

**Georgia Bureau of Investigation
February Monthly Report
FY2017**



**Presented to the Board of Public Safety
April 13, 2017**

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Director**

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Vacant State Positions FY2017

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	24	23	23	24	26	26	23	27				
Vacant Scientist Positions	8	8	7	10	11	11	16	18				
Total Vacant Positions in GCIC	1	1	1	2	2	2	3	3				
Total Vacant Positions in Admin	4	4	5	5	5	5	5	5				
Vacant Sworn Agent Positions	24	24	28	21	9	6	8	8				
Total Vacant Positions In the Investigative Division	31	30	33	28	16	14	17	15				

**DOFS Backlog Chart
Unworked Reports over 30 Days Old
FY2017**

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	6,546	7,175	7,822	8,482	9,237	9,453	9,648	10,156				
Firearms	2,520	2,878	3,031	3,051	3,094	2,997	3,015	2,942				
Forensic Biology	3,110	3,191	3,466	3,724	3,863	3,863	3,859	3,991				
Impressions	38	40	43	42	39	37	37	41				
Latent Prints	3,137	3,234	3,309	3,446	3,550	3,551	3,503	3,572				
Medical Examiners	120	97	170	165	198	194	182	192				
Miscellaneous Services	0	0	0	0	0	0	0	0				
Operations Support	0	0	0	0	0	0	0	0				
Toxicology	827	506	829	858	1,523	1,386	971	1,038				
Trace Evidence	466	503	511	520	531	513	504	484				
Total	16,764	17,624	19,181	20,288	22,035	21,994	21,719	22,416				

GBI Administration

Office of Privacy & Compliance/Open Records

	<u>February 2017</u>	<u>Total FY2017</u>
Open Records Request	335	2,328
Archives	62	205

Personnel

Employee Totals

February 2017

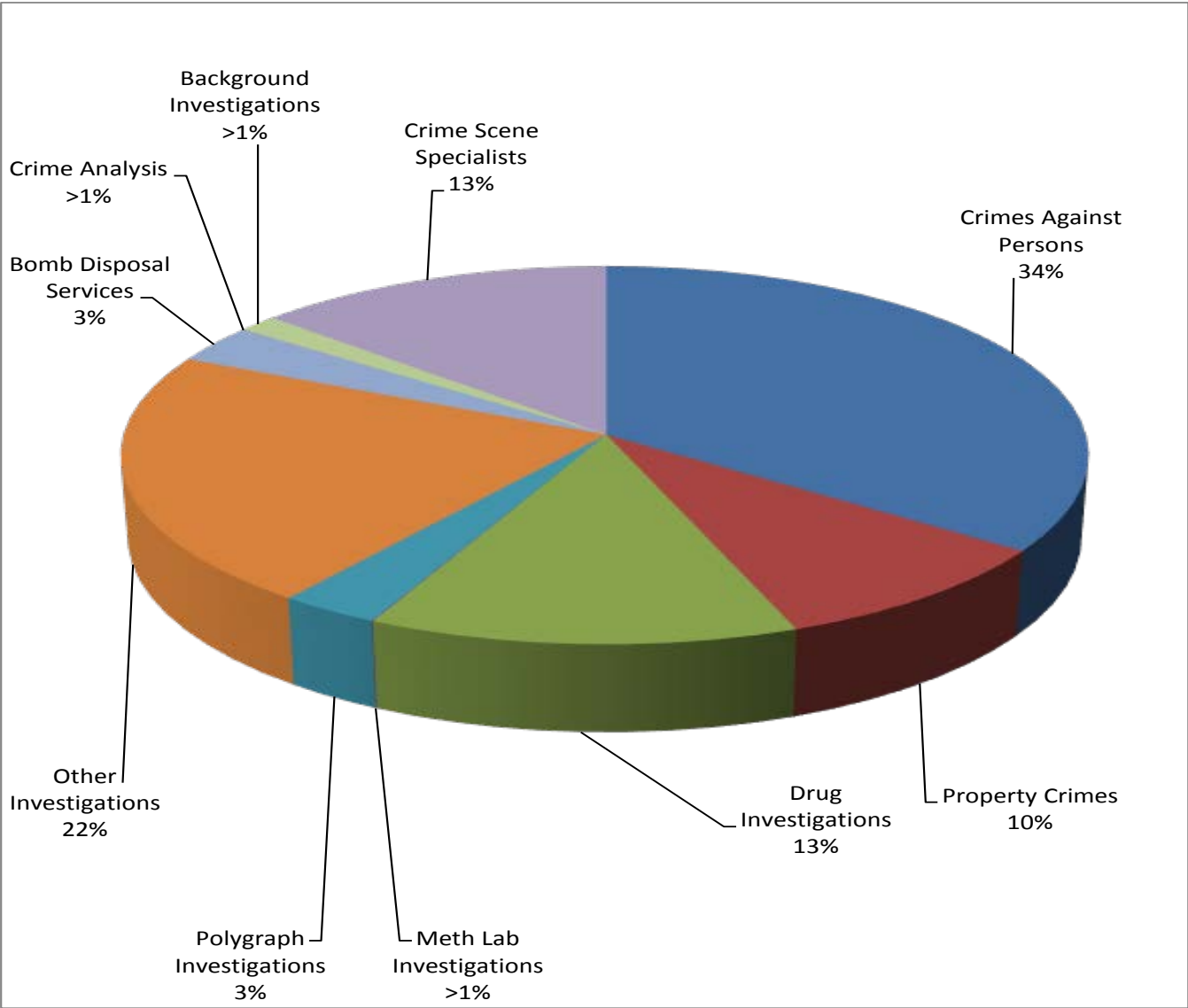
	State Funded Positions	Grant Funded Positions	<i>Total</i>
Investigative Division	350	19	<i>369</i>
Georgia Crime Information Center	42	75	<i>117</i>
Division of Forensic Sciences	293	29	<i>322</i>
Administration	43	1	<i>44</i>
<i>Total</i>	<i>728</i>	<i>124</i>	<i>852</i>

