# Georgia Bureau of Investigation February Monthly Report FY2015



Presented to the Board of Public Safety April 16, 2015

> Vernon M. Keenan Director

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# Vacant State Positions FY2015

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant	23	21	22	23	22	19	20	21				
Positions in DOFS												
Vacant Scientist	4	15	5	6	5	5	5	5				
Positions												
Total Vacant	7	7	3	2	2	2	3	3				
Positions in GCIC												
Total Vacant	7	7	7	7	7	7	6	6				
Positions in Admin												
Vacant Sworn	10	10	8	9	9	9	11	11				
Agent Positions												
Total Vacant Positions	24	23	20	18	14	14	15	15				
In the Investigative Division												

# DOFS Backlog Chart Unworked Reports over 30 Days Old FY2015

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	1,241	1,191	1,202	1,309	1,267	1,267	938	553				
Firearms	402	428	553	726	714	636	585	602				
Forensic Biology	232	325	347	433	551	578	664	708				
Impressions	36	31	28	16	9	6	3	0				
Latent Prints	1,789	1,863	1,986	2,089	2,171	2,216	2,270	2,216				
Medical Examiners	65	102	44	47	46	63	77	87				
Miscellaneous Services	0	0	0	0	0	0	0	0				
Toxicology	911	778	748	891	1,188	1,306	1,104	943				
Trace Evidence	151	181	201	216	232	295	322	292				
Total	4,827	4,899	5,109	5,727	6,178	6,367	5,963	5,401				

# **GBI Administration**

# Office of Privacy & Compliance/Open Records

	February 2015	Total FY2015
Open Records Request	302	2,319
Archives	38	259

# Personnel

**Employee Totals** 

February 2015

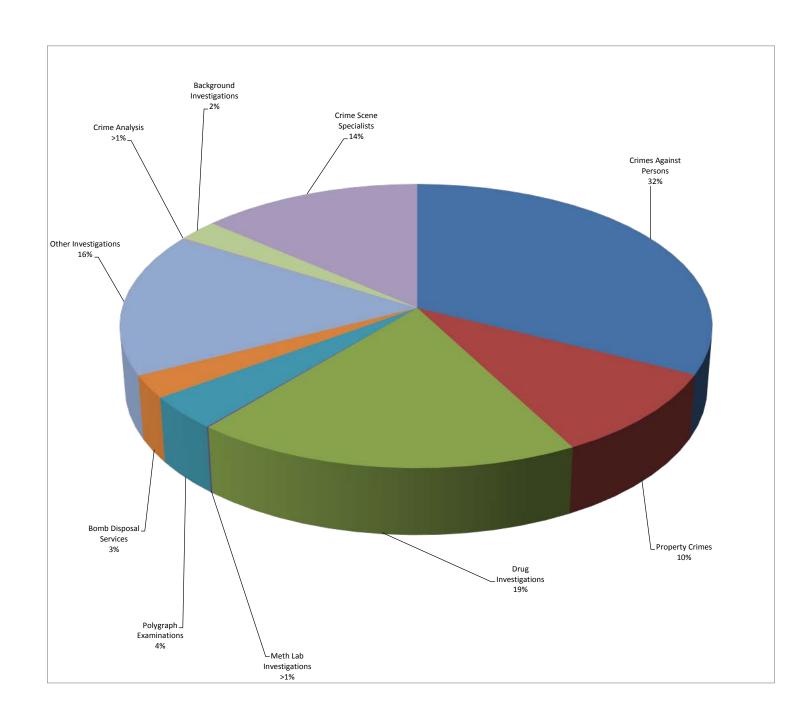
	State Funded	Grant Funded	
	Positions	Positions	Total
Investigative Division	318	17	335
Georgia Crime Information Center	40	71	111
Division of Forensic Sciences	284	29	313
Administration	43	1	44
Total	685	118	803

	Total State Funded Positions Vacant	State Funded Vacancies Under
		Active Recruitment
Investigative Division	15	0
Georgia Crime Information Center	3	2
Division of Forensic Sciences	21	5
Administration	6	5
Total	45	12

