Georgia Bureau of Investigation August Monthly Report FY2021



Presented to the Board of Public Safety October 8, 2020

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Director

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Vacant State Positions FY2021

| | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|-------------------------------|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Total Vacant | 51 | 48 | | | | | | | | | | |
| Positions in DOFS | | | | | | | | | | | | |
| Vacant Scientist | 38 | 29 | | | | | | | | | | |
| Positions | | | | | | | | | | | | |
| Total Vacant | 3 | 3 | | | | | | | | | | |
| Positions in GCIC | | | | | | | | | | | | |
| Total Vacant | 4 | 4 | | | | | | | | | | |
| Positions in Admin | | | | | | | | | | | | |
| Vacant Sworn | 36 | 39 | | | | | | | | | | |
| Agent Positions | | | | | | | | | | | | |
| Total Vacant Positions | 47 | 51 | | | | | | | | | | |
| In the Investigative Division | | | | | | | | | | | | |

DOFS Backlog Chart Unworked Reports over 30 Days Old FY2021

| Discipline | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|------------------------|--------|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Chemistry | 14,847 | 14,513 | | | | | | | | | | |
| Data Conversion | 0 | 0 | | | | | | | | | | |
| Firearms | 1,486 | 1,474 | | | | | | | | | | |
| Forensic Biology | 6,432 | 6,312 | | | | | | | | | | |
| Impressions | 25 | 24 | | | | | | | | | | |
| Latent Prints | 204 | 112 | | | | | | | | | | |
| Medical Examiners | 113 | 126 | | | | | | | | | | |
| Miscellaneous Services | 0 | 0 | | | | | | | | | | |
| Operations Support | 0 | 0 | | | | | | | | | | |
| Toxicology | 292 | 477 | | | | | | | | | | |
| Trace Evidence | 544 | 523 | | | | | | | | | | |
| Total | 23,943 | 23,561 | | | | | | | | | | |

GBI Administration

Office of Privacy & Compliance/Open Records

| | <u>August 2020</u> | Total FY2021 |
|----------------------|--------------------|--------------|
| Open Records Request | 423 | 868 |
| Archives | 11 | 40 |

Personnel

Employee Totals

August 2020

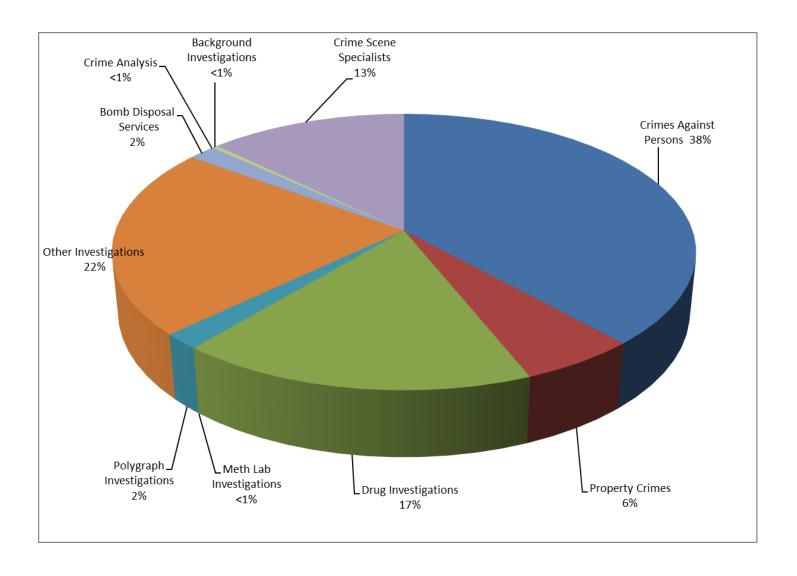
| | State Funded | Grant Funded | |
|----------------------------------|--------------|--------------|-------|
| | Positions | Positions | Total |
| Investigative Division | 391 | 35 | 426 |
| Georgia Crime Information Center | 23 | 82 | 105 |
| Division of Forensic Sciences | 321 | 35 | 356 |
| Administration | 41 | 4 | 45 |
| Total | 776 | 156 | 932 |

