Georgia Bureau of Investigation
June Monthly Report
FY2015

Presented to the Board of Public Safety
No Meeting Scheduled for August 2015

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Director

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Vacant State Positions
FY2015

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	23	21	22	23	22	19	20	21	22	27	29	29
Vacant Scientist Positions	4	15	5	6	5	5	5	5	5	5	6	6
Total Vacant Positions in GCIC	7	7	3	2	2	2	3	3	3	3	3	5
Total Vacant Positions in Admin	7	7	7	7	7	7	6	6	6	4	4	4
Vacant Sworn Agent Positions	10	10	8	9	9	9	11	11	13	15	12	13
Total Vacant Positions In the Investigative Division	24	23	20	18	14	14	15	15	17	11	16	18

DOFS Backlog Chart
Unworked Reports over 30 Days Old
FY2015

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	1,241	1,191	1,202	1,309	1,267	1,267	938	553	713	573	616	546
Firearms	402	428	553	726	714	636	585	602	697	707	703	673
Forensic Biology	232	325	347	433	551	578	664	708	684	825	933	1,105
Impressions	36	31	28	16	9	6	3	0	0	1	3	0
Latent Prints	1,789	1,863	1,986	2,089	2,171	2,216	2,270	2,216	2,187	2,164	2,174	2,184
Medical Examiners	65	102	44	47	46	63	77	87	75	88	115	144
Miscellaneous Services	0	0	0	0	0	0	0	0	0	0	0	0
Toxicology	911	778	748	891	1,188	1,306	1,104	943	1,083	1,076	1227	1,051
Trace Evidence	151	181	201	216	232	295	322	292	282	256	266	241
Total	4,827	4,899	5,109	5,727	6,178	6,367	5,963	5,401	5,721	5,690	6,037	5,944

GBI Administration

Office of Privacy & Compliance/Open Records

	June 2015	Total FY2015
Open Records Request	305	3,454
Archives	18	381

Personnel

Employee Totals   June 2015

	State Funded Positions	Grant Funded Positions	*Total*
Investigative Division	318	17	*335*
Georgia Crime Information Center	40	67	*107*
Division of Forensic Sciences	284	33	*317*
Administration	43	1	*44*
Total	*685*	*118*	*803*

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	18	1
Georgia Crime Information Center	5	3
Division of Forensic Sciences	29	10
Administration	4	3
Total	*56*	*17*

INVESTIGATIVE DIVISION

	June 2015	Fiscal YTD
Total Sworn Employees		238 (filled-includes grant)
Total Investigative Hours Expended	23,895.25	304,584.55
Crimes Against Persons, includes	8,581.00	103,484.00
Death Investigations	4,488.00	50,953.00
Child Abuse	2,258.00	29,818.50
Sex Crimes	486.00	4,788.00
Missing Persons	84.00	1,238.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	1,265.00	16,686.50
Property Crimes, including Theft, Burglary, Forgery	2,502.00	31,483.55
Drug Investigations	3,207.00	49,445.00
Meth Lab Investigations	20.00	304.00
Polygraph Examinations	870.00	11,592.00
Background Investigations	182.00	5,991.00
Other Investigations, including Preliminary Investigations	4,660.25	53,462.00
Bomb Disposal Services	707.00	8,110.00
Crime Analysis	11.00	176.00
Crime Scene Specialists	3,155.00	40,537.00

