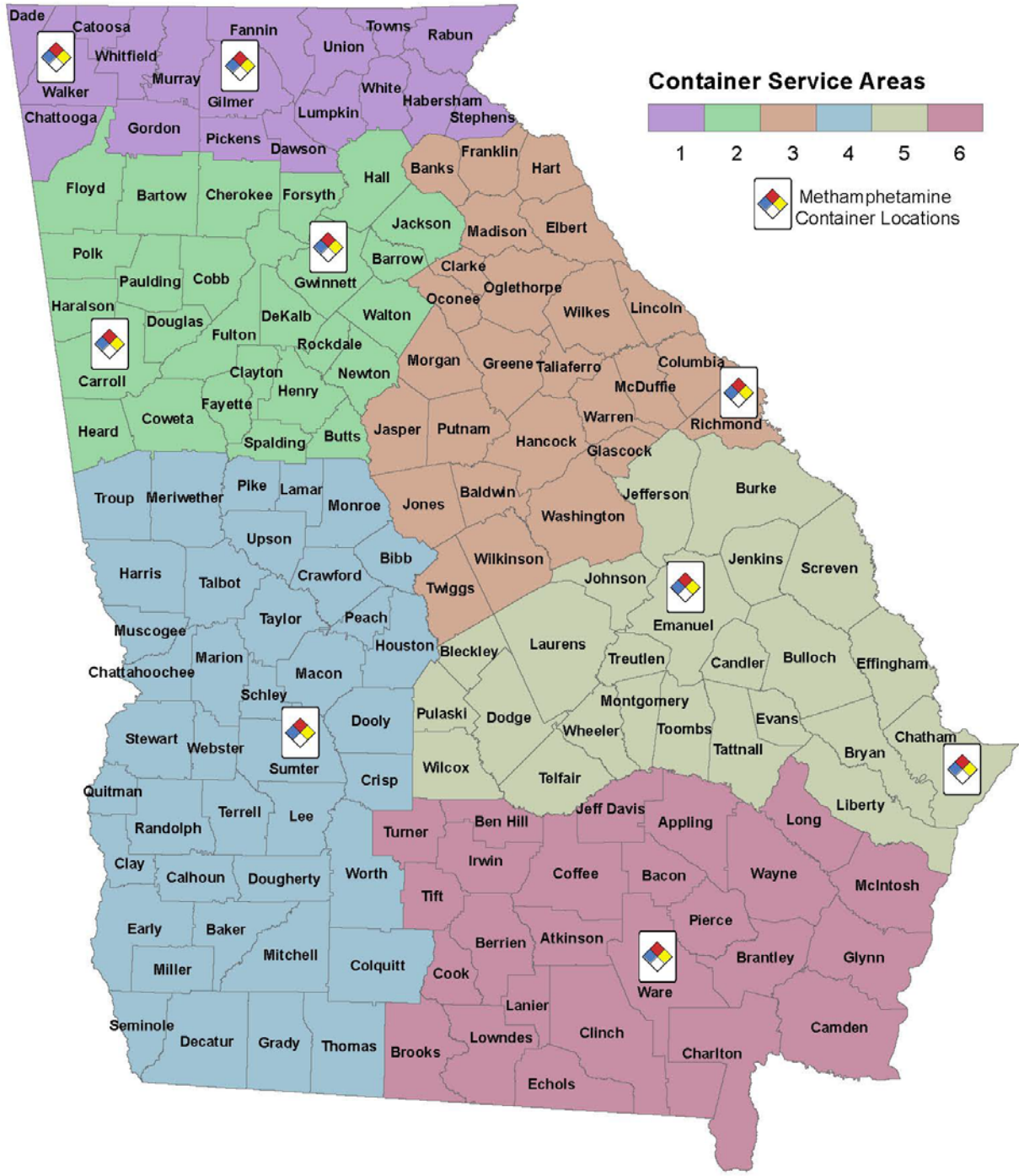
# INVESTIGATIVE DIVISION

	November 2018	Fiscal YTD
Total Sworn Employees		286 (filled-includes grant)
Total Investigative Hours Expended	23,405.25	143,849.75
Crimes Against Persons, includes	7,277.75	51,217.75
Death Investigations	3,990.50	26,256.50
Child Abuse	1,755.25	14,520.75
Sex Crimes	440.00	2,460.00
Missing Persons	152.00	1,855.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	940.00	6,125.50
Property Crimes, including Theft, Burglary, Forgery	2,610.00	13,219.50
Drug Investigations	3,666.00	21,476.00
Meth Lab Investigations	9.00	14.00
Polygraph Examinations	904.00	4,800.00
Background Investigations	101.00	1,191.00
Other Investigations, including Preliminary Investigations	4,560.50	27,471.50
Bomb Disposal Services	834.00	5,201.00
Crime Analysis	429.00	1,187.00
Crime Scene Specialists	3,014.00	18,072.00
	All figures above represent Investigative Hours	
Total Seizures	\$991,945.40	\$18,102,546.58

# Investigative Hours Expended YTD FY2019



# State of Georgia Methamphetamine Container Program



January 2015



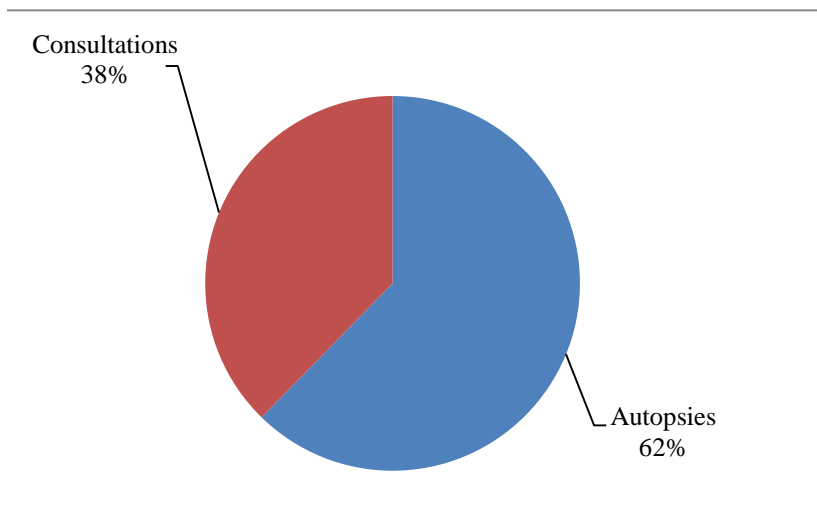
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**Medical Examiners (includes all laboratories)**