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	15	2
Georgia Crime Information Center	3	3
Division of Forensic Sciences	27	6
Administration	5	2
<i>Total</i>	<i>50</i>	<i>13</i>

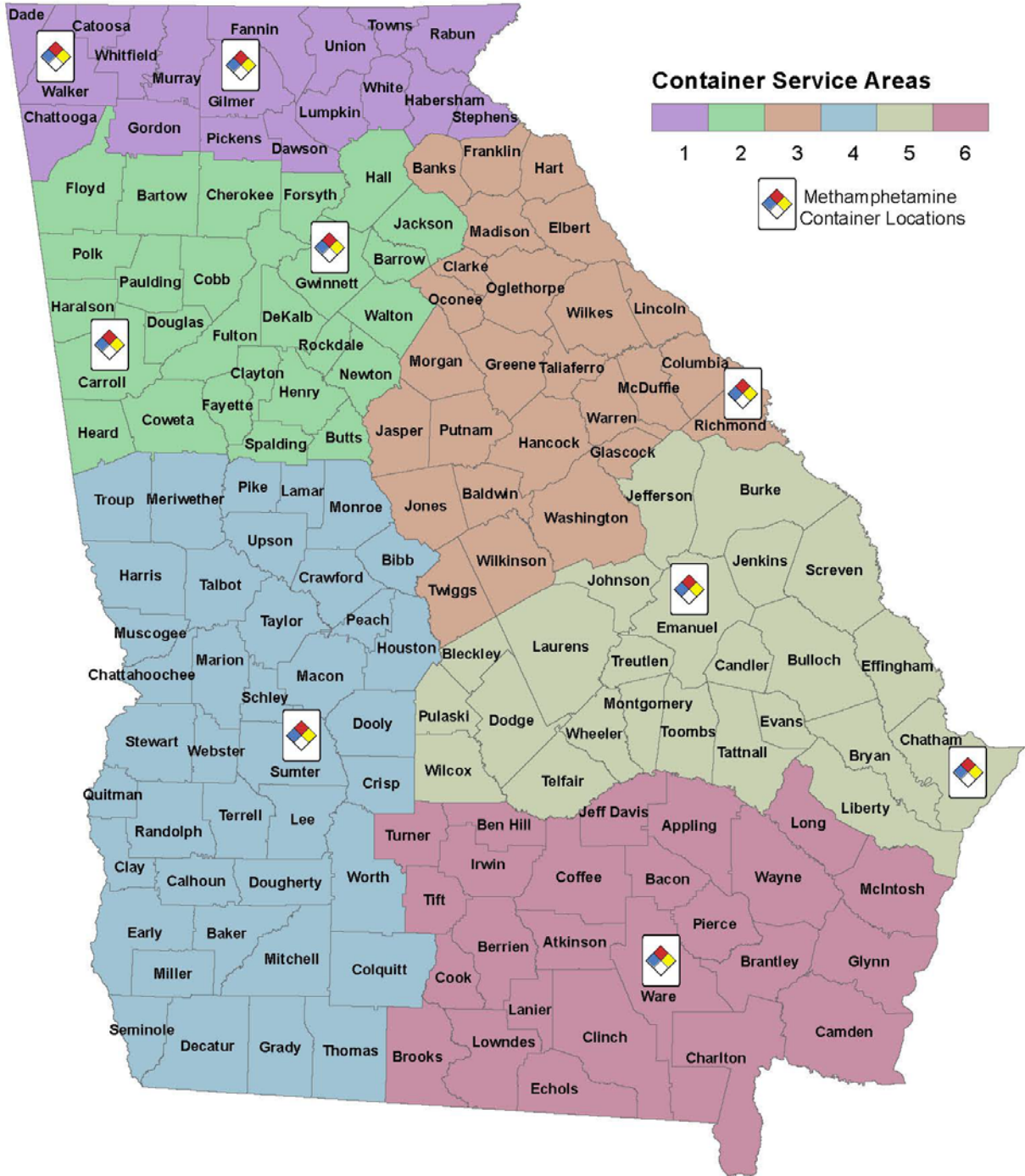
INVESTIGATIVE DIVISION

	February 2017	Fiscal YTD
Total Sworn Employees		274 (filled-includes grant)
Total Investigative Hours Expended	28,417.50	231,114.56
Crimes Against Persons, includes	8,901.00	79,136.75
Death Investigations	3,948.50	41,199.00
Child Abuse	2,586.00	22,421.25
Sex Crimes	517.50	3,391.50
Missing Persons	948.00	2,591.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	901.00	9,534.00
Property Crimes, including Theft, Burglary, Forgery	3,131.50	22,119.80
Drug Investigations	3,937.00	30,796.00
Meth Lab Investigations	13.00	91.00
Polygraph Examinations	768.00	6,779.00
Background Investigations	298.00	4,107.00
Other Investigations, including Preliminary Investigations	6,724.00	50,600.51
Bomb Disposal Services	921.00	7,509.00
Crime Analysis	-	24.00
Crime Scene Specialists	3,724.00	29,951.00
	All figures above represent Investigative Hours	
Total Seizures	\$497,624.00	\$103,656,218.22

Investigative Hours Expended YTD FY2017



State of Georgia Methamphetamine Container Program



January 2015

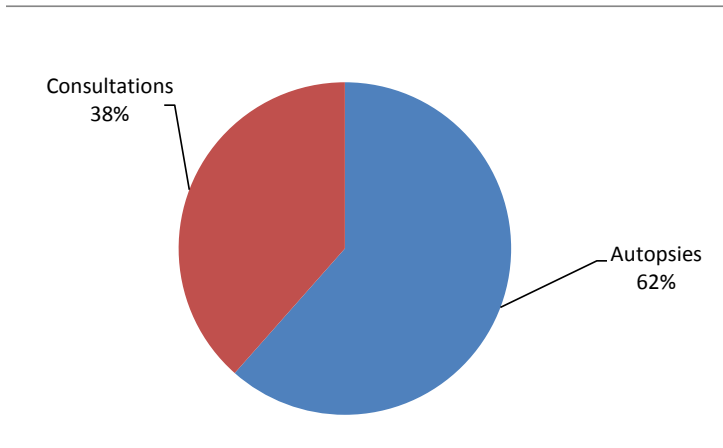
Crime Lab

Medical Examiners (includes all laboratories)

	February 2017	FY2017 YTD
Autopsies	253	1,847
Consultations	170	1,155
Total ME Cases Managed	423	3,002
Clayton County Death Certificates	27	321

Percentage of Cases Released in 90 days: 79.7%

Medical Examiner Activity, FY2017



Confirmed CODIS Hits for February 2017

State Offender Hits	37
State Forensic Hits	8
National Offender Hits	13
National Forensic Hits	<u>1</u>
Total	59

Samples entered into CODIS for February 2017 – 1,117

Profiles in CODIS

Forensic Casework Profiles	20,486
Convicted Offender Profiles	316,870
Missing Person/Unidentified Human Remain Profiles	6
Staff/QC File	<u>497</u>
Total	337,859

Laboratory Production

Report Turnaround for February 2017

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	2,820	4,388	64%
Central Regional - Macon	19	170	11%
Coastal Regional - Savannah	61	419	15%
Eastern Regional - Augusta	339	487	70%
Northeastern Regional	898	1,001	90%
Southwestern Regional - Moultrie	98	201	49%
Western Regional - Columbus	53	198	27%
System-wide Totals	4,288	6,864	62%

Note: 78.2% Casework Reports were released within 90 days.

