Georgia Bureau of Investigation
September Monthly Report
FY2021

Presented to the Board of Public Safety
November 19, 2020

D. Victor Reynolds
Director

Table of Contents

I. Staffing and Backlog…… 3 – 4

II. Administration
Office of Privacy & Compliance/Open Records
Personnel
Staff Services……. 5

III. Investigative Division……..... 6 – 8

IV. Crime Lab……. 9 – 11

V. Georgia Crime Information Center……..... 12 – 17

Vacant State Positions
FY2021

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	51	48	49									
Vacant Scientist Positions	38	29	29									
Total Vacant Positions in GCIC	3	3	3									
Total Vacant Positions in Admin	4	4	4									
Vacant Sworn Agent Positions	36	39	25									
Total Vacant Positions In the Investigative Division	47	51	37									

DOFS Backlog Chart
Unworked Reports over 30 Days Old
FY2021

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	14,847	14,513	14,426									
Data Conversion	0	0	0									
Firearms	1,486	1,474	1,493									
Forensic Biology	6,432	6,312	6,330									
Impressions	25	24	22									
Latent Prints	204	112	111									
Medical Examiners	113	126	153									
Miscellaneous Services	0	0	0									
Operations Support	0	0	0									
Toxicology	292	477	564									
Trace Evidence	544	523	531									
Total	23,943	23,561	23,630									

GBI Administration

Office of Privacy & Compliance/Open Records

	September 2020	Total FY2021
Open Records Request	387	1255
Archives	22	62

Personnel

Employee Totals September 2020

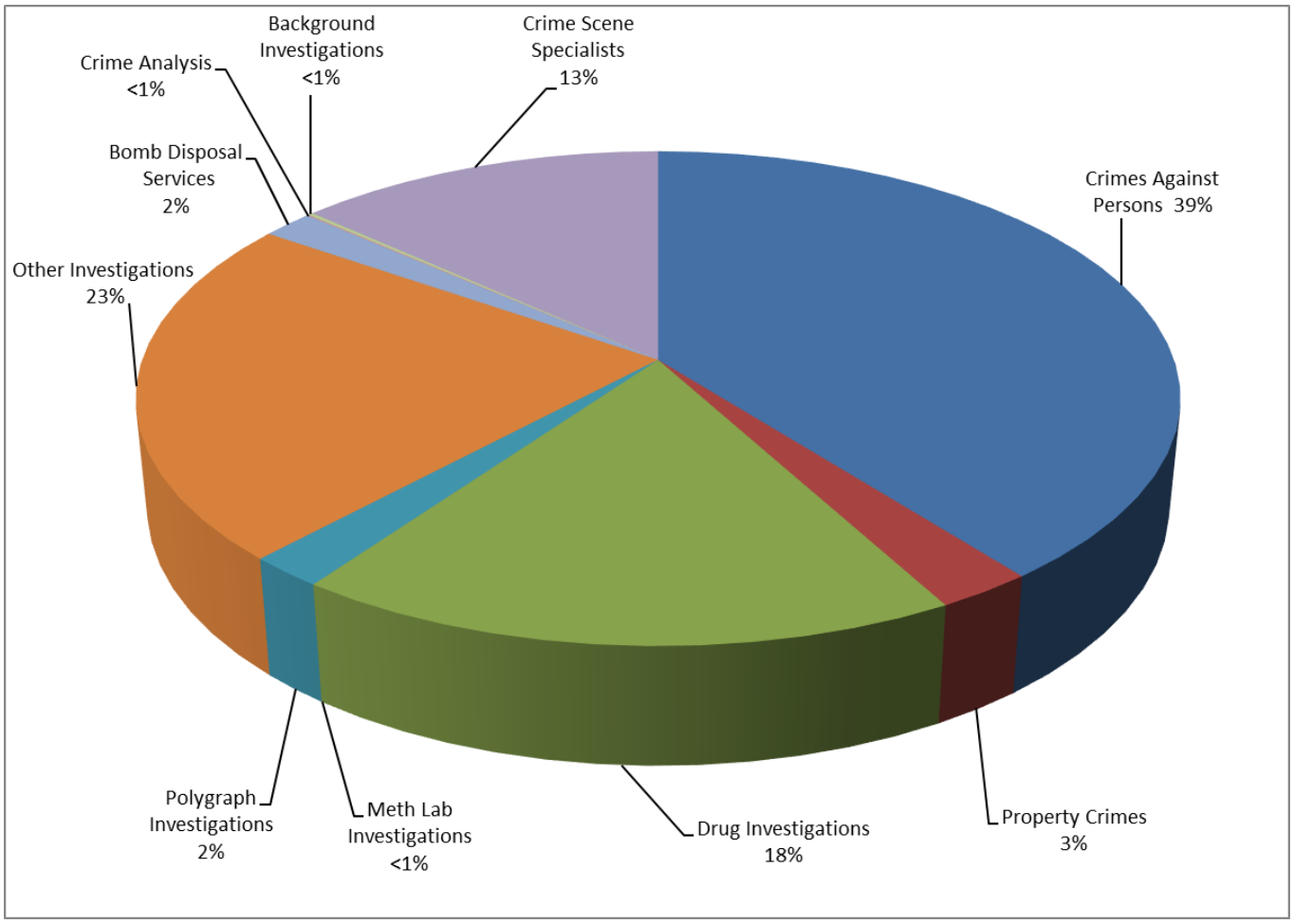
	State Funded Positions	Grant Funded Positions	***Total***
Investigative Division	391	35	***426***
Georgia Crime Information Center	23	82	***105***
Division of Forensic Sciences	321	35	***356***
Administration	41	5	***46***
Total	***776***	***157***	***933***

