# Georgia Bureau of Investigation February Monthly Report FY2018



Presented to the Board of Public Safety April 12, 2018

> Vernon M. Keenan Director

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# Vacant State Positions FY2018

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant	38	37	31	31	30	28	26	28				
Positions in DOFS												
Vacant Scientist	16	15	15	15	16	16	18	18				
Positions												
Total Vacant	1	1	1	1	1	1	1	1				
Positions in GCIC												
Total Vacant	7	7	7	6	7	7	7	7				
Positions in Admin												
Vacant Sworn	9	10	10	5	7	8	8	8				
Agent Positions												
Total Vacant Positions	17	17	12	13	17	18	17	15				
In the Investigative Division												

# DOFS Backlog Chart Unworked Reports over 30 Days Old FY2018

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	12,601	12,743	13,861	13,802	14,111	14,246	15,223	15,598				
Data Conversion	1	1	1	1	1	1	1	1				
Firearms	2,956	2,984	3,080	3,081	3,166	3,190	3,232	3,285				
Forensic Biology	5,225	5,553	5,695	5,431	5,563	5,687	5,677	5,560				
Impressions	44	46	48	47	47	48	52	51				
Latent Prints	3,727	3,747	3,934	3,948	4,127	4,142	4,190	4,174				
Medical Examiners	188	177	193	218	232	261	320	274				
Miscellaneous Services	0	0	0	0	0	0	0	0				
Operations Support	2	2	0	0	0	0	0	7				
Toxicology	746	639	819	822	1,033	776	1,080	791				
Trace Evidence	487	441	438	440	468	494	489	512				
Total	25,977	26,333	28,069	27,790	28,748	28,845	30,264	30,253				

# **GBI Administration**

# Office of Privacy & Compliance/Open Records

	February 2018	Total FY2018
Open Records Request	342	2,811
Archives	26	283

# **Personnel**

**Employee Totals** 

February 2018

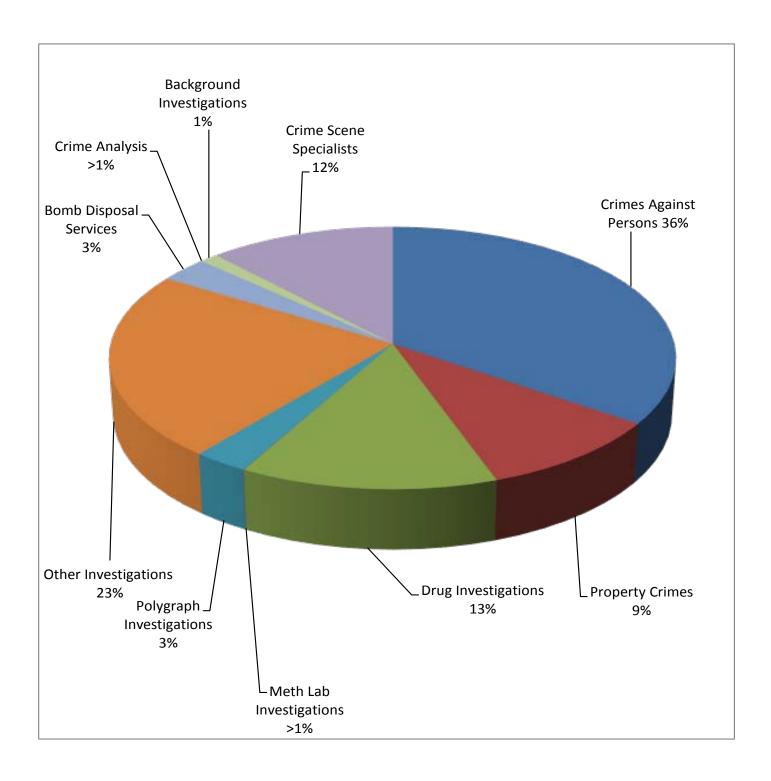
	State Funded	Grant Funded	
	Positions	Positions	Total
Investigative Division	350	20	370
Georgia Crime Information Center	43	77	120
Division of Forensic Sciences	313	31	344
Administration	43	2	45
Total	749	130	879