# **INVESTIGATIVE DIVISION**

	February 2015	Fiscal YTD		
Total Sworn Employees	240 (filled-includes grant)			
Total Investigative Hours Expended	23,089.25	204,607.80		
Crimes Against Persons, includes  Death Investigations Child Abuse Sex Crimes Missing Persons Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	7,266.00 3,353.00 2,563.00 371.00 58.00 921.00	67,141.00 32,350.00 19,890.00 2,830.00 776.00 11,295.00		
Property Crimes, including Theft, Burglary, Forgery	2,816.50	20,920.80		
Drug Investigations	2,697.50	34,279.00		
Meth Lab Investigations	64.00	236.00		
Polygraph Examinations	873.00	7,818.00		
Background Investigations	572.00	5,336.00		
Other Investigations, including Preliminary Investigations	4,675.25	35,016.00		
Bomb Disposal Services	743.00	5,271.00		
Crime Analysis	19.00	146.00		
Crime Scene Specialists	3,363.00 All figures above repres	28,444.00 ent Investigative Hours		
Total Seizures	\$1,199,132.47	\$6,417,859.01		

# Investigative Hours Expended YTD FY2015



# **Meth Lab Waste Disposal Grant**

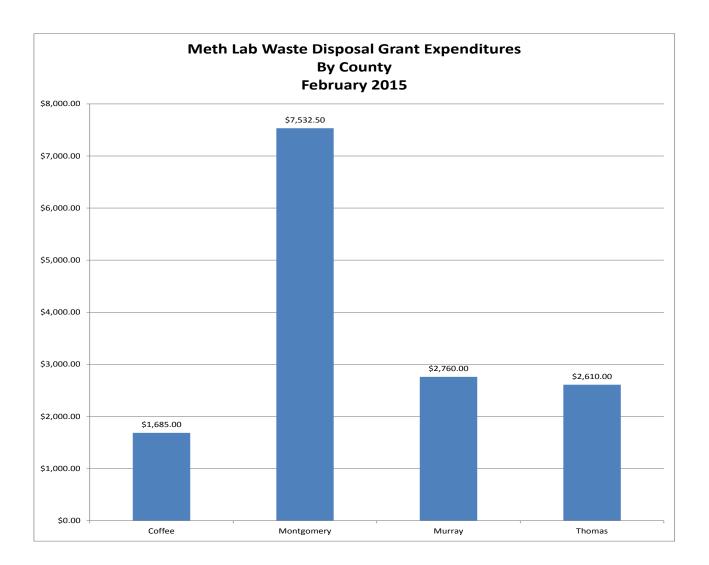
Total amount expended February 2012 through September 2013: \$947,951.50

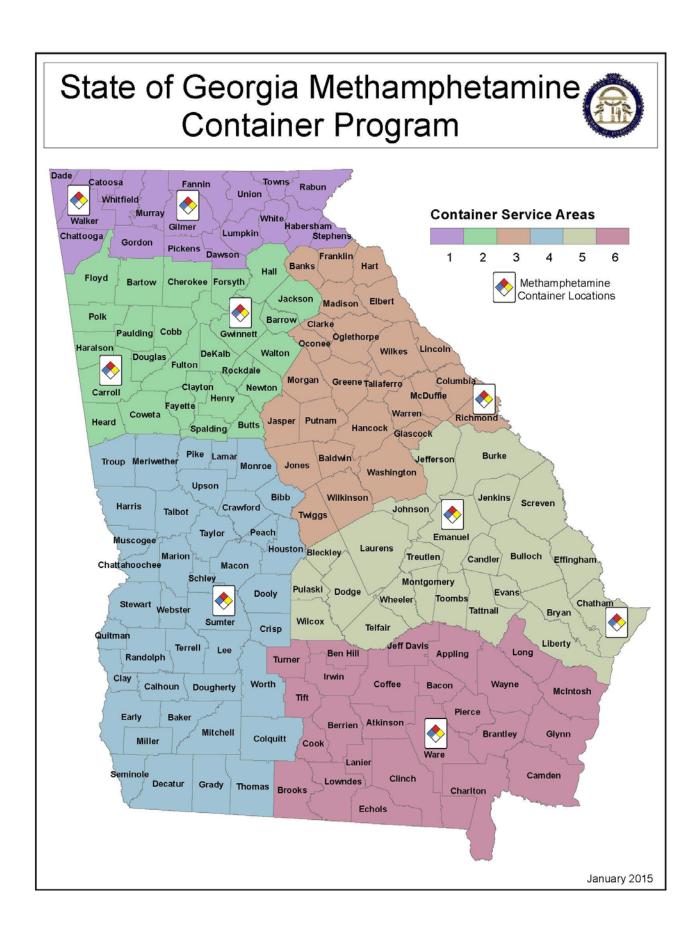
New grant award for 2013-2014: \$693,211.00