Report Turnaround for Year-to-Date, FY2017

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	16,676	29,436	57%
Central Regional - Macon	798	1,777	45%
Coastal Regional - Savannah	316	3,071	10%
Eastern Regional - Augusta	2,410	3,514	69%
Northeastern Regional	7,985	8,910	90%
Southwestern Regional - Moultrie	593	1,469	40%
Western Regional - Columbus	529	1,359	39%
System-wide Totals	29,307	49,536	59%

Crime Lab Reports Processed for February 2017

Department	Requested	Total Released
Chemistry (includes Drug ID)	3,011	1,849
Firearms	198	123
Forensic Biology	2,088	1,537
Impressions	5	2
Latent Prints	240	125
Medical Examiners	473	497
Operations Support	4	3
Toxicology	2,522	3,078
Trace Evidence	171	147
Total	8,712	7,361

Crime Lab Reports Processed FY2017

Department	Requested	Total Released
Chemistry (includes Drug ID)	20,591	14,577
Firearms	2,131	1,461
Forensic Biology	15,172	13,411
Impressions	29	12
Latent Prints	1,760	1,067
Medical Examiners	3,686	3,632
Operations Support	74	67
Toxicology	18,623	17,929
Trace Evidence	1,091	1,012
Total	63,157	53,168

Georgia Crime Information Center

February 2017

NCIC SERVICES

CJIS Network Statistics

System Uptime: 100%
 Messages Processed: 66,615,597

CJIS Operations

1. Sex Offender Registry

	Month	FY2017	Database Totals
Records Added	128	1,220	29,320

2. Protection Order Registry

	Month	FY2017	Database Totals
Records Added	2,088	17,201	343,332

3. National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry Access
Agencies	3	0	36
Users*	3	1	43

* Effective January 2017 any LEEP account holder that has N-DEx access but hasn't used N-DEx for 90 days will be locked out of N-DEx and will not be granted access. N-DEx agency and user numbers reflect this change.

4. Off-Line Search Requests

Type of Request	Month	FY2017
Administrative (Criminal Justice Agency)	24	207
Open Records	1	8
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	2	22

CJIS Audits

GCIC conducted 18 CJIS Audits

INFORMATION SERVICES

Criminal History Identification Services

1. Criminal Fingerprint Transactions Received

	Monthly	FY2017
Submissions	39,205	313,924
Submissions w/Palms	16,756	138,742
Submissions w/Photos	12,028	96,355

Transactions processed within 2 hours of receipt: 91%

2. Applicant Fingerprint Transaction Received

	Monthly	FY2017
Submissions	37,465	324,683

Transactions processed within 24 hours of receipt: 99%

3. Final Disposition Transactions Received

	Monthly	FY2017
Local Agency	58,916	503,981
GCIC	5,362	42,427
TOTAL	64,278	546,408

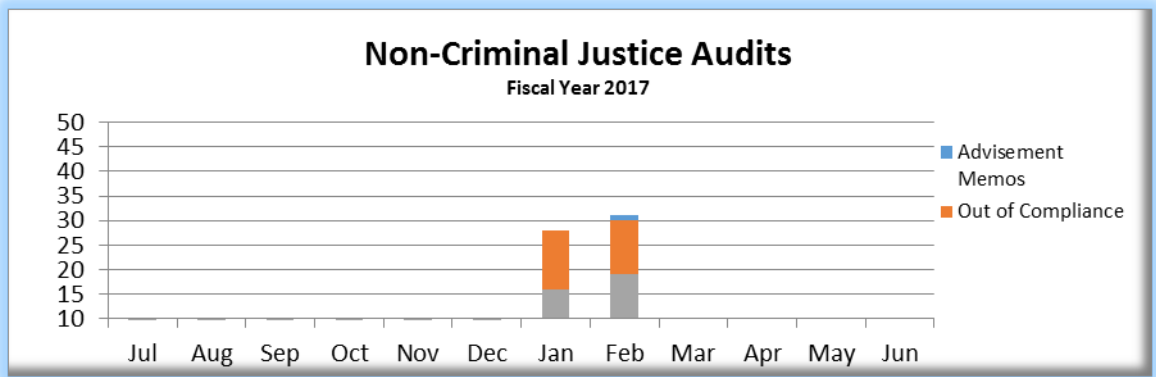
4. RAPID Identification Transactions

	Monthly	FY2017
Submissions	13,398	111,281
AFIS Hits	54%	48%
NCIC Hits	38%	40%
FBI RISC Hits	4%	2%