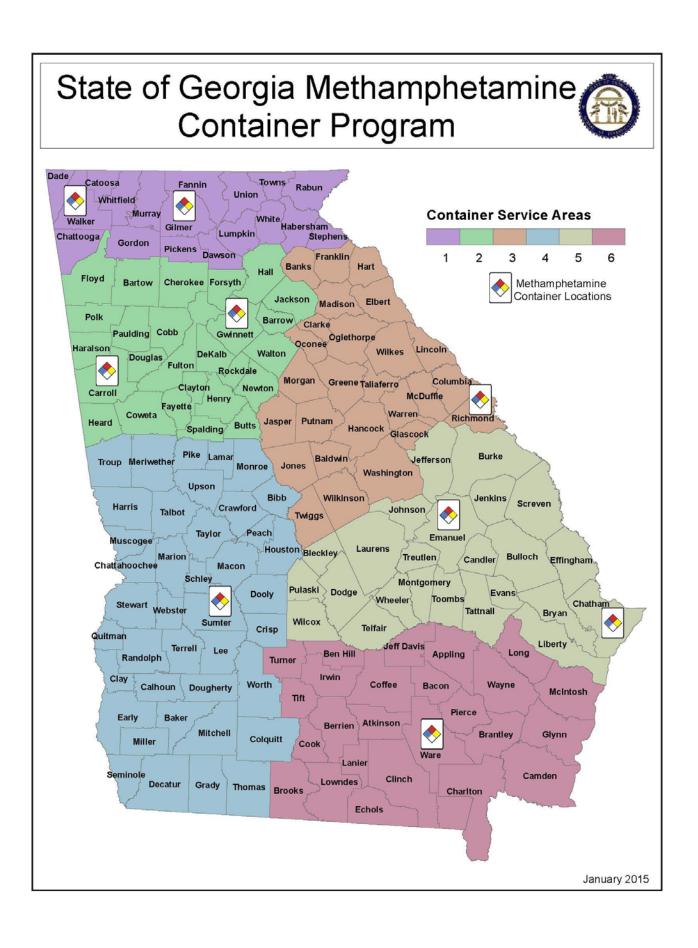
| | Total State Funded Positions Vacant | State Funded Vacancies Under Active Recruitment |
|----------------------------------|-------------------------------------|---|
| Investigative Division | 51 | 26 |
| Georgia Crime Information Center | 3 | 3 |
| Division of Forensic Sciences | 48 | 30 |
| Administration | 4 | 2 |
| Total | 106 | 61 |

INVESTIGATIVE DIVISION

| | August 2020 | Fiscal YTD |
|--|----------------------------|-----------------------|
| Total Sworn Employees | 293 (fi | illed-includes grant) |
| Total Investigative Hours Expended | 34,209.25 | 67,100.50 |
| Crimes Against Persons, includes | 13,097.50 | 26,130.75 |
| Death Investigations | 6,273.50 | 13,195.50 |
| Child Abuse | 4,220.00 | 7,973.25 |
| Sex Crimes | 588.00 | 1,170.00 |
| Missing Persons | 204.00 | 431.00 |
| Assault, Kidnapping, Robbery, | 1,812.00 | 3,361.00 |
| Terrorist Acts, Fugitive, Human Traffic | cking, etc. | |
| Property Crimes, including Theft, Burglary, Forgery | y 1,924.00 | 3,372.50 |
| Drug Investigations | 5,870.00 | 12,755.50 |
| Meth Lab Investigations | 0.00 | 8.00 |
| Polygraph Examinations | 620.00 | 1,206.00 |
| Background Investigations | 132.00 | 198.00 |
| Other Investigations, including Preliminary Investigations | 7,602.75 | 13,634.75 |
| Bomb Disposal Services | 590.00 | 1,371.00 |
| Crime Analysis | 12.00 | 26.00 |
| Crime Scene Specialists | 4,361.00 | 8,398.00 |
| | All figures above represen | |
| Total Seizures | \$51,088,680.75 | \$53,230,314.91 |