	November 2018	FY2019 YTD
Autopsies	212	1,123
Consultations	118	679
<b>Total ME Cases Managed</b>	<b>330</b>	<b>1,802</b>
Clayton County Death Certificates	40	211

Percentage of Cases Released in 90 days: 78.5%

**Medical Examiner Activity, FY2019**




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**Confirmed CODIS Hits for November 2018**

State Offender Hits	31
State Forensic Hits	4
National Offender Hits	14
National Forensic Hits	<u>0</u>
Total	49

**Samples entered into CODIS for November 2018 – 1,253**

**Profiles in CODIS**

Forensic Casework Profiles	23,349
Convicted Offender Profiles	336,078
Missing Person/Unidentified Human Remains Profiles	7
Staff/QC File	<u>523</u>
Total	359,957

## Laboratory Production

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### Report Turnaround for November 2018

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	1,961	3,408	58%
Central Regional - Macon	21	362	6%
Coastal Regional - Savannah	47	488	10%
Eastern Regional - Augusta	413	536	77%
Northeastern Regional	1,086	1,351	80%
Southwestern Regional - Moultrie	13	175	7%
Western Regional - Columbus	17	134	13%
<b>System-wide Totals</b>	<b>3,558</b>	<b>6,454</b>	<b>55%</b>