5. Non-Criminal Justice (NCJ) Audits, Visits and Trainings

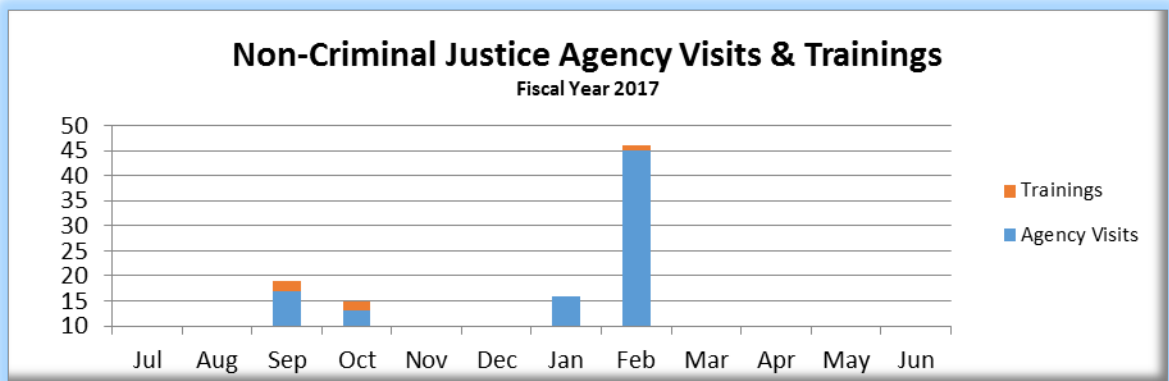
Audits

	Monthly	FY2017
In Compliance	19	35
Out of Compliance	11	25
TOTAL Audits	30	60
Advisement Memos	1	1



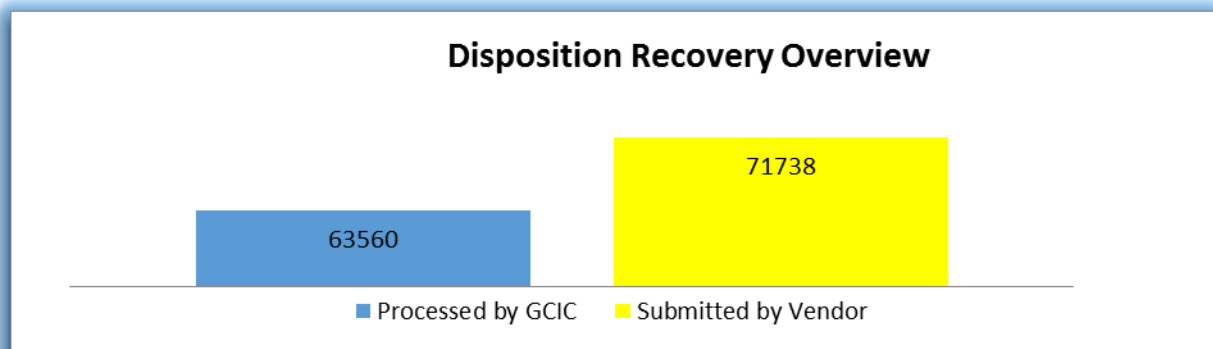
Visits & Trainings

	Monthly	FY2017
Agency Visits	45	109
Trainings	1	7
Attendees	2	168

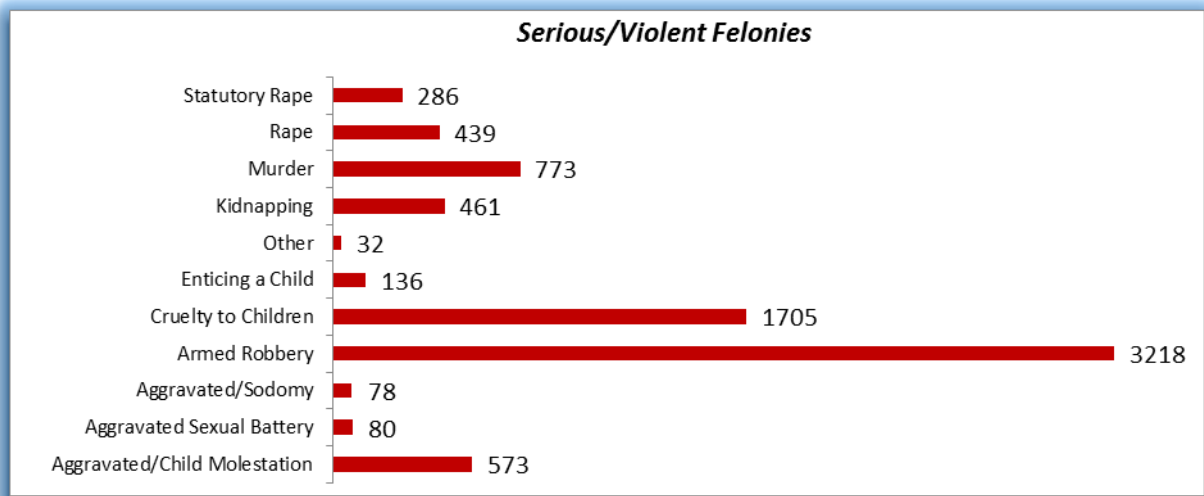


6. Disposition Recovery Project

	Monthly	Project to Date
Completed	2,147	63,560
Research Counties	1	1



These are the number of dispositions added for serious and violent felony arrests for the project to date.



PLANS AND PROGRAM DEVELOPMENT

AFIS ENHANCEMENTS

Project Description – System enhancements for the Automated Fingerprint Identification System (AFIS) which include Accounts Receivable, T-Net fee changes, AFIS -SORT interface, system reports, creation of new IntegraID Document Management folders.