All figures above represent Investigative Hours

	June 2015	Fiscal YTD
Total Seizures	$27,124,975.00	$36,397,179.15

Investigative Hours Expended
YTD FY2015

Background Investigations 2%

Crime Analysis >1%

Crime Scene Specialists 13%

Other Investigations 18%

Crimes Against Persons 34%

Bomb Disposal Services 3%

Polygraph Examinations 4%

Meth Lab Investigations >1%

Drug Investigations 16%

Property Crimes 10%
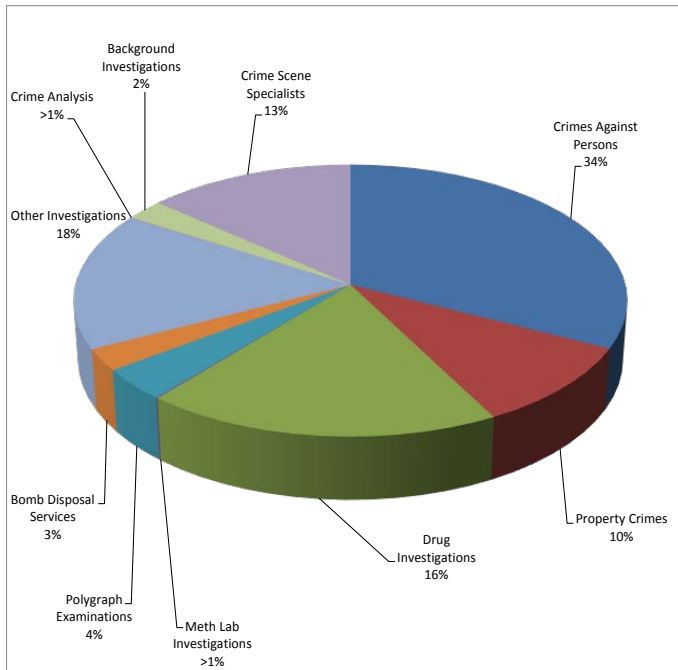
Meth Lab Waste Disposal Grant

Total amount expended February 2012 through September 2013: $947,951.50
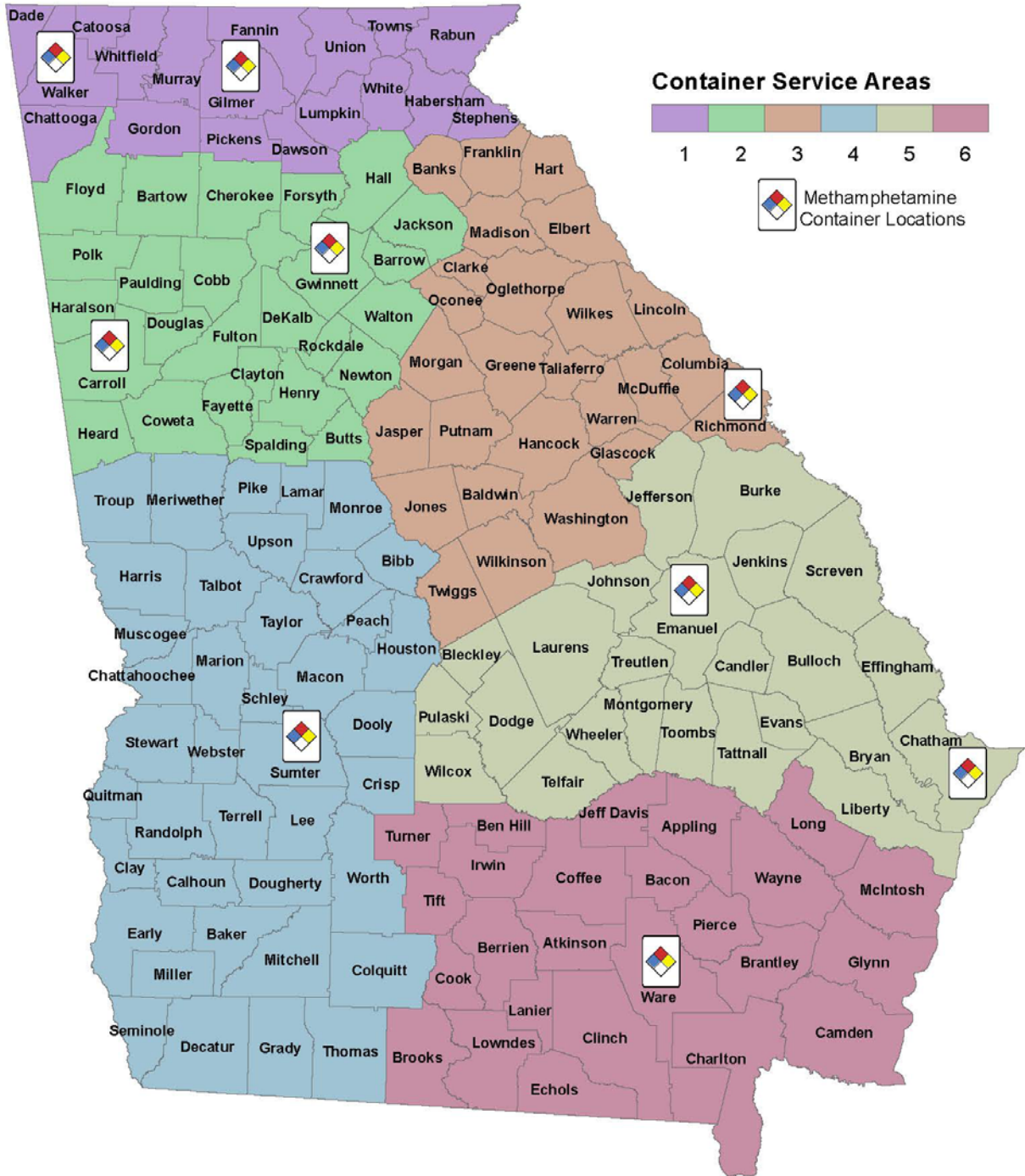
New grant award for 2013-2014: $693,211.00