Total amount expended over the life of the grant: \$1,388,792.60

Total Expended in February 2015: \$14,587.50

**Total remaining: \$252,369.90** 





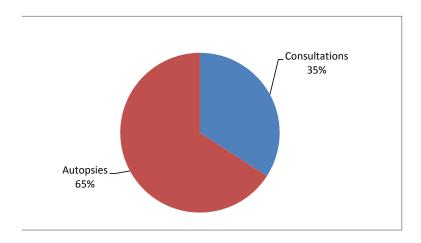
# **Crime Lab**

# **Medical Examiners (includes all laboratories)**

	February 2015	FY2015 YTD
Autopsies	266	2,181
Consultations	128	1,171
<b>Total ME Cases Managed</b>	394	3,352
Clayton County Death Certificates	28	309

Percentage of Cases Released in 90 days: 84%

#### **Medical Examiner Activity, FY2015**



#### **Confirmed CODIS Hits for February 2015**

State Offender Hits	23
State Forensic Hits	7
National Offender Hits	9
National Forensic Hits	2
Total	41

# Samples entered into CODIS for February 2015 – 1,508

#### **Profiles in CODIS**

Forensic Casework Profiles	16,829
Convicted Offender Profiles	290,512
Missing Person/Unidentified Human Remain Profiles	4
Staff/QC File	380
Total	307,725

# **Laboratory Production**

**Report Turnaround for February 2015** 

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	3,172	4,457	71%
Central Regional - Macon	327	422	77%
Coastal Regional - Savannah	239	391	61%
Eastern Regional - Augusta	367	541	68%
Northeastern Regional	1,142	1,238	92%
Southwestern Regional - Moultrie	217	256	85%
Western Regional - Columbus	158	237	67%
System-wide Totals	5,622	7,542	75%

Note: 92.3% Casework Reports were released within 90 days.

**Report Turnaround for Year-to-Date, FY2015** 

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	24,624	33,758	73%
Central Regional - Macon	2,628	3,228	81%
Coastal Regional - Savannah	1,187	2,645	45%
Eastern Regional - Augusta	1,649	3,150	52%
Northeastern Regional	11,098	12,455	89%
Southwestern Regional - Moultrie	1,488	2,294	65%
Western Regional - Columbus	1,330	1,915	69%
System-wide Totals	44,004	59,445	74%

# **Crime Laboratory Reports Processed for February 2015**

Department	Requested	<b>Total Released</b>
Chemistry (includes Drug ID)	2,824	2,678
Firearms	404	346
Forensic Biology	1,887	1,626
Impressions	3	6
Latent Prints	176	219
Medical Examiners	394	346
Toxicology	2,396	2,519
Trace Evidence	159	148
Total	8,243	7,888

# **Crime Laboratory Reports Processed FY2015**

Department	Requested	<b>Total Released</b>
Chemistry (includes Drug ID)	20,493	20,869
Firearms	3,131	3,011
Forensic Biology	16,956	16,197
Impressions	42	70
Latent Prints	1,418	875
Medical Examiners	3,368	3,216
Toxicology	17,696	17,543
Trace Evidence	1,109	880
Total	64,213	62,661

# **Georgia Crime Information Center**

# February 2015

#### **NCIS SERVICES**

#### **CJIS Network Statistics**

System Uptime: 98%

Messages Processed: 54,297,037

# **CJIS Operations**

# 1. Sex Offender Registry

	Month	FY2015	Database Totals
Records Added	142	1,288	26,062

### 2. Protection Order Registry

	Month	FY2015	Database
			Totals
Records Added	1,735	15,150	291,329

#### 3. National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 3

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with
			Inquiry Access
Agencies	0	0	28
Users	0	3	42

#### 4. Off-Line Search Requests

Type of Request	Month	FY2015
Administrative (Criminal Justice	9	135
Agency)		
Open Records	0	4
Subpoena	0	2
Media	0	0
Possible CJIS Security Violations	3	40