Monthly Update – The vendor resolved issues with the Document Management updates to Integra ID. The changes were approved and moved to production. The Sex Offender Registry Tool Statement of Work was approved and a cost quote was requested from the vendor.

APPLICATION DEVELOPMENT - Protective Order Registry

Project Description – In an effort to provide better information sharing, the Georgia Protective Order Registry (POR) is being updated to improve record data quality and expanding database capabilities by replacing the existing application and infrastructure.

Monthly Update – The project development team continues to meet to discuss ongoing system test and the project status. The IT team are working to complete efforts to move the POR application from the development server to the production servers.

CHILD FATALITY SYSTEM REVIEW PROJECT

Project Description – The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

Monthly Update – The developer began writing a program to merge the Division of Forensic Sciences (DOFS) data into the new CFR database. Progress was made on the screens created for the coroner's questions.

COMPUTERIZED CRIMINAL HISTORY (CCH) ENHANCEMENTS

Project Description – The Computerized Criminal History (CCH) system will undergo system enhancements to meet the new State of Georgia legislative changes concerning the First Offender Act (FOA). Additional updates such as system modifications and reports will be implemented for internal users.

Monthly Update – The CCH vendor continues programming for the system enhancements with a scheduled completion date of April 2017.

CRIMINAL JUSTICE EXCHANGE PROJECT

Project Description – The Georgia Bureau of Investigation will programmatically own an initiative of the Governor's Office entitled Criminal Justice Exchange Project (CJEP). CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia. Each exchange automates a manual, paper-based criminal justice business process and will follow a criminal case lifecycle from booking through disposition and supervision. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community. The exchanges will involve the coordination of multiple agencies and vendor applications.

Monthly Update – The project team provided a project overview to GTA's Critical Panel Review Board and an overall status to the Executive Governance Council. A county pilot kick-off meeting was held to bring all five pilot county representatives together to review the upcoming project plan and schedule.