*Note: 66% Casework Reports were released within 90 days.*

### Report Turnaround for Year-to-Date, FY2019

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	11,110	18,688	59%
Central Regional - Macon	135	1,696	8%
Coastal Regional - Savannah	317	2,867	11%
Eastern Regional - Augusta	1,739	2,502	70%
Northeastern Regional	5,430	6,910	79%
Southwestern Regional - Moultrie	127	1,242	10%
Western Regional - Columbus	198	1,274	16%
<b>System-wide Totals</b>	<b>19,056</b>	<b>35,179</b>	<b>54%</b>

### Crime Lab Reports Processed for November 2018

<b>Department</b>	<b>Requested</b>	<b>Total Released</b>
Chemistry (includes Drug ID)	3,013	2,222
Firearms	144	148
Forensic Biology	1,289	1,442
Impressions	2	0
Latent Prints	140	140
Medical Examiners	490	448
Operations Support	14	10
Toxicology	2,257	2,429
Trace Evidence	84	63
<b>Total</b>	<b>7,433</b>	<b>6,902</b>

### Crime Lab Reports Processed FY2019

<b>Department</b>	<b>Requested</b>	<b>Total Released</b>
Chemistry (includes Drug ID)	16,521	13,812
Firearms	827	635
Forensic Biology	8,345	7,391
Impressions	12	9
Latent Prints	898	696
Medical Examiners	2,317	2,462
Operations Support	52	53
Toxicology	12,114	12,297
Trace Evidence	445	286
<b>Total</b>	<b>41,531</b>	<b>37,641</b>

November 2018

**NCIC SERVICES**

**CJIS Network Statistics**

System Uptime: 100%  
 Messages Processed: 69,373,199

**CJIS Operations**

**1. Sex Offender Registry**

	Month	FY2019	Database Totals
Records Added	103	719	31,704

**Note: Number of reported records added in October incorrect; should have been 176.**

**2. Protection Order Registry**

	Month	FY2019	Database Totals
Records Added	2,077	11,814	159,659

**3. National Data Exchange (N-DEx)**

Number of Georgia agencies contributing to N-DEX: 34 (6 direct, 28 LInX)

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry Access
Agencies	2	2	16
Users	2	2	21

**4. Off-Line Search Requests**

Type of Request	Month	FY2019
Administrative (Criminal Justice Agency)	22	108
Open Records	0	4
Subpoena	0	2
Media	0	0
Possible CJIS Security Violations	5	18

**CJIS Audits**

GCIC conducted 35 CJIS Audits

## INFORMATION SERVICES

### 1. Criminal Fingerprint Transactions Received

	Month	FY2019
Submissions	37,744	205,776
Submissions w/Palms	17,262	92,204
Submissions w/Photos	13,699	75,168

Transactions processed within 2 hours of receipt: 93%

### 2. Applicant Fingerprint Transactions Received

	Month	FY2019
Submissions	37,044	202,866

Transactions processed with 24 hours of receipt: 99%

### 3. Final Disposition Received

	Month	FY2019
Local Agency	64,036	336,074
GCIC	4,725	24,531
TOTAL	68,761	360,605

### 4. RAPID Identification Transactions

	Month	FY2019
Submissions	9,388	52,949
AFIS Hits	69%	70%
NCIC Hits	43%	44%
FBI RISC Hits	8%	9%

### 5. Non-Criminal Justice Audits, Visits and Trainings

	Month	FY2019
In Compliance	7	47
Out of Compliance	21	70
TOTAL AUDITS	28	117
Advisement Memos	-	-
Agency Visits	15	53
Attendees	81	449
Trainings	4	34

### 6. Disposition Recovery Project

	Month	Project to Date
Submitted to Vendor	3304	108,964
Dispositions Processed	2513	107,251

## **PLANS & PROGRAM DEVELOPMENT**

### **CHILD FATALITY SYSTEM REVIEW PROJECT**

**Project Description** - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

**Monthly Update** - There are no accomplishments for this reporting period.

### **CRIMINAL JUSTICE EXCHANGE PROJECT (CJEP)**

**Project Description** - CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia and will involve the coordination of multiple agencies and vendor applications. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community.