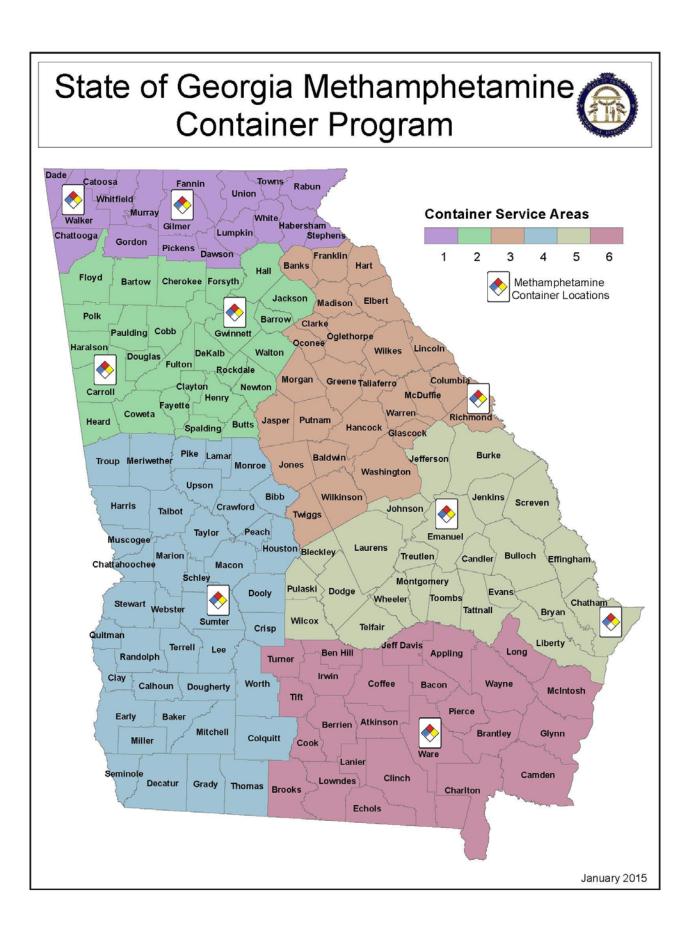
	Total State Funded	State Funded
	Positions Vacant	Vacancies Under
		Active Recruitment
Investigative Division	15	7
Georgia Crime Information Center	1	0
Division of Forensic Sciences	28	13
Administration	7	3
Total	51	23

# **INVESTIGATIVE DIVISION**

	February 2018	Fiscal YTD
Total Sworn Employees	273 (	(filled-includes grant)
Total Investigative Hours Expended	31,387.75	238,026.00
Crimes Against Persons, includes  Death Investigations Child Abuse Sex Crimes Missing Persons Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	12,167.00 7,585.00 2,731.00 265.00 350.00 1,236.00	86,277.75 46,522.00 23,878.25 3,850.00 1,433.00 10,594.50
Property Crimes, including Theft, Burglary, Forgery	2,630.75	21,663.25
Drug Investigations	3,878.00	31,414.00
Meth Lab Investigations	4.00	72.00
Polygraph Examinations	993.00	6,818.00
Background Investigations	155.00	2,010.00
Other Investigations, including Preliminary Investigations	6,720.00	53,696.00
Bomb Disposal Services	925.00	7,825.00
Crime Analysis	1.00	26.00
Crime Scene Specialists	3,914.00 All figures above represe	28,224.00 ent Investigative Hours
Total Seizures	\$11,986,762.00	\$24,430,449.13

# Investigative Hours Expended YTD FY2018





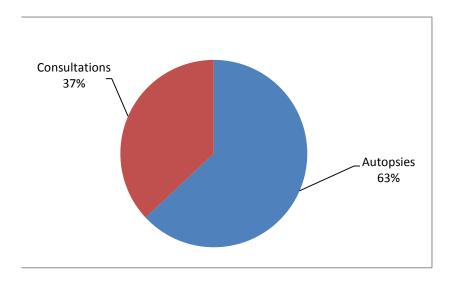
# **Crime Lab**

# **Medical Examiners (includes all laboratories)**

	February 2018	FY2018 YTD
Autopsies	229	1,814
Consultations	132	1,064
<b>Total ME Cases Managed</b>	361	2,878
Clayton County Death Certificates	42	349