Total amount expended over the life of the grant: $1,544,825.10

Total Expended in June 2015: $27,517.50

Total remaining: $99,337.40 (June 2015 is the last month for this grant. The state will now utilize the Methamphetamine Container Program.)

**Meth Lab Waste Disposal Grant Expenditures
By County
June 2015**

County	Expenditure
Atkinson	$1,275.00
Colquitt	$1,685.00
Decatur	$1,170.00
Douglas	$5,072.50
Muscogee	$5,535.00
Richmond	$11,557.50
Tattnall	$1,222.50
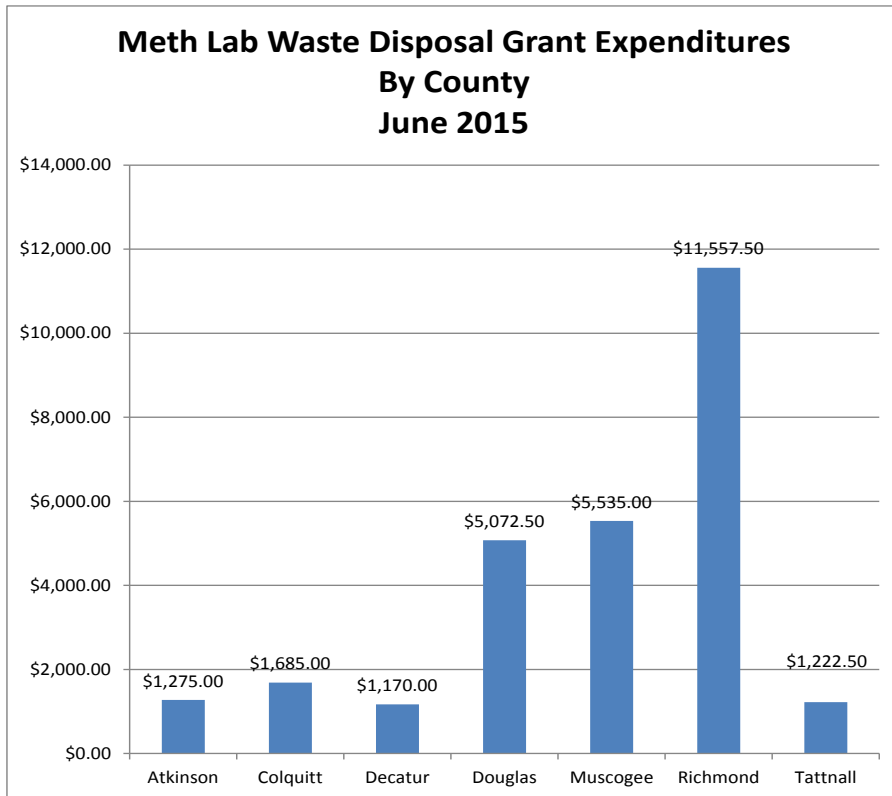
State of Georgia Methamphetamine Container Program