# **INFORMATION SERVICES**

# 1. Criminal Fingerprint Transactions Received

	Monthly	FY 2015
Submissions	38,249	332,926
Submissions w/Palms	10,636	76,702
Submissions w/Photos	10,551	87,518

Transactions processed within 2 hours of receipt:

92%

# 2. Applicant Fingerprint Transactions Received\*

	Monthly	FY 2015
Submissions	35,068	268,228

Transactions processed within 24 hours of receipt:

99%

# 3. Final Disposition Transactions Received

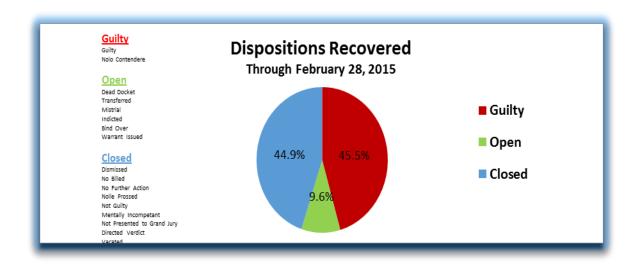
	Monthly	FY 2015
Local Agency	59,996	476,540
GCIC	3,480	23,471
TOTAL	63,476	500,011

#### 4. RAPID Identification Transactions

	Monthly	FY 2015
Submissions	15,723	146,459
AFIS Hits	47%	40%
NCIC Hits	44%	40%
FBI RISC Hits	1%	1%

# **5. Disposition Recovery Project**

	Monthly	FY 2015
Provided to Vendors		20,939
Completed	929	14,212
Research Counties	3	3





#### COMPLIANCE AND CUSTOMER SUPPORT

#### CJIS Compliance

#### 1. Customer Training

GCIC personnel provided **167** hours of training to **240** criminal justice agency employees during the month. **1820.50** is the cumulative number of training hours conducted during the 2015 Fiscal Year.

#### 2. Compliance Audits

GCIC conducted **31** full service audits; **0** on-site audits conducted for agencies with "inquiry only" access from the CJIS network; **9** non-criminal justice audits; **0** criminal justice E-Audits; and **0** fingerprint/disposition audits for the month.

271 is the cumulative number of audits conducted during the 2015 Fiscal Year.

#### PLANS AND PROGRAM DEVELOPMENT

#### AFIS REPLACEMENT

Project Description-- GCIC replaced the Georgia Bureau of Investigation's 22 year old Automated Fingerprint Identification System (AFIS). The AFIS replacement enhanced fingerprint identification services to permit identification of criminals more rapidly through the use of state-of-the-art alternative search methods and information sharing. Phase II of the project focused on the Image Archive system expansion. The expansion allowed divisions within GBI to store documents and retrieve easily. Phase III focused on the FBI's Next Generation Identification (NGI) Increment 3 implementation which introduced two new features: palm submission capability and the use of the EFS (Extended Feature Set) profiles for latent searches of AFIS systems.

The project is in Phase IV which focuses on the FBI's Electronic Biometric Specification Transmission (EBTS) v10.0 compliance for greater compatibility to NGI 4.

Listed below are changes required for T-Net and AFIS:

- 1. Accept and process any EBTS v10.0 live scan submission that conforms to GBI edits.
- 2. Ignore additional National Institute of Standards and Technology (NIST) record types allowed by EBTS v10.0 but are not required by GBI, and successfully pass a full NIST record to the FBI if needed.
- 3. Accept and process NIST transactions which submit Type 14 1000 pixels per inch (ppi) fingerprint images.
- 4. Ensure all incoming GBI and outgoing FBI transactions are in EBTs v10.0 format.
- 5. AFIS transactions sent to the FBI should include the photo, if received with the transaction.
- 6. Store NIST file contained in NIST record types not used by AFIS in Image Archive.
- 7. Send FBI bound submissions from Individual Fingerprint Workstation (IFW) as EBTS v10.0
- 8. Support EBTS v10.0 compliant inbound and outbound transactions on the interoperability interface.
- 9. Import EBTS v10.0 Latent Fingerprint Feature Searches (LFFS) and Latent Fingerprint Image Search (LFIS) files for latent input.
- 10. Continue to accept and process EBTS v9.x transactions that conform to GBI edits.