**Monthly Update** - The core project team continues to discuss the progress of the exchange implementations during daily cadence meetings. A letter of interest was sent out to 31 county clerks regarding their county's participation in the Phase 1 CJEP Enterprise Roll-Out. A demo of the project was presented to the Criminal Case Data Exchange Board and the House Appropriations Public Safety Subcommittee. The e-Filing exchange for Dawson County was implemented in production on 11/6/18.

### **CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT**

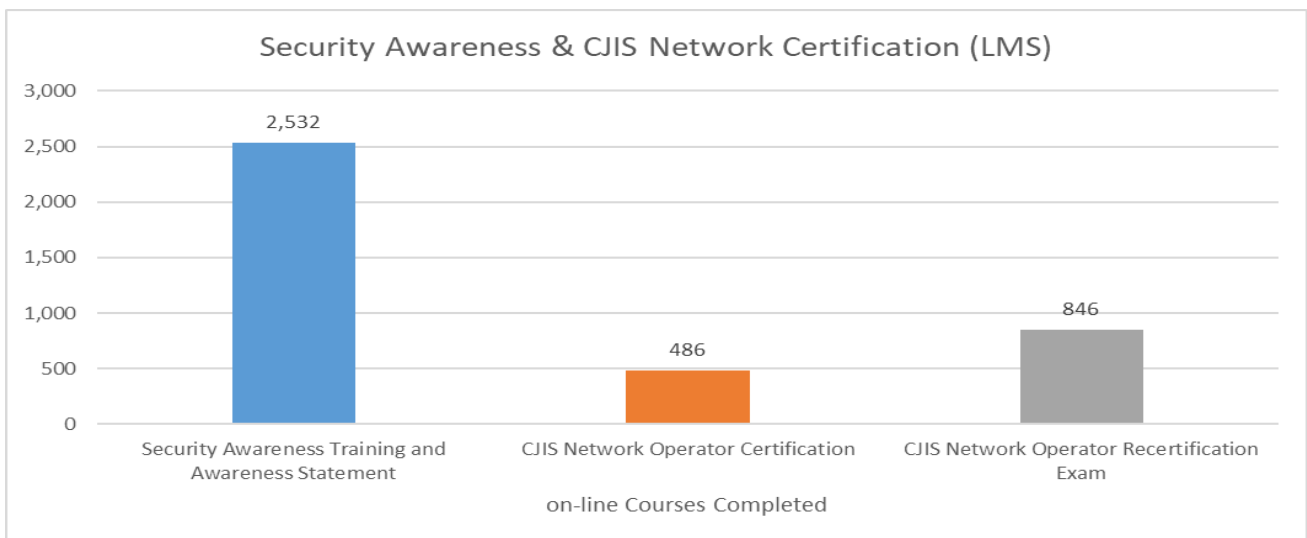