Percentage of Cases Released in 90 days: 73.7%

## **Medical Examiner Activity, FY2018**



# **Confirmed CODIS Hits for February 2018**

State Offender Hits	49
State Forensic Hits	5
National Offender Hits	26
National Forensic Hits	0
Total	70

# Samples entered into CODIS for February 2018 – 1,201

# **Profiles in CODIS**

Forensic Casework Profiles	22,148
Convicted Offender Profiles	327,471
Missing Person/Unidentified Human Remain Profiles	7
Staff/QC File	503
Total	350,129

Laboratory Production

Report Turnaround for February 2018

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	1,771	3,134	57%
Central Regional - Macon	62	302	21%
Coastal Regional - Savannah	55	518	11%
Eastern Regional - Augusta	311	498	62%
Northeastern Regional	893	966	92%
Southwestern Regional - Moultrie	28	188	15%
Western Regional - Columbus	44	176	25%
System-wide Totals	3,164	5,782	55%

Note: 67.7% Casework Reports were released within 90 days.

# **Report Turnaround for Year-to-Date, FY2018**

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	15,534	26,267	59%
Central Regional - Macon	252	1,962	13%
Coastal Regional - Savannah	494	3,884	13%
Eastern Regional - Augusta	2,249	3,536	64%
Northeastern Regional	7,329	8,499	86%
Southwestern Regional - Moultrie	485	1,845	26%
Western Regional - Columbus	353	1,943	18%
System-wide Totals	26,696	47,936	56%

# **Crime Lab Reports Processed for February 2018**

Department	Requested	Total Released
Chemistry (includes Drug ID)	2,805	1,795
Firearms	123	109
Forensic Biology	1,538	1,300
Impressions	3	0
Latent Prints	222	135
Medical Examiners	414	468
Operations Support	5	2
Toxicology	1,946	2,391
Trace Evidence	72	50
Total	7,128	6,250

# **Crime Lab Reports Processed FY2018**

Department	Requested	Total Released
Chemistry (includes Drug ID)	21,401	16,895
Firearms	1,328	866
Forensic Biology	11,491	10,967
Impressions	16	7
Latent Prints	1,523	980
Medical Examiners	3,818	3,641
Operations Support	62	67
Toxicology	17,646	17,562
Trace Evidence	642	592
Total	57,927	51,577

# February 2018

## **NCIC SERVICES**

## **CJIS Network Statistics**

System Uptime: 100% Messages Processed: 69,085,264

# **CJIS Operations**

## 1. Sex Offender Registry

	Month	FY2018	Database Totals
Records Added	140	1,123	30,701

# 2. Protection Order Registry

	Month	FY2018	Database Totals
Records Added	1,902	17,163	370,792

## 3. National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry
			Access
Agencies	0	2	19
Users	0	7	30

# 4. Off-Line Search Requests

Type of Request	Month	FY2018
Administrative (Criminal Justice Agency)	16	161
Open Records	2	8
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	1	26

## **CJIS Audits**

GCIC conducted 19 CJIS Audits

# **INFORMATION SERVICES**

# **Criminal History/Identification Services**

# 1. Criminal Fingerprint Transactions Received

	Month	FY2018
Submissions	39,667	327,504
Submissions w/Palms	17,565	145,590
Submissions w/Photos	13,716	106,018

Transactions processed within 2 hours of receipt:

96%

# 2. Applicant Fingerprint Transactions Received

	Month	FY2018
Submissions	42,095	298,088

Transactions processed within 24 hours of receipt:

99%

# 3. Final Dispositions Received

	Month	FY2018
Local Agency	67,106	520,126
GCIC	3,473	36,781
TOTAL	70,579	556,907

## 4. RAPID Identification Transactions

	Month	FY2018
Submissions	10,605	82,424
AFIS Hits	69%	65%
NCIC Hits	44%	41%
FBI RISC Hits	7%	5%

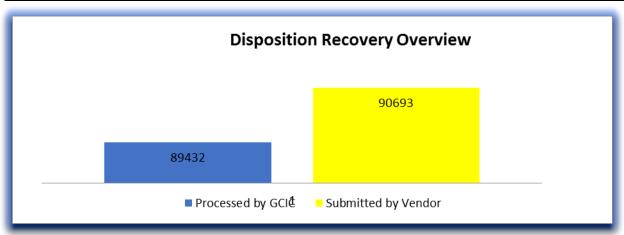
## 5. Non-criminal Justice Audits, Visits and Trainings