Investigative Hours Expended YTD FY2021





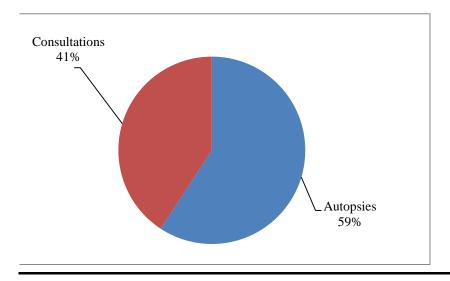
Crime Lab

Medical Examiners (includes all laboratories)

| | August 2020 | FY2021 YTD |
|-----------------------------------|-------------|------------|
| Autopsies | 249 | 520 |
| Consultations | 175 | 358 |
| Total ME Cases Managed | 424 | 878 |
| Clayton County Death Certificates | 64 | 129 |

Percentage of Cases Released in 90 days: 92.2%

Medical Examiner Activity, FY2021



Confirmed CODIS Hits for August 2020

| State Offender Hits | 77 |
|------------------------|-----|
| State Forensic Hits | 2 |
| National Offender Hits | 23 |
| National Forensic Hits | 0 |
| Total | 102 |

Samples entered CODIS for August 2020 – 702

Profiles in CODIS

| Forensic Casework Profiles | 25,341 |
|---|---------|
| Convicted Offender Profiles | 376,240 |
| Missing Person/Unidentified Human Remain Profiles | 8 |
| Staff/QC File | 564 |
| Total | 402,153 |

Laboratory Production

Report Turnaround for August

| | # Released | Total | % Released in |
|----------------------------------|------------|----------|---------------|
| | in 45 Days | Released | 45 Days |
| Laboratory | | | |
| Headquarters - Atlanta | 2,994 | 4,804 | 62% |
| Central Regional - Macon | 17 | 435 | 4% |
| Coastal Regional - Savannah | 69 | 621 | 11% |
| Eastern Regional - Augusta | 336 | 433 | 78% |
| Northeastern Regional | 724 | 1,023 | 71% |
| Southwestern Regional - Moultrie | 42 | 326 | 13% |
| Western Regional - Columbus | 40 | 241 | 17% |
| | | | |
| System-wide Totals | 4,222 | 7,883 | 54% |

Note: 66.3% Casework Reports were released within 90 days.

Report Turnaround for Year-to-Date, FY2021

| | # Released | Total | % Released in |
|----------------------------------|------------|----------|---------------|
| | in 45 Days | Released | 45 Days |
| Laboratory | | | |
| Headquarters - Atlanta | 5,711 | 9,213 | 62% |
| Central Regional - Macon | 29 | 1,132 | 3% |
| Coastal Regional - Savannah | 120 | 1,281 | 9% |
| Eastern Regional - Augusta | 779 | 946 | 82% |
| Northeastern Regional | 1,224 | 5,543 | 22% |
| Southwestern Regional - Moultrie | 119 | 599 | 20% |
| Western Regional - Columbus | 99 | 516 | 19% |
| | | | |
| System-wide Totals | 8,081 | 19,230 | 42% |

Crime Lab Reports Processed for August

| Department | Requested | Total Released |
|------------------------------|-----------|----------------|
| | | |
| Chemistry (includes Drug ID) | 2,453 | 3,040 |
| Firearms | 283 | 266 |
| Forensic Biology | 1,145 | 1,716 |
| Impressions | 2 | 2 |
| Latent Prints | 153 | 282 |
| Medical Examiners | 574 | 526 |
| Operations Support | 0 | 0 |
| Toxicology | 2,739 | 2,480 |
| Trace Evidence | 103 | 97 |
| Total | 7,452 | 8,409 |