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	37	16
Georgia Crime Information Center	3	3
Division of Forensic Sciences	49	31
Administration	4	2
Total	***93***	***52***

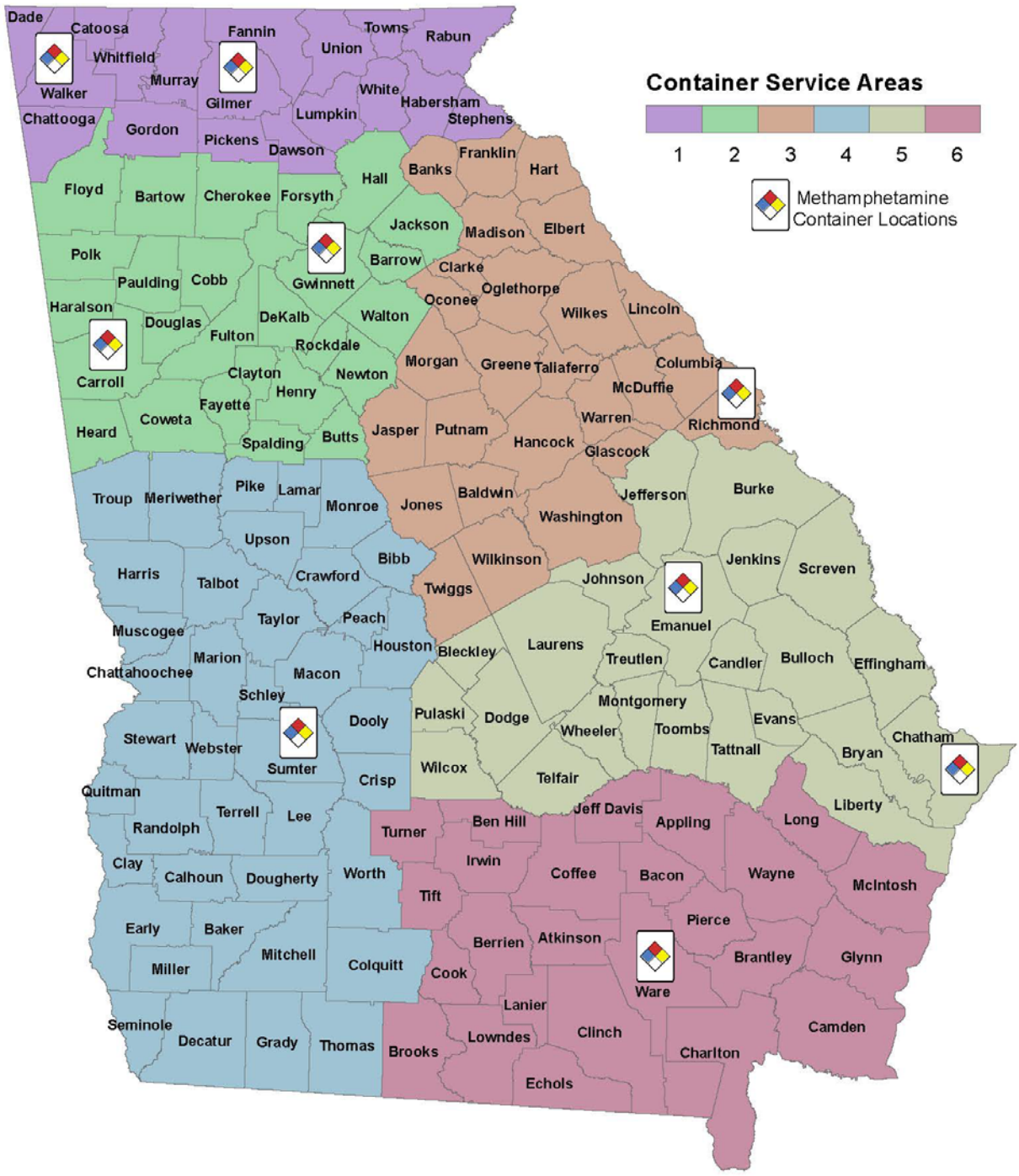
INVESTIGATIVE DIVISION

	September 2020	Fiscal YTD
Total Sworn Employees		293 (filled-includes grant)
Total Investigative Hours Expended	30,921.50	98,022.00
Crimes Against Persons, includes	12,181.50	38,312.25
Death Investigations	5,425.00	18,620.50
Child Abuse	3,882.50	11,855.75
Sex Crimes	448.00	1,618.00
Missing Persons	407.00	838.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	2,019.00	5,380.00
Property Crimes, including Theft, Burglary, Forgery	812.00	4,184.50