	Month	FY2018
In Compliance	11	77
Out of Compliance	19	99
Total Audits	30	176
Advisement Memos	-	-
Agency Visits	13	61
Attendees	30	1,015

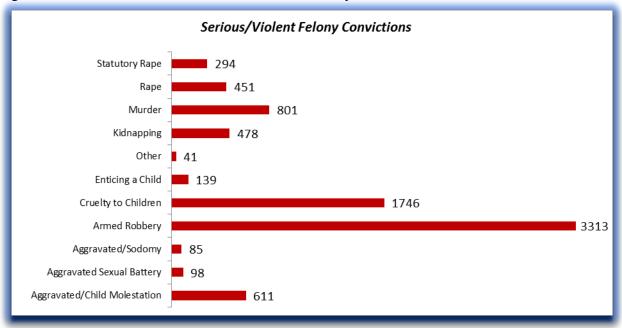
Trainings	4	46
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# 6. Disposition Recovery Project

	Month	Project to Date
Submitted by Vendor	1232	90,693
Dispositions Processed	1498	89,432



The chart below shows the number of serious/violent felony offenses that were previously restricted but are not returned for licensing and employment purposes because a disposition of guilt was obtained and entered in the criminal history database.



PLANS AND PROGRAM DEVELOPMENT

#### AFIS ENHANCEMENTS

**Project Description** - System enhancements for the Automated Fingerprint Identification System (AFIS) which include Accounts Receivable, T-Net fee changes, AFIS -SORT interface, system reports, creation of new IntegraID Document Management folders.

*Monthly Update* - AT&T completed firewall rule changes and established connectivity between the vendor and Integra ID Document Management with SORT test and production servers.

## <u>APPLICATION DEVELOPMENT – Protective Order Registry</u>

**Project Description** - To provide better information sharing, the Georgia Protective Order Registry (POR) is being updated to improve record data quality and expanding database capabilities by replacing the existing application and infrastructure.

**Monthly Update** - Final project tasks are in progress for the resolution of the NameSearch application issues, QPOR processing, and User Acceptance Testing (UAT). Training was conducted and included 4 webinars and two classroom sessions.

## **CHILD FATALITY SYSTEM REVIEW PROJECT**

**Project Description** - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

*Monthly Update* - The developer has been assigned to another project and the project is on hold until March/April.

#### CRIMINAL JUSTICE EXCHANGE PROJECT

**Project Description** - The Georgia Bureau of Investigation will programmatically own an initiative of the Governor's Office entitled Criminal Justice Exchange Project (CJEP). CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia. Each exchange automates a manual, paper-based criminal justice business process and will follow a criminal case lifecycle from booking through disposition and supervision. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community. The exchanges will involve the coordination of multiple agencies and vendor applications.

Monthly Update - Vendor work for e-filing continues. The Organizational Change Management (OCM) document is in progress and the changes are scheduled to be completed in March. Project changes to the exchange scheme created a schedule slippage and shifted the pilot deployment date to mid-March. The GTA WebMethods team continues to work on firewall requests with state agencies and vendors in their efforts to connect to the Enterprise Service Bus (ESB). The Go-Live checklist will be presented at the March Governance meeting.

#### CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT

**Project Description -** The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

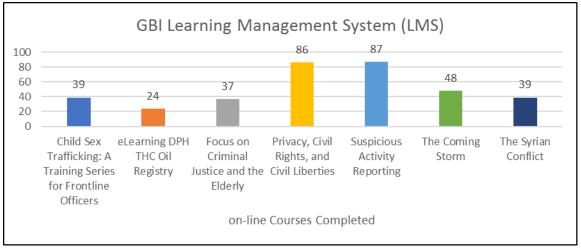
*Monthly Update* - Due to personnel changes (resignation) a new project manager will be assigned. UAT will shift to March/April 2018.