Container Service Areas

| 1 | 2 | 3 | 4 | 5 | 6 |

Methamphetamine Container Locations

January 2015

Crime Lab

Medical Examiners (includes all laboratories)

	June 2015	FY2015 YTD
Autopsies	290	3,341
Consultations	130	1,773
Total ME Cases Managed	**420**	**5,114**
Clayton County Death Certificates	57	486

Percentage of Cases Released in 90 days: 78%

Medical Examiner Activity, FY2015

Consultations 35%

Autopsies 65%
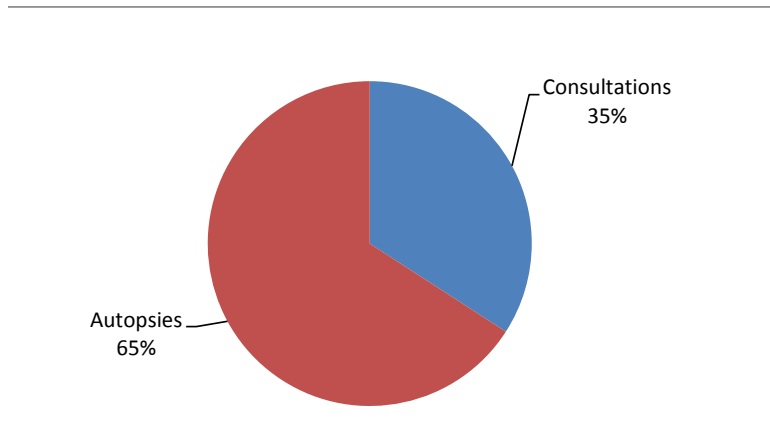
Confirmed CODIS Hits for June 2015

State Offender Hits	29
State Forensic Hits	4
National Offender Hits	12
National Forensic Hits	1
Total	46

Samples entered into CODIS for June 2015 – 1,566

Profiles in CODIS

Forensic Casework Profiles	17,363
Convicted Offender Profiles	296,517
Missing Person/Unidentified Human Remain Profiles	4
Staff/QC File	408
Total	314,292

Laboratory Production

Report Turnaround for June 2015

Laboratory	# Released in 45 Days	Total Released	% Released in 45 Days
Headquarters - Atlanta	3,481	4,944	70%
Central Regional - Macon	268	327	82%
Coastal Regional - Savannah	174	360	48%
Eastern Regional - Augusta	288	445	65%
Northeastern Regional	1,709	1,863	92%
Southwestern Regional - Moultrie	187	286	65%
Western Regional - Columbus	215	234	92%
System-wide Totals	**6,322**	**8,459**	**75%**

Note: 91.9% Casework Reports were released within 90 days.

Report Turnaround for Year-to-Date, FY2015

Laboratory	# Released in 45 Days	Total Released	% Released in 45 Days
Headquarters - Atlanta	38,525	52,718	73%
Central Regional - Macon	3,978	4,770	83%
Coastal Regional - Savannah	1,952	4,099	48%
Eastern Regional - Augusta	2,714	4,872	56%
Northeastern Regional	17,743	19,642	90%
Southwestern Regional - Moultrie	2,289	3,409	67%
Western Regional - Columbus	2,235	2,953	76%
System-wide Totals	**69,436**	**92,463**	**75%**

Crime Lab Reports Processed for June 2015

Department	Requested	Total Released
Chemistry (includes Drug ID)	2,851	2,904
Firearms	483	431
Forensic Biology	2,485	2,186
Impressions	6	5
Latent Prints	191	186
Medical Examiners	420	401
Toxicology	2,314	2,585
Trace Evidence	162	162
Total	**8,912**	**8,860**