Drug Investigations	5,531.00	18,286.50
Meth Lab Investigations	0.00	8.00
Polygraph Examinations	635.00	1,841.00
Background Investigations	52.00	250.00
Other Investigations, including Preliminary Investigations	7,010.00	20,644.75
Bomb Disposal Services	574.00	1,945.00
Crime Analysis	20.00	46.00
Crime Scene Specialists	4,106.00	12,504.00
	All figures above represent Investigative Hours	
Total Seizures	$3,419,271.50	$56,649,586.41

Investigative Hours Expended
YTD FY2021



State of Georgia Methamphetamine Container Program



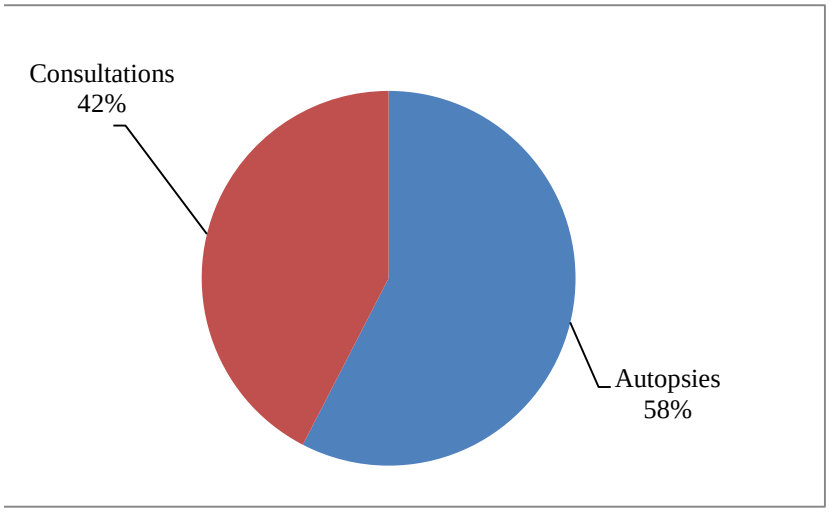
Crime Lab

Medical Examiners (includes all laboratories)