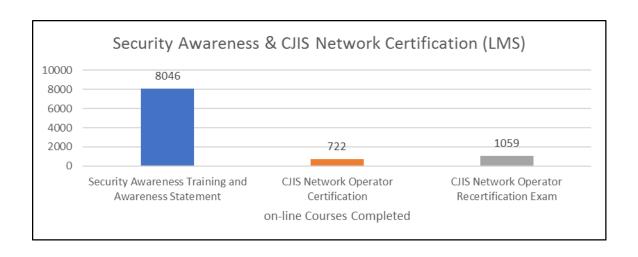
#### **CUSTOMER SUPPORT -TRAINING**

**Project Description -** The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance and other supported law enforcement training to both criminal and non-criminal justice agencies, municipal, magistrate and probate courts across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

**Monthly Update** - The GBI online Learning Management System contains several videos and online classroom training available to agencies and vendors of law enforcement agencies. The trainings completed for the month are included in the charts. The LMS Staff handled 291 phone calls, 1917 emails and managed LMS user account additions.







#### FINANCE ACCOUNTS RECEIVABLE (AR) SYSTEM PROJECT

**Project Description** - GBI Finance/Accounting requested a new accounts receivable system to process fee invoices and payments.

*Monthly Update* - The RFP documents are being reviewed by GBI Finance and the RFP posting is pending final review by Finance.

#### **GCIC TRAINING SYMPOSIUM**

**Project Description** - The GCIC Training Symposium is designed to offer continuing education with the goal of providing vital knowledge regarding GCIC and federal law enforcement programs to both the criminal justice and non-criminal communities.

*Monthly Update* - The keynote speaker was selected, and the class list is in the final phase of completion. Instructor/speaker confirmation letters are scheduled to be sent by the end of the month. The symposium website will begin development in March and registration will open the first week in April.

#### GEORGIA APPLICANT PROCESSING SYSTEM REPLACEMENT (GAPS) PROJECT

**Project Description -** The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

*Monthly Update* - The project team completed requirements and submitted RFP documents to purchasing for posting to the Georgia Procurement Registry (GPR).

#### **HUMAN RESOURCES (HR) TIMESHEET PROJECT**

**Project Description** - Enhancement of the application used by non-sworn units of the GBI for tracking time.

**Monthly Update** - Application development is on hold but is expected to resume March/April.

## INFORMATION SERVICES CRIMINAL HISTORY APPLICATION REDESIGN PROJECT

**Project Description** - A redesign of the web application used by Information Services staff to log and track activities performed on criminal history information as well as services performed for the public.

*Monthly Update* - The application developer continues with coding for the eleven tasks. The CCH/AFIS update logs are scheduled for completion June 2019.

#### LAW ENFORCEMENT MESSAGE SWITCH (LEMS)

**Project Description** - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

*Monthly Update* - The Request for Proposal (RFP) was sent to GTA's Chief Technology Office (CTO) review board, which expects to have the review completed by early March. Because of GBI Procurement closing dates, the RFP will not be posted until fiscal year 2019.

## **LEARNING MANAGEMENT SYSTEM (LMS) PROJECT**

**Project Description** - GCIC plans to replace the existing learning management system (LMS) by obtaining a new web-based LMS software application. The online learning management system will allow interactive exercises to aid in knowledge retention and administration of training information. The LMS training system will manage all learning components, security, enrollment, and course structure for course certification.

Monthly Update - The LMS vendor selection was forwarded to DOAS for review.

#### NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

**Project Description** - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

*Monthly Update* - The project team discovered 60,000 duplicated records during the data migration for the NIBRS system. The GBI developer is working to remove the duplicate records. Data issues were also discovered in flat files from the agencies. The project team will work with the agency to resolve the unreadable characters issue and resubmit the files in a different format.

#### SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT

<u>Project Description</u> - System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

*Monthly Update* - The firewall rule changes were implemented, and connectivity is established between Watch Systems (Offender Watch) and GBI test and production servers. GBI and the AFIS vendor are working to establish a connection to create a test environment for image archives.

#### **SHAREPOINT CONFIGURATION PROJECT**

**Project Description** - The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

*Monthly Update* - The SharePoint Team met with DOFS to discuss how SharePoint could be used for the DOFS division. The division plans to choose a department receptive to piloting SharePoint for communications and storage.