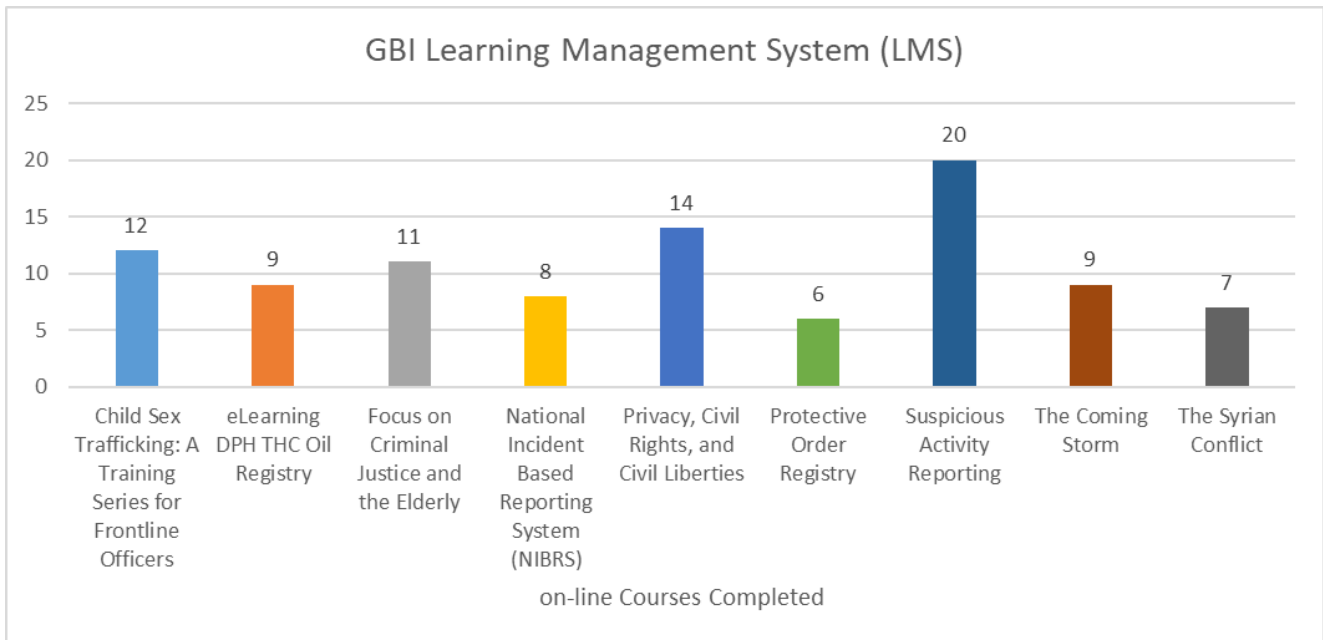
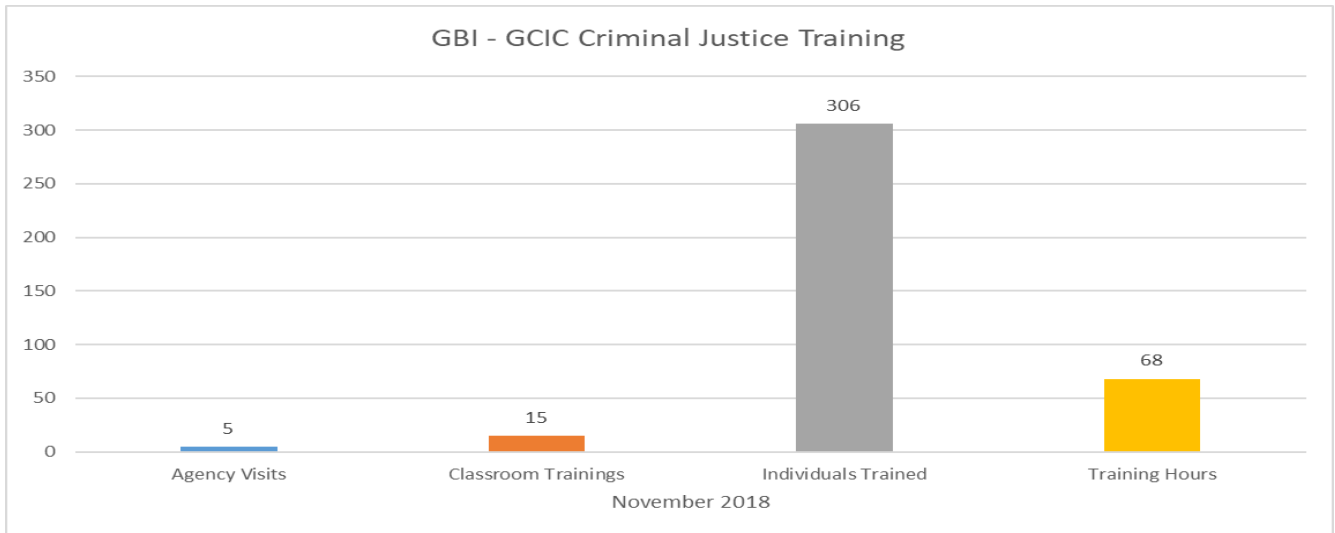
**Project Description** - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

**Monthly Update** - The CRM team completed a demo of the ongoing work on CRM and issues were found with the CRM email feature. The team plans to meet with Microsoft for assistance. A web form was created for distribution to local agencies to further assist with gathering updated contact information for upload into the CRM database.