	September 2020	FY2021 YTD
Autopsies	182	702
Consultations	159	517
Total ME Cases Managed	**341**	**1,219**
Clayton County Death Certificates	54	183

Percentage of Cases Released in 90 days: 93.0%

Medical Examiner Activity, FY2021



Confirmed CODIS Hits for September 2020

State Offender Hits	30
State Forensic Hits	1
National Offender Hits	14
National Forensic Hits	0
Total	45

Samples entered CODIS for September 2020 – 959

Profiles in CODIS

Forensic Casework Profiles	25,394
Convicted Offender Profiles	377,140
Missing Person/Unidentified Human Remain Profiles	8
Staff/QC File	564
Total	403,106

Laboratory Production

Report Turnaround for September

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	2,572	4,600	56%
Central Regional - Macon	14	286	5%
Coastal Regional - Savannah	80	547	15%
Eastern Regional - Augusta	418	532	79%
Northeastern Regional	713	1,058	67%
Southwestern Regional - Moultrie	103	322	32%
Western Regional - Columbus	51	259	20%
System-wide Totals	**3,951**	**7,604**	**52%**

Note: 68.3% Casework Reports were released within 90 days.

Report Turnaround for Year-to-Date, FY2021

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	8,285	13,815	60%
Central Regional - Macon	43	1,418	3%
Coastal Regional - Savannah	200	1,828	11%
Eastern Regional - Augusta	1,197	1,478	81%
Northeastern Regional	1,937	6,601	29%
Southwestern Regional - Moultrie	222	921	24%
Western Regional - Columbus	150	775	19%
System-wide Totals	**12,034**	**26,836**	**45%**

Crime Lab Reports Processed for September

Department	Requested	Total Released
Chemistry (includes Drug ID)	3,114	3,039
Firearms	300	221
Forensic Biology	1,501	1,423
Impressions	0	4
Latent Prints	162	222
Medical Examiners	552	457
Operations Support	0	0
Toxicology	3,055	2,602
Trace Evidence	135	93
Total	**8,819**	**8,061**

Crime Lab Reports Processed FY2021

Department	Requested	Total Released
Chemistry (includes Drug ID)	8,538	9,317
Firearms	944	770
Forensic Biology	4,413	7,955
Impressions	4	9
Latent Prints	484	849
Medical Examiners	1,760	1,580
Operations Support	0	0
Toxicology	8,592	7,649
Trace Evidence	332	287
Total	**25,067**	**28,416**

Georgia Crime Information Center

September 2020

NCIC SERVICES

CJIS Network Statistics

System Uptime: 100%

Messages Processed: 64,007,741

CJIS Operations

1. **Sex Offender Registry**

	Month	FY2021	Database Totals
Records Added	135	393	34,151

2. **Protection Order Registry**

	Month	FY2021	Database Totals
Records Added	2,523	7,211	167,014

3. **Off-Line Search Requests**

Type of Request	Month	FY2021
Administrative (Criminal Justice Agency)	17	39
Open Records	2	2
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	4	6

CJIS Audits

GCIC conducted 30 CJIS Audits this month.