Crime Lab Reports Processed FY2015

Department	Requested	Total Released
Chemistry (includes Drug ID)	31,767	32,511
Firearms	4,777	4,590
Forensic Biology	26,089	25,039
Impressions	61	88
Latent Prints	2,150	1,651
Medical Examiners	5,127	4,911
Toxicology	27,113	27,085
Trace Evidence	1,685	1,499
Total	**98,769**	**97,374**

Georgia Crime Information Center

June 2015

CJIS Network Statistics

System Uptime: 100%
Messages Processed: 58,349,230

CJIS Operations

1. **Sex Offender Registry**

	Month	FY2015	Database Totals
Records Added	175	1,993	26,663

2. **Protection Order Registry**

	Month	FY2015	Database Totals
Records Added	1,971	23,174	299,634

National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry Access
Agencies	1	0	29
Users	1	0	40

3. **Off-Line Search Requests**

Type of Request	Month	FY2015
Administrative (Criminal Justice Agency)	14	194
Open Records	4	11
Subpoena	2	4
Media	0	0
Possible CJIS Security Violations	2	50

Compliance Audits

GCIC conducted 39 CJIS audits.

Portal XL Migration Project

AGENCY COUNT	COUNTIES	DEVICE CONVERSIONS
Total Agencies: **971**	With Conversion Activity: **159**	Number of Devices: **4,000**
Completed: **737**	No Conversions Started: **0**	Devices Converted: **3,664**
Scheduled: **16**		Devices Outstanding: **336**

INFORMATION SERVICES

Criminal History Identification Services

1. Criminal Fingerprint Transactions Received

	Monthly	FY 2015
Submissions	42,090	504,591
Submissions w/Palms	15,980	135,639
Submissions w/Photos	11,848	136,254

Transactions processed within 2 hours of receipt: 94%

2. Applicant Fingerprint Transactions Received*

	Monthly	FY 2015
Submissions	36,721	404,638

Transactions processed within 24 hours of receipt: 99%
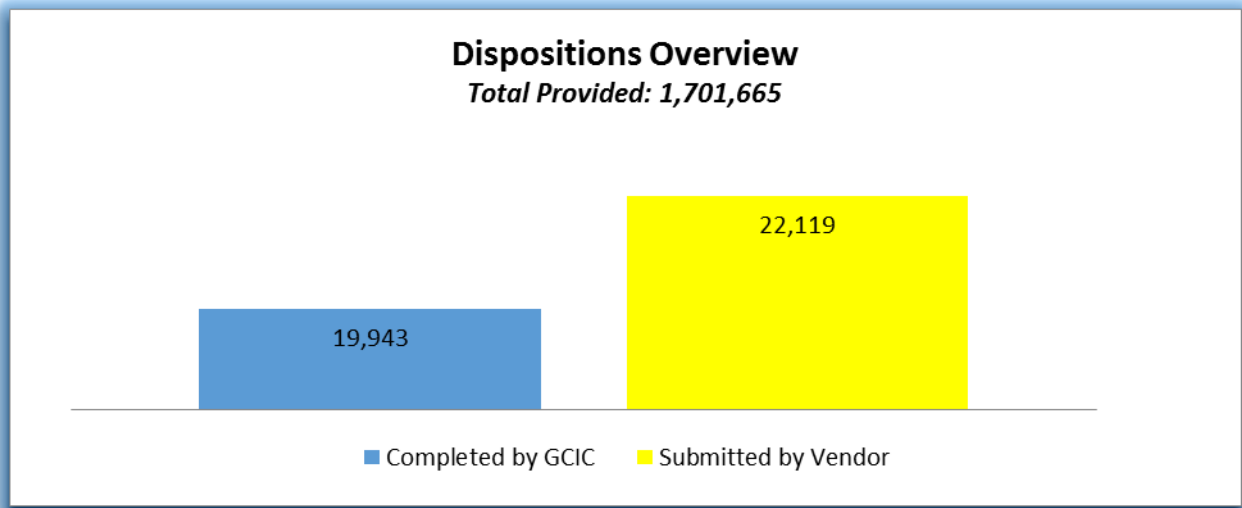
3. Final Disposition Transactions Received