Crime Lab Reports Processed FY2021

| Department | Requested | Total Released |
|------------------------------|-----------|----------------|
| | | |
| Chemistry (includes Drug ID) | 5,394 | 6,275 |
| Firearms | 657 | 549 |
| Forensic Biology | 2,940 | 6,533 |
| Impressions | 4 | 5 |
| Latent Prints | 322 | 627 |
| Medical Examiners | 1,208 | 1,123 |
| Operations Support | 0 | 0 |
| Toxicology | 5,548 | 5,047 |
| Trace Evidence | 205 | 194 |
| Total | 16,278 | 20,353 |

Georgia Crime Information Center

August 2020

NCIC SERVICES

CJIS Network Statistics

System Uptime: 100%

Messages Processed: 64,991,270

CJIS Operations

1. Sex Offender Registry

| | Month | FY2021 | Database Totals |
|---------------|-------|--------|-----------------|
| Records Added | 120 | 258 | 34,046 |

2. Protection Order Registry

| | Month | FY2021 | Database Totals |
|---------------|-------|--------|-----------------|
| Records Added | 2,465 | 4,688 | 164,291 |

3. Off-Line Search Requests

| Type of Request | Month | FY2021 |
|--|-------|--------|
| | | |
| Administrative (Criminal Justice Agency) | 12 | 22 |
| Open Records | 0 | 0 |
| Subpoena | 0 | 0 |
| Media | 0 | 0 |
| Possible CJIS Security Violations | 1 | 2 |

CJIS Audits

GCIC conducted 34 CJIS Audits this month.

INFORMATION SERVICES

1. Criminal Fingerprint Transactions Received

| | Month | FY2021 |
|----------------------|--------|--------|
| Submissions | 29,842 | 57,419 |
| Submissions w/Palms | 15,854 | 30,285 |
| Submissions w/Photos | 10,485 | 20,046 |

Transactions processed within 2 hours of receipt: 94%

2. Applicant Fingerprint Transactions Received

| | Month | FY2021 |
|-------------|--------|---------|
| Submissions | 49,529 | 103,973 |

Transactions processed with 24 hours of receipt: 100%

3. Final Disposition Received

| | Month | FY2021 |
|--------------|--------|--------|
| Local Agency | 46,961 | 92,600 |
| GCIC | 258 | 569 |
| TOTAL | 47,219 | 93,169 |

4. RAPID Identification Transactions

| | Month | FY2021 |
|---------------|-------|--------|
| Submissions | 3,526 | 6,433 |
| AFIS Hits | 66% | 68% |
| NCIC Hits | 52% | 52% |
| FBI RISC Hits | 11% | 12% |

5. Non-Criminal Justice Audits, Visits and Trainings

| | Month | FY2021 |
|-------------------|-------|--------|
| In Compliance | 14 | 24 |
| Out of Compliance | 30 | 42 |
| TOTAL AUDITS | 44 | 66 |
| Advisement Memos | - | - |
| Agency Visits | 6 | 24 |
| Attendees | 14 | 25 |
| Trainings | 7 | 15 |

6. Disposition Recovery Project

| | Month | Project to Date |
|------------------------|-------|-----------------|
| Submitted to Vendor | 0 | 136,092 |
| Dispositions Processed | 320 | 132,595 |

PLANS AND PROGRAM DEVELOPMENT

CHILD FATALITY SYSTEM REVIEW PROJECT

Project Description - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

Monthly Update - The developer continues to work on project coding.

CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

Project Description - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

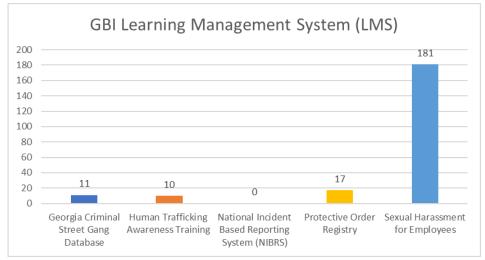
Monthly Update – No updates this month.