INFORMATION SERVICES

1. Criminal Fingerprint Transactions Received

	Month	FY2021
Submissions	29,291	86,705
Submissions w/Palms	15,275	45,560
Submissions w/Photos	10,281	30,326

Transactions processed within 2 hours of receipt: 95%

2. Applicant Fingerprint Transactions Received

	Month	FY2021
Submissions	47,339	151,300

Transactions processed with 24 hours of receipt: 100%

3. Final Disposition Received

	Month	FY2021
Local Agency	48,122	140,722
GCIC	248	817
TOTAL	48,370	141,539

4. RAPID Identification Transactions

	Month	FY2021
Submissions	2,791	9,224
AFIS Hits	64%	67%
NCIC Hits	54%	53%
FBI RISC Hits	14%	13%

5. Non-Criminal Justice Audits, Visits and Trainings

	Month	FY2021
In Compliance	7	31
Out of Compliance	31	73
TOTAL AUDITS	38	104
Advisement Memos	-	-
Agency Visits	2	26
Attendees	4	29
Trainings	4	19

6. Disposition Recovery Project

	Month	Project to Date
Submitted to Vendor	0	136,092
Dispositions Processed	320	132,595

PLANS AND PROGRAM DEVELOPMENT

CHILD FATALITY SYSTEM REVIEW PROJECT

Project Description - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

Monthly Update - The CFR team underwent a staffing change and all previous meeting minutes and selected documentation were provided to the staff lead for historical and educational purposes.

CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

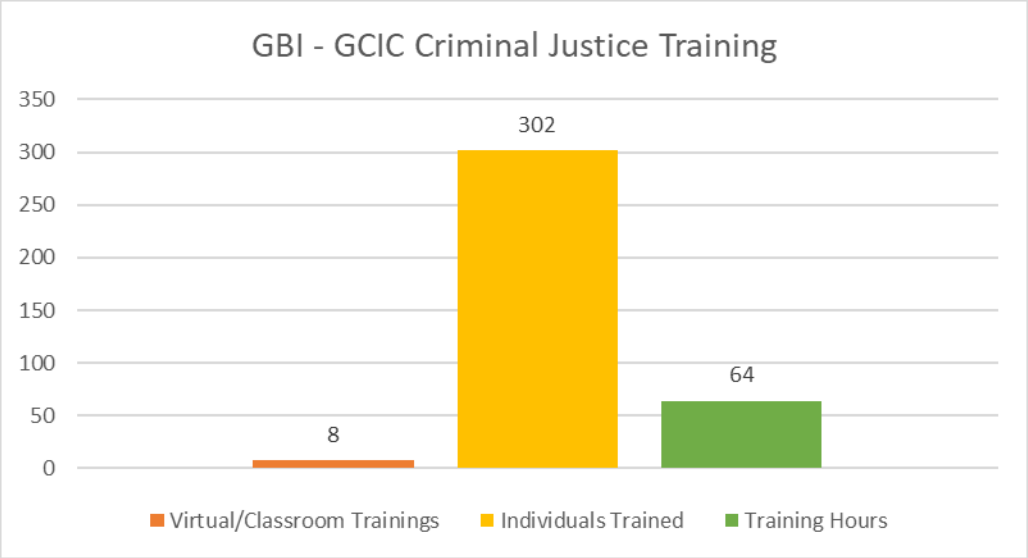
Project Description - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

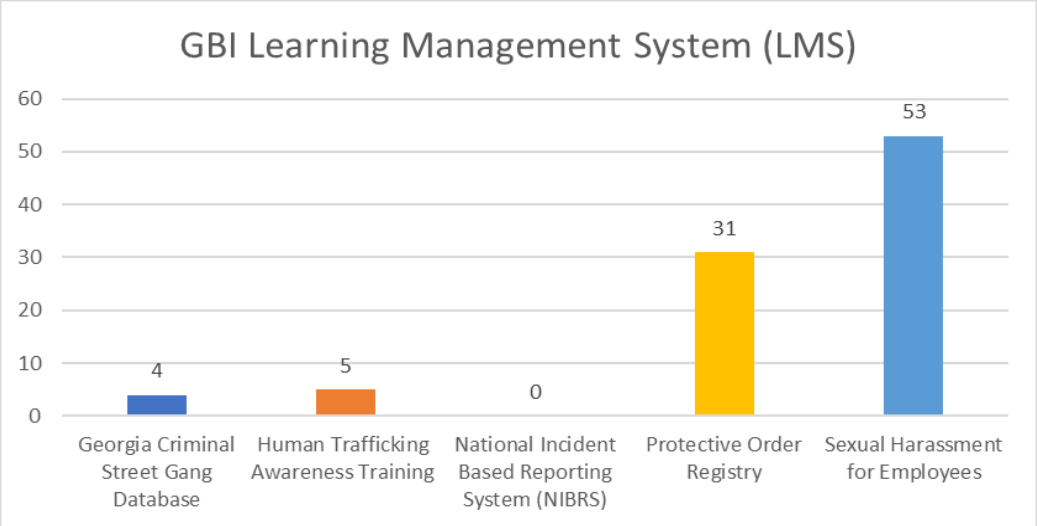
Monthly Update - No updates this month.