	Monthly	FY 2015
Local Agency	61,198	725,838
GCIC	6,354	42,708
TOTAL	67,552	768,546

4. RAPID Identification Transactions

	Monthly	FY 2015
Submissions	15,620	213,015
AFIS Hits	46%	42%
NCIC Hits	42%	41%
FBI RISC Hits	1%	1%

5. Disposition Recovery Project

MAY 2015	Monthly	FY 2015
Provided to Vendors		1,701,665
Completed	2,614	19,934
Research Counties	6	6

Dispositions Overview
Total Provided: 1,701,665

- Completed by GCIC: 19,943
- Submitted by Vendor: 22,119

Conviction Offenses - Violent Felonies

Offense	Count
Trafficking of Persons	1
Statutory Rape	281
Rape	420
Murder	700
Kidnapping	425
Other	32
Enticing a Child	131
Cruelty to Children	1546
Armed Robbery	3091
Aggravated/Sodomy	67
Aggravated Sexual Battery	76
Aggravated/Child Molestation	511
Aggravated Assault	436

PLANS AND PROGRAM DEVELOPMENT

AFIS REPLACEMENT
Project Description - GCIC replaced the Georgia Bureau of Investigation's 22 year old Automated Fingerprint Identification System (AFIS). The AFIS replacement enhanced fingerprint identification services to permit identification of criminals more rapidly through the use of state of the art alternative search methods and information sharing. Phase II of the project focused on the Image Archive system expansion. The expansion allowed divisions within GBI to store documents and easily retrieve when needed. Phase III focused on the FBI's Next Generation Identification (NGI) Increment 3 implementation which introduced two new features: palm submission capability and the use of the EFS (Extended Feature Set) profiles for latent searches of AFIS systems.

The project is in Phase IV which focuses on the FBI's Electronic Biometric Specification Transmission (EBTS) v10.0 compliance for greater compatibility to NGI 4.

Listed below are changes required for T-Net and AFIS:

1. Accept and process any EBTS v10.0 live scan submission that conforms to GBI edits.
2. Ignore additional National Institute of Standards and Technology (NIST) record types allowed by EBTS v10.0 but not required by GBI, and successfully pass a full NIST record to the FBI, if needed.
3. Accept and process NIST transactions which submit Type 14 1000 pixels per inch (ppi) fingerprint images.
4. Ensure all incoming to GBI and outgoing to FBI transactions are in EBTs v10.0 format.
5. AFIS transactions sent to the FBI should include the photo if a photo is received with the transaction.
6. Store NIST file contained in NIST record types not used by AFIS in Image Archive.
7. Send FBI bound submissions from Individual Fingerprint Workstation (IFW) as EBTS v10.0.
8. Support EBTS v10.0 compliant inbound and outbound transactions on the interoperability interface.
9. Import EBTS v10.0 Latent Fingerprint Feature Searches (LFFS) and Latent Fingerprint Image Search (LFIS) files for latent input.
10. Continue to accept and process EBTS v9.x transactions that conform to GBI edits.

Monthly Update - Work to complete the remaining items related to importing LFIS/LFFS transactions into IFW continues. EBTS 10.0 updates must be implemented at the local agency by December 31, 2015; however, two vendors remain to complete Livescan certification. Courtview continues work to complete the remaining 8 enhancements.

Accomplishments This Reporting Period

NGI Increment 4-EBTS 10.0 Compliance:

- MorphoTrust is scheduled for Livescan certification August 18-22, 2015.
- Met with Cogent technical staff to discuss the required upgrades for certification.

SEX OFFENDER REGISTRY REDESIGN PROJECT
Project Description - In October 2012, GBI implemented a new sex offender management application, Sex Offender Registry Tool (SORT). SORT is a more modernized system that uses the latest web technologies to provide local law enforcement access to centralized up-to-date information of sex offenders in their jurisdictions. Local agency staff has direct access to offender data with limited administrative authority to manage users.