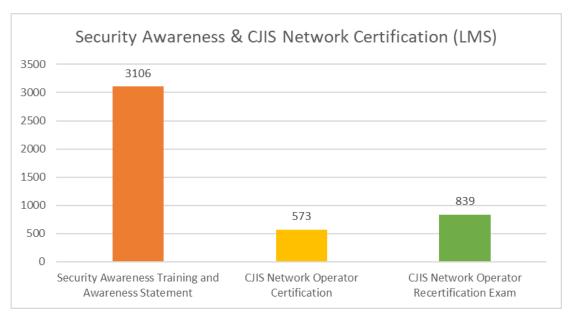
CUSTOMER SUPPORT & TRAINING

Project Description - The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance to criminal justice agencies across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

Monthly Update - The LMS platform was updated with an improved design and the removal of outdated training content. The moratorium on agency visits continues and has been replaced with virtual training, which has been included in the charts. Training Staff handled 65 phone calls, 1,251 emails, 7 crystal reports and managed LMS user account additions. Multiple webinars and one-on-one trainings are being completed to meet State of Georgia training needs.







DEPARTMENT OF DRIVERS SERVICES (DDS) DRIVES PROJECT

Project Description - The Georgia Driver Record and Integrated Vehicle Enterprise System (DRIVES) is a system upgrade to update and enhance the title and vehicle registration functions of the Department of Revenue. The system utilizes modern technology to streamline existing processes and enable more online services. The implementation date of phase 2 is January 2021.

Monthly Update - GBI is in the process of setting up devices and users for DDS personnel to start conducting tests. Transactions were submitted and responses received from both the legacy and DRIVES environments.

GEORGIA APPLICANT PROCESSING SERVICE (GAPS) PROJECT

Project Description - The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

Monthly Update - GCIC escalated the GAPS project to the vendor's upper management due to numerous open issues that occurred after switching over to the new GAPS. There are 7 open issues and bi-weekly calls continue between GBI and the vendor.

GEORGIA LAW ENFORCEMENT MESSAGE SWITCH (GLEMS)

Project Description - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

Monthly Update - Cost evaluations completed by DOAS revealed ambiguity for project deliverables. All prospective vendors must provide clarifications to their technical explanations yielding a marginal rating. After administrative evaluations have concluded, the Notice of Intent to Award will be issued by DOAS.

HUMAN RESOURCE (HR) TIMESHEET PROJECT

Project Description - Enhancement of the application used by non-sworn units of the GBI for tracking time.

Monthly Update - Development continues for the application. Several rules implemented in the existing system are missing from the new application code and additional program enhancements are being completed.

NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

Project Description - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

Monthly Update - The vendor has fixed and resolved the Hate Crime Incident Report issue and the GBI Family Violence test file for all agency's "passed" UAT/GATEST, along with application fixes for all the remaining new Family Violence Tickets. The vendor fixed null date fields that impacted 4-6 agencies for the NIBRS Summary Reporting System (SRS). The XML uploads from local LEAs application fixes were completed and GBI is awaiting feedback from test agencies. The full NIBRS Project implementation is wrapping up and is set to be completed by September 2020.

RAP BACK PROJECT

Project Description - The Rap Back project will provide the ability to receive ongoing status notifications of criminal history activity reported on individuals holding positions of trust. Georgia's Rap Back System will include the retention of applicant fingerprints, the implementation of an FBI Rap Back Subscription on such prints, and the creation of a validation process for authorized entities to manage such subscriptions.

Monthly Update - The project schedule has been pushed back approximately 4 weeks due to open issues with AFIS. After GAPS vendor personnel changes another kick-off meeting was held to introduce GCIC staff and provide a project schedule for implementation. The Statement of Work (SOW) was provided and signed by GBI. The team is meeting twice a week to review and discuss the Design Requirements Specification (DRS) to provide detailed information for each requirement.