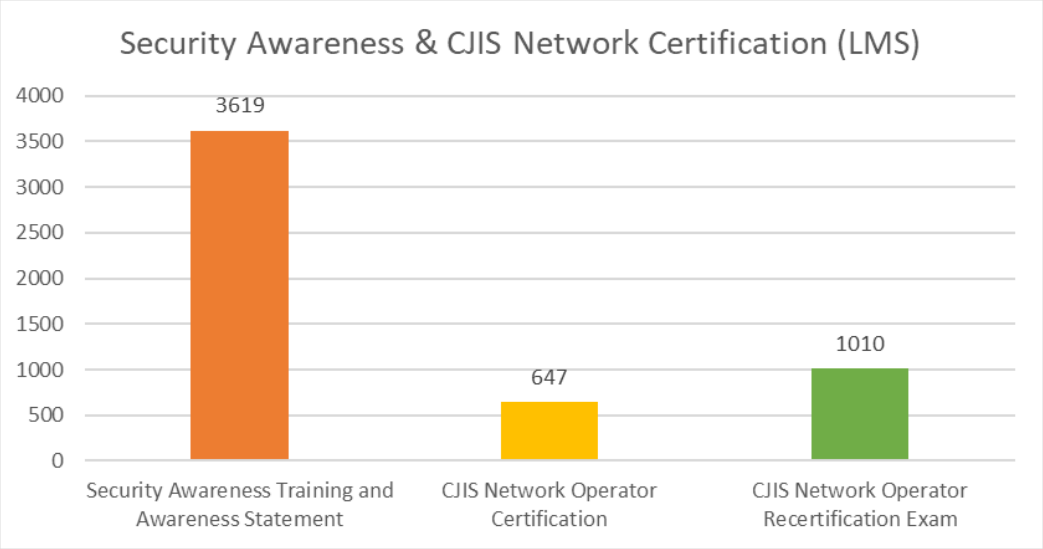
CUSTOMER SUPPORT & TRAINING

Project Description - The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance to criminal justice agencies across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

Monthly Update - The moratorium on agency visits continues and has been replaced with virtual training, which is included in the charts. The training staff handled 171 phone calls, 1,265 emails, 12 crystal reports and managed LMS user account additions. Multiple webinars and one-on-one trainings are being completed to meet State of Georgia training needs.


GBI - GCIC Criminal Justice Training
350
300
250
200
150
100
50
0
8
302
64
Virtual/Classroom Trainings
Individuals Trained
Training Hours


GBI Learning Management System (LMS)
60
50
40
30
20
10
0
4
5
0
31
53
Georgia Criminal Street Gang Database
Human Trafficking Awareness Training
National Incident Based Reporting System (NIBRS)
Protective Order Registry
Sexual Harassment for Employees


Security Awareness & CJIS Network Certification (LMS)
4000
3500
3000
2500
2000
1500
1000
500
0
3619
647
1010
Security Awareness Training and Awareness Statement
CJIS Network Operator Certification
CJIS Network Operator Recertification Exam

DEPARTMENT OF DRIVERS SERVICES (DDS) DRIVES PROJECT

Project Description - The Georgia Driver Record and Integrated Vehicle Enterprise