#### Accomplishments This Reporting Period

NGI Increment 4-EBTS 10.0 Compliance:

- Completed testing EBTS v10 changes for ten prints.
- Began Live Scan certifications; 2 of 3 vendors completed certification and the remaining vendor has to make program changes before completing certification.

#### SEX OFFENDER REGISTRY REDESIGN PROJECT

**Project Description -** In October 2012, GBI implemented a new sex offender management application, Sex Offender Registry Tool (SORT). SORT is a more modernized system that uses the latest web technologies to provide local law enforcement access to centralized up-to-date information of sex offenders in their jurisdictions. Local agency staff has direct access to offender data with limited administrative authority to manage users.

The remaining phases of the project include the implementation of the SORT Public Website and the establishment of a web service between the SORT and Department of Corrections' SCRIBE system for data transfer. Additional phases include the integration of SORT with the NEC Image Archive (AFIS/IA) and customized photo and reporting enhancements.

**Monthly Update** –Additional testing needed on the design documentation for the SORT Entry Service Client.

#### Accomplishments This Reporting Period

• Unisys completed SORT Entry Service Client upload to SORT test system.

#### **CUSTOMER RESOURCE MANAGEMENT TOOL**

**Project Description** - GCIC identified a need to develop a Customer Resource Management (CRM) tool that will capture and store pertinent GCIC customer information. The stored information will include customer contact details, method of connectivity, training information, auditing schedules and other applicable data to assist GCIC personnel in providing efficient customer service by reducing duplicate tasks, while allowing for better tracking of customer information. The CRM system will store relevant data and perform search capabilities for reports.

**Monthly Update** –Received two responses to the RFI posting.

#### **ADVANCED AUTHENTICATION**

**Project Description** — GBI completed software installation work with RSA of an Advanced Authentication solution that met requirements outlined in the FBI CJIS Security Policy 5.0. The RSA product seamlessly integrates with the State of Georgia's existing SSL VPN and offers a comprehensive multi-factor layered protection for all users.

**Monthly Update** – Pilot agencies (Loganville PD & Columbia County SO) and all other users were contacted and asked to re-engage using the Advanced Authentication (AA) system.

#### Accomplishments This Reporting Period

• Completed the re-install of the eFraud software and other system software patches on the AA system.

#### **SORNA REALLOCATION GRANT PROJECT**

**Project Description** - GBI received a Sex Offender Registration and Notification Act (SORNA) grant from the Criminal Justice Coordinating Council (CJCC) to assist the State in moving towards compliance with the SORNA portion of the Adam Walsh Act. One of the line items within this grant was the purchase of live scan devices to be used by the Georgia Department of Corrections (GDC) to capture fingerprints and palm prints to verify the identity of individuals entering the State Prison system. Another item included in this grant was the configuration of CCH to accept information from the GBI Automated Fingerprint Identification System (AFIS).

**Monthly Update** – Determined the need to hide the DNA Profile information on rap sheets generated for non-criminal justice purpose codes. Unisys has identified an alternate method to access error messages.

#### Accomplishments This Reporting Period

- Unisys configured an alternate method of delivering DNA Profile status errors so they are not sent to designated terminals for downloading.
- Unisys configured solution to record DNA Profile Status errors on an error log to be copied (scheduled) to the GBI secure FTP server daily.
- Unisys moved new solution to the LEMS/JX production environment.
- Courtview completed configuration to suppress non-criminal justice purpose codes on rap sheets; currently in Development environment.
- ITHelp installed software to access error log on 2 of 3 designated end user computers.

#### FILE SERVICES TRANSFORMATION/CONSOLIDATION PROJECT

**Project Description--** GBI file server data will be moved from the existing Legacy hardware to a more operationally stable, secure, and supportable hardware. This project involves the purchase and installation of nineteen servers across the state.

**Monthly Update** – IBM submitted the Project Close documentation to GBI for signature.

#### Accomplishments This Reporting Period

• Began project close-out phase.

#### GEORGIA SECONDARY METAL RECYCLER PROJECT

**Project Description** – O.C.G.A. 10-1-360.1 and 10-1-353 require that GBI establish and maintain a database of required purchase transaction information from secondary metal recyclers (SMR) that is accessible and searchable by Georgia law enforcement agencies.