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) APPLICATION PROJECT

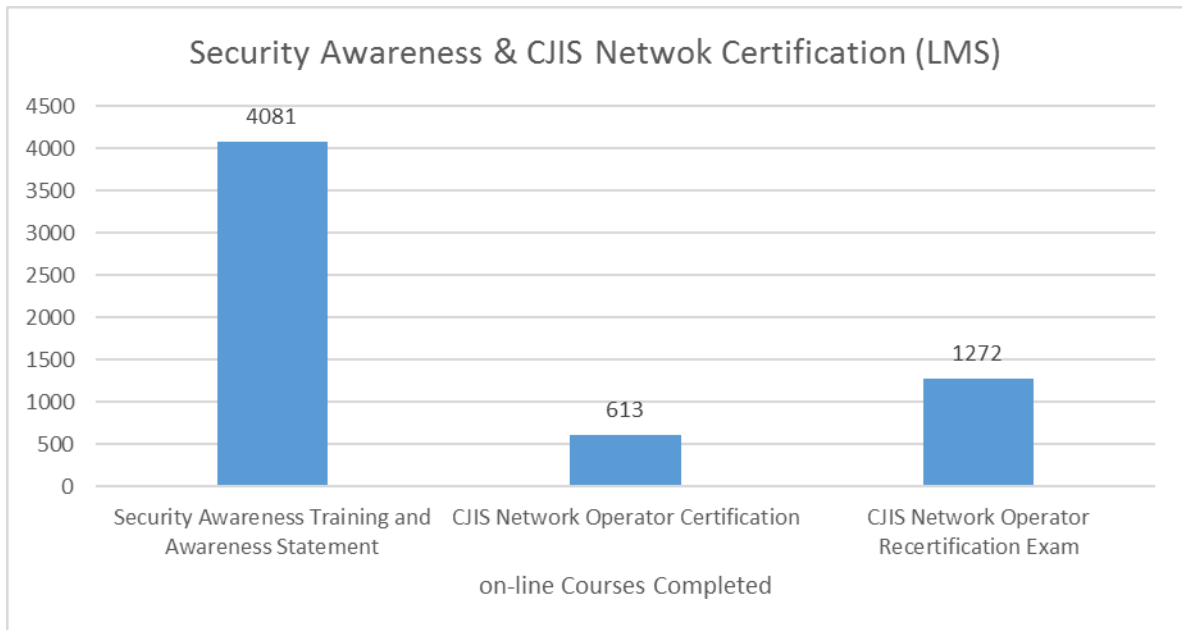
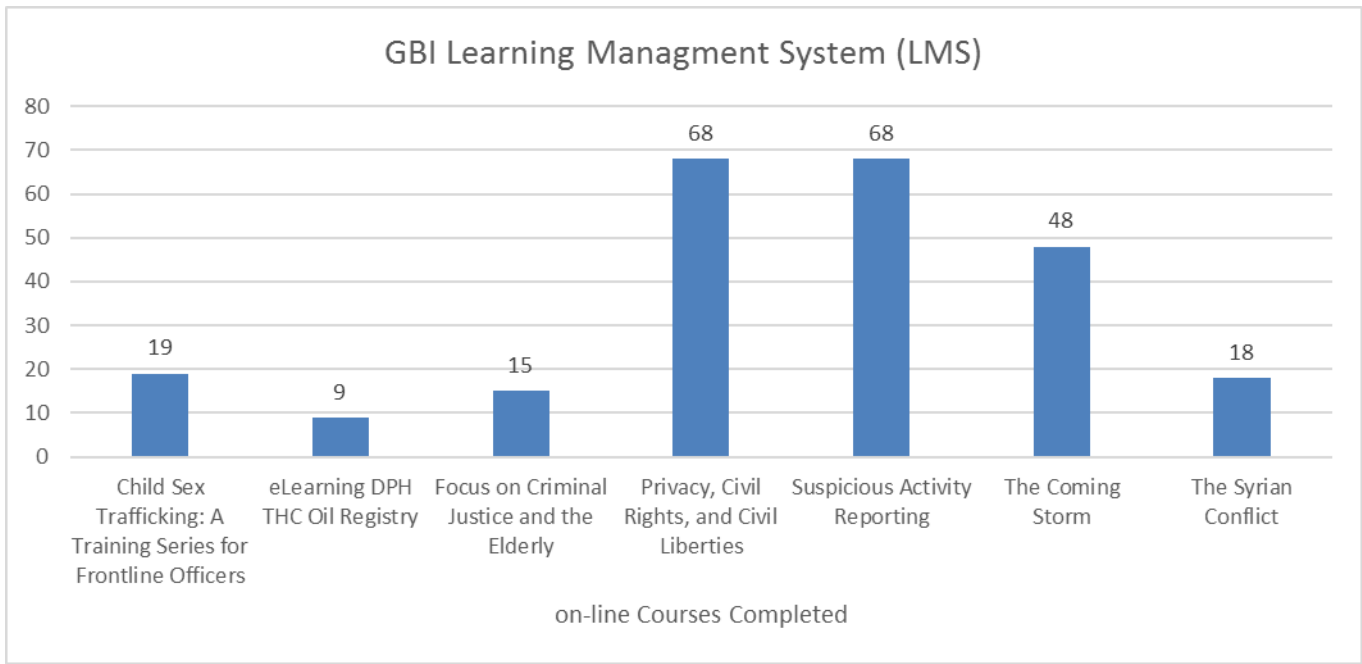
Project Description – The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

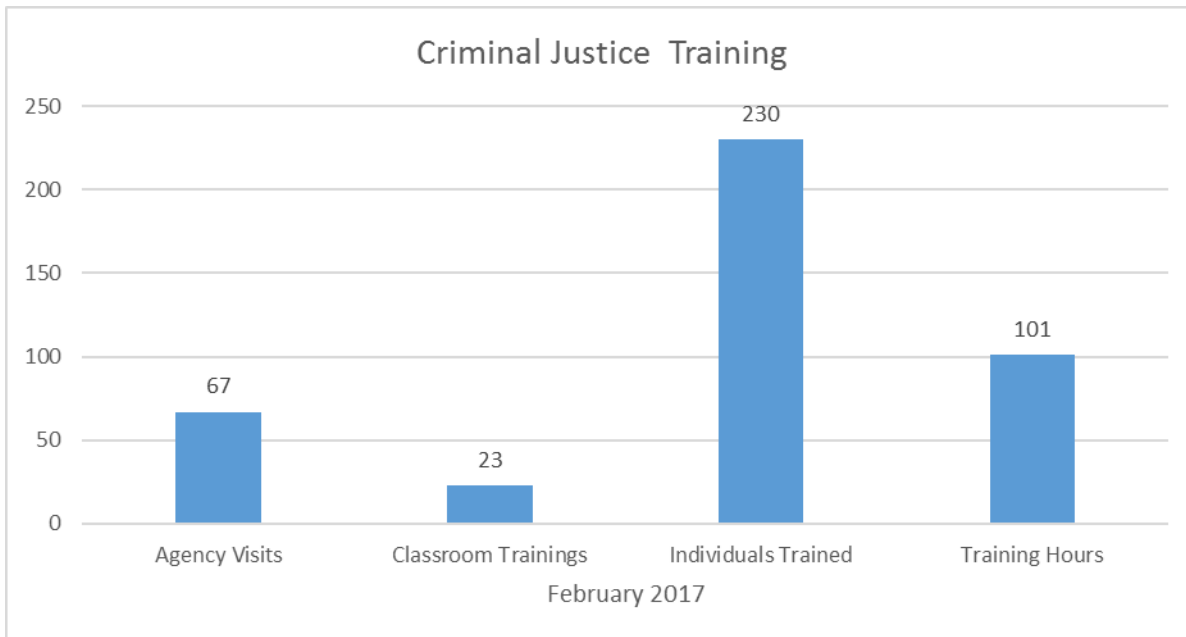
Monthly Update – The project kick-off was held and Microsoft lead discovery workshops with the project team. Based on the feedback from the workshops GCIC needed additional business processes to be included in the CRM tool. Several sessions were held to document the accurate business process flows. The flows are pending final review and approval.