The remaining phases of the project include the implementation of the SORT Public Website and the establishment of a web service between the SORT and Department of Corrections' SCRIBE system for data transfer. Additional phases include the integration of SORT with the NEC Image Archive (AFIS/IA) and customized photo and reporting enhancements.

Monthly Update - Completed testing on design documentation for the SORT Entry Service Client. A meeting was held for Unisys to present the design document to local agencies' vendors.

Unisys completed the following tasks for the month of June:

- Made corrections to the SORT Message server because the system was failed over to the backup server; assisted in getting the SORT Message server back on line and into production.

CUSTOMER RESOURCE MANAGEMENT TOOL
Project Description - GCIC identified a need to develop a Customer Resource Management (CRM) tool that will capture and store pertinent GCIC customer information. The stored information will include customer contact details, method of connectivity, training information, auditing schedules and other applicable data to assist GCIC personnel in providing efficient customer service by reducing duplicate tasks while allowing for better tracking of customer information. The CRM system will store relevant data and perform search capabilities for reports.

Monthly Update - NexxPhase presented a more detailed proposal, as requested, for an application that GBI could maintain on in-house servers.

Accomplishments This Reporting Period

- NexxPhase provided an updated proposal based on the CRM prototype provided by GBI which allows GBI to maintain the CRM application on in-house servers.

SORNA REALLOCATION GRANT PROJECT
Project Description - GBI received a Sex Offender Registration and Notification Act (SORNA) grant award from the Criminal Justice Coordinating Council (CJCC) to assist the State in moving towards compliance with the SORNA portion of the Adam Walsh Act. One of the line items within this grant was the purchase of live scan devices to be used by the Georgia Department of Corrections (GDC) to capture fingerprints and palm prints in order to verify the identity of individuals entering the State Prison system. Another item included in this grant was the configuration of CCH to accept information from the GBI Automated Fingerprint Identification System (AFIS).

Monthly Update –
DNA Status Profile hit 35 day activity mark.

Accomplishments This Reporting Period

- No reported issues with implementation or error log.

GEORGIA SECONDARY METAL RECYCLER PROJECT
Project Description - O.C.G.A. 10-1-360.1 and 10-1-353 require that GBI establish and maintain a database of required purchase transaction information from secondary metal recyclers (SMR) that is accessible and searchable by Georgia law enforcement agencies.

Monthly Update - The software vendor, Leadsonline, has made the requested screen and system changes to the Customer Information and Vehicle sections in "Ticket Assistant" as required by House Bill 461. The SMRs will also need to have their Point of Sale (POS) software vendors make changes in order to meet the new law requirements effective July 1, 2015.

Accomplishments This Reporting Period

- Updated SMR information on Internal/External GBI Web.
- Emailed a copy of the new law, House Bill 461, to SMRs notifying them of the July 1, 2015 effective date.
- Prepared a spreadsheet listing 30 non-compliant SMRs, Operations Bulletin 2015-05, a copy of HB 461 (the new law), and current SMR statistics. This communication has been sent to Sheriff and Police Chief Associations, as well as the Secretary of State's Office.
- Completed an Awareness Statement for employees of electric suppliers and telecommunications companies to sign before allowing them access to the LeadsOnLine system.

FINANCE AP UPLOAD PROJECT

Project Description - In an effort to improve efficiency in operations, the GBI Accounting Department is seeking to automate the uploading of invoice/payment transactions to TeamWorks, thus reducing, if not eliminating, the amount of data entry. The two areas for uploading transactions are the CJCC Victim's Compensation payments and various internal payments. The GBI Accounting Department has secured a contractor for the project and has obtained programming for a macro enabled spreadsheet that meets the State Accounting Office (SAO) flat file requirements (2010) from the GA Soil & Water Conservation Commission. This will serve as the starting point for the contactor in automating the upload of internal payments. The contractor will work with the CJCC to define what is needed to automate the uploading of invoice/payment transactions in their Crime Management Information System.

Monthly Update - The developer completed reported bug corrections and released an updated version for testing (internal entry portion). UAT was completed for the internal portion of the application. A Change Request was made for the process to delete tabs (voucher lines). This will be a post implementation enhancement.