**Monthly Update** – As of 2/27/2015, 224 metal recyclers have registered in the Leads OnLine system and approximately 177 are uploading transactions to the database.

#### Accomplishments This Reporting Period

• 224 SMRs have registered with 177 uploading data and 161 uploading images.

#### **FINANCE AP UPLOAD PROJECT**

Project Description – In an effort to improve efficiency in operations, the GBI Accounting Department is seeking to automate the uploading of invoice/payment transactions to TeamWorks, to reduce/eliminate the amount of data entry. The two areas for uploading transactions are the CJCC Victim's Compensation payments and various internal payments. The GBI Accounting Department has secured a contractor for the project and has obtained programming for a macro enabled spreadsheet that meets the State Accounting Office (SAO) flat file requirements (2010) from the GA Soil & Water Conservation Commission. This will serve as the starting point for the contactor in automating the upload of internal payments. The contractor will work with the CJCC to define what is needed to automate the uploading of invoice/payment transactions in their Crime Management Information System.

**Monthly Update** – Discovery phase completed; collaborative efforts have begun for the design phase; and project plan & timeline development have begun.

#### Accomplishments This Reporting Period

- Status update provided to CJCC.
- Project timeline developed and reviewed with IT Development; expected implementation is May 2015.
- Project timeline released to sponsor.

#### **CONTACT CENTER**

**Project Description**— The Georgia Technology Authority (GTA) awarded new Hosted Contact Center (HCC) contracts for Services to multiple providers. The AT&T HCCS Contact center services were previously available to state agencies through a single provider, and the single-provider contract for these systems will expire on June 30, 2015. As a result, state agencies with an existing HICS contact center service will need to contract with one of the new providers prior to the expiration of the existing system contract. The new contracts will provide GBI with access to a choice of new technology solutions at competitive prices.

**Monthly Update** – Project team reviewed RFQ submissions and selected NexxPhase. The award selection was posted to the Georgia Procurement Registry (GPR).

#### Accomplishments This Reporting Period

• Completed the vendor selection and posted the award notification to the GPR.

#### FINANCE ACCOUNTS RECEIVABLE (AR) SYSTEM PROJECT

**Project Description** – Finance/Accounting is requesting a replacement of their current Accounts Receivable (AR) system to process fee invoices and payments. The current system is not fulfilling operational needs and should be replaced before the next maintenance renewal period.

**Monthly Update** – Reviewed the accounts receivable payment invoicing process with the end user and Finance/Accounting manager.

#### Accomplishments This Reporting Period

- Completed shadowing observance of current AR system process.
- Began compiling requirements.

#### PROTECTIVE ORDER REGISTRY (POR) APPLICATION DEVELOPMENT PROJECT

**Project Description** – The current Protective Order Registry (POR) database is outdated and the application is no longer supported. In an effort to provide better information sharing for local law enforcement agencies and the National Crime Information Center (NCIC), the Georgia POR needs to improve record data quality and expand database capabilities by replacing the existing application and infrastructure. In addition, the POR system requires greater compatibility with current web service technology.

**Monthly Update** – Discussions have begun to develop the project requirements and determine the project schedule.

#### Accomplishments This Reporting Period

• Submitted RFS requirements to IBM.

#### CHILD FATALITY SYSTEM REVIEW PROJECT

**Project Description** – The current Child Fatality System's data captured by Question Pro is being reviewed to determine potential enhancements. A more customized, robust database is needed to produce annual reports that impact policy changes and influence prevention initiatives for Child Fatalities in Georgia.

**Monthly Update** – Fact gathering information regarding system processes utilized by the Child Fatality Unit.

#### Accomplishments This Reporting Period

• Gathering facts from Child Fatality Unit to determine scope of project.

#### **COMPUTER / TECHNOLOGY SERVICES**

#### PORTAL XL PROJECT

AGENCY COUNT	COUNTIES	<b>DEVICE CONVERSIONS</b>
Total Agencies: 920	With Conversion Activity: 159	Number of Devices: 3,475
Completed: 296	No Conversions Started: 0	Devices Converted: 2,704
Scheduled: 23		Devices Outstanding: 771