CUSTOMER SUPPORT - TRAINING

Project Description – The Customer Support Training group provides training in the area of GCIC programs, GCIC applications, GCIC/FBI compliance and other supported law enforcement training to both criminal and non-criminal justice agencies, municipal, magistrate and probate courts across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

Monthly Update – The LMS Staff handled 142 phone calls and managed LMS user account additions and changes.





GCIC TRAINING SYMPOSIUM

Project Description – The GCIC Training Symposium is designed to offer continuing education with the goal of providing vital knowledge regarding GCIC and federal law enforcement programs to both the criminal justice and non-criminal communities.

Monthly Update – Draft requirements for the registration website were provided and the website is under development. A tentative list of classes has been drafted and approval is dependent on the confirmed speakers. Work continues on finalizing the Articles of Incorporation required for the 501c3 application and finding a key note speaker.

HUMAN RESOURCES (HR) TIMESHEET PROJECT

Project Description – Enhancement of the application used by non-sworn units of the GBI for tracking time.

Monthly Update – The project sponsor provided approval for Phase 2 requirements and for the electronic signature workflow. Application troubleshooting continues and development has begun for holiday hours worked, earned, or taken calculations. Timesheet approvals would be routed based on PeopleSoft employee hierarchy and email addresses. Support for the application was transferred to the IT Help Desk.

INFORMATION SERVICES CRIMINAL HISTORY APPLICATION REDESIGN PROJECT

Project Description – A redesign of the web application used by Information Services staff to log and track activities performed on criminal history information as well as services performed for the public.

Monthly Update – The project team continues to review the CCH/AFIS application log search and edit screens updates. The code review target completion date is September 2017.

LAW ENFORCEMENT MESSAGE SWITCH (LEMS)

Project Description – The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

Monthly Update – The project team completed the project charter and will begin the initiation phase of the Project Management process. A kick-off meeting has been scheduled for March.

LEARNING MANAGEMENT SYSTEM (LMS) PROJECT

Project Description – GCIC plans to replace the existing learning management system (LMS) by obtaining a new web-based LMS software application. The online learning management system will allow interactive exercises to aid in knowledge retention and administration of training information. The LMS training system will manage all learning components, security, enrollment, and course structure for course certification.

Monthly Update – The team met with three potential LMS vendors to review product offerings.

NATIONAL INCIDENT - BASED REPORTING SYSTEM (NIBRS) PROJECT

Project Description – The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

Monthly Update – Cross-field validations, mandatory fields for Family Violence codes and agency names and ORI numbers were provided to the vendor. The Communication Plan and the project schedule with key milestone dates were completed by the vendor. The NIBRS will be hosted by the vendor in a Microsoft Azure environment. GBI personnel participated in a FBI regional training session which was held in Orlando, FL.

SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT

Project Description – System enhancements for the SORT application. Phase 1 will consist of modifications to the application used by Sheriff's Offices, the public website, NCIC web services and SORT Reports. Phase 2 will focus on the web service between SORT and AFIS for the upload of SORT documentation.

Monthly Update – A new version of SORT that included the Correct Address and the Advanced Search feature was deployed into production. A request to open a port for retrieval of the Correct Address data files from the Experian SFTP server was completed.

SHAREPOINT CONFIGURATION PROJECT

Project Description – The SharePoint tool will be used as an internal web portal for organizing and sharing information as an employee collaborative tool for internal communication. The portal will also include an Intranet application for each of the three GBI divisions that would allow content management, document repository and information sharing of announcements, news and department information.

Monthly Update – Changes were made to the SharePoint layout based on feedback received from GCIC managers. The main GBI SharePoint page will be developed and released along with GCIC pages. A demo will be scheduled to reveal and introduce SharePoint to other GBI divisions.

WEB SITES REDESIGN PROJECT

Project Description – Redesign of the internal and external GCIC web sites.

Monthly Update – The GCIC Landing Page was completed by GTA GeorgiaGov Interactive group and approved by project sponsors. The page and website enhancements will be published once the demo is presented to GCIC Command Staff.