Accomplishments This Reporting Period

- Developer completed bug fixes and moved updated application to test environment.
- End users completed UAT for the internal entry portion of the application.

CONTACT CENTER

Project Description - The Georgia Technology Authority GTA awarded new Hosted Contact Center (HCC) contracts for Services to multiple providers. The AT&T HCCS Contact center services were previously available to state agencies through a single provider, and the single-provider contract for these systems will expire on June 30, 2015. As a result, state agencies with an existing HICS contact center service will need to contract with one of the new providers prior to expiration of the existing system contract. The new contracts will provide GBI with access to a choice of new technology solutions at competitive prices.

Monthly Update - Project team meetings were scheduled twice weekly due to the aggressive timeline required to meet the June 30, 2015 cutover date.

- User Acceptance Testing (UAT) and training were completed; the Contact Center moved from the AT&T platform to NexxPhase and became operational on Wednesday, June 17, 2015.
- The CCH helpdesk phone number (404) 270-2639, the ICDC helpdesk phone number (404) 270-2770 and the three CBT phone numbers were temporarily forwarded until AT&T can complete the porting process; porting was delayed due to an unexpected complexity in the porting process for the two RCF numbers (404-270-2639 & 404-270-2770).

FINANCE ACCOUNTS RECEIVABLE (AR) SYSTEM PROJECT

Project Description - Finance/Accounting is requesting a replacement of their current Accounts Receivable (AR) system to process fee invoices and payments. The current system is not fulfilling operational needs and should be replaced before the next maintenance renewal period.

Monthly Update - Year-end close activities have limited the availability of the stakeholders to attend requirements review sessions. Current vendor declined second meeting request. Meetings suspended until year-end close is completed.

PROTECTIVE ORDER REGISTRY (POR) APPLICATION DEVELOPMENT PROJECT

Project Description - The current POR database is outdated and the application is no longer supported. In an effort to provide better information sharing for local law enforcement agencies and the National Crime Information Center (NCIC), the Georgia Protective Order Registry (POR) is in need of improving record data quality and expanding database capabilities by replacing the existing application and infrastructure. In addition, the POR system requires greater compatibility with current web service technology.

Monthly Update - Project requirements have been completed and the RFS has been submitted to GTA to order/configure hardware.

Accomplishments This Reporting Period

- IBM has determined that all requirements from GBI needed for the IBM technical team for the RFS have been submitted.

CHILD FATALITY SYSTEM REVIEW PROJECT

Project Description - The current Child Fatality System's data captured by Question Pro is being reviewed to determine potential enhancements. A more customized, robust database is needed to produce annual reports that impact policy changes and influence prevention initiatives for Child Fatalities in Georgia.

Monthly Update - The project is moving forward with replacing the QuestionPro/SDY forms with the new system being created by the GCIC in-house developer. This project is on course to be completed in July 2016, and should be completed in one phase instead of two.

CUSTOMER SUPPORT – TRAINING ACTIVITIES

Monthly Update – Ongoing training and agency support

Accomplishments This Reporting Period

- Updated and Post all training material on the GCIC website.
- Conducted Municipal Court Clerks Re-certification Training for the Institute of Continuing Judicial Education of Georgia (ICJE) at the University of Georgia (UGA).
- Conducted Municipal Court Clerks Re-certification Training via UGA online campus.
- Conducted Terminal Agency Coordinator (TAC) Refresher Certification classes in Chatham County and Hall County.
- Number of Classroom Trainings: 9
- Number of Customer Visits: 23
- Number of Training Hours: 49.5
- Number of Students Trained: 177
- Total Computer Based Training (CBT) Help Desk Problem Resolution agency/users: 577
- Email CBT Email blasts to TACs/Admins, as needed.
- Ran CBT Course Evaluation reports.
- Total Suspicious Activity Report (SAR) monthly submissions of SAR video numbers: 74 (Nationwide SAR Initiative site for Director Keenan)
- The vendor finalized enhancements and additions to the CBT system for the Next Generation (NexGen) release.