### **CUSTOMER SUPPORT - TRAINING**

**Project Description** - The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance to criminal justice agencies across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

**Monthly Update** - The trainings completed online and within the classrooms for the month are included in the charts. The LMS Staff handled 152 phone calls, 1089 emails and managed LMS user account additions.



## **DEPARTMENT OF REVENUE (DOR) DRIVES PROJECT**

**Project Description** - The purpose of this project is to document, configure, integrate, and test two interfaces with the new DOR Driver Record and Integrated Vehicle Enterprise System (DRIVES). The two new interfaces will use existing LEMS Web Services capabilities with National Information Exchange Model (NIEM) Extensible Markup Language (XML) message formats. One interface will be used to send and receive vehicle registration queries and responses to and from DRIVES. The other interface will be used to receive stolen vehicle requests and responses to and from DRIVES.

**Monthly Update** - The DRIVES vendor continues to work with GBI's message switch vendor for on-time completion of the project. Significant progress has been made concerning the communication exchanges in the test environment and opening necessary ports in production. GBI experienced issues with the AML message switch and its inability to attach simple PDF files. GBI modified the stylesheets but the problem still exists. GBI will work with Nlets to see if they would accept a PDF in NIEM or GJXDM formats. GETS responded to the service ticket that was submitted for upgrading the existing system to 2008 R2 (to accommodate the latest .NET framework and LEMS application versions) and stated that there is not enough time to complete by the November 30<sup>th</sup> deadline. Thus, GBI is researching the time and effort required for upgrading the server to a more current OS version such as 2016 or 2012 R2.

## **GEORGIA APPLICANT PROCESSING SERVICE (GAPS) PROJECT**

**Project Description** - The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

**Monthly Update** - Bi-weekly meetings are held to receive status updates on development milestones. The vendor provided the first deliverable (Manage Agency Users Credentials/Approve Applicant Registration) to GBI for User Acceptance Testing. GBI encountered technical difficulties interacting with the testing website and the vendor is working to resolve the issues.

## **HUMAN RESOURCES (HR) TIMESHEET PROJECT**

**Project Description** - Enhancement of the application used by non-sworn units of the GBI for tracking time.

**Monthly Update** - There are no accomplishments for this reporting period.

## **NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT**

**Project Description** - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.



**Monthly Update** - The vendor provided four additional training videos that were posted to the GCIC SharePoint application for review. Additional NIBRS system modules were purchased by GBI and the vendor will begin development for: Automated Crime Publication, QAR Dashboard, and QAR Review Process.

### **RAPBACK PROJECT**

**Project Description** - The Rap Back project will provide the ability to receive ongoing status notifications of criminal history activity reported on individuals holding positions of trust. Georgia's Rap Back System will include the retention of applicant fingerprints, the implementation of an FBI Rap Back Subscription on such prints, and the creation of a validation process for authorized entities to manage such subscriptions.

**Monthly Update** - The project team met to gather high-level Rap Back information. A meeting was also held with the GBI AFIS vendor to gather change requirements. The project will require changes to three of GBI's existing systems. GBI will respectively work with these vendors to make the necessary enhancements for the Rap Back process.

### **SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT**

**Project Description** - System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

**Monthly Update** - The SORT interface & IA interoperability has been completed. The testing and development of SORT Entry Service Logging and Authentication & Update Service Enhancement was completed and moved to the SORT production server. The vendor has agreed to conduct failover testing once GBI establishes the proper environment.

### **SHAREPOINT CONFIGURATION PROJECT**

**Project Description** - The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

**Monthly Update** - There are no accomplishments for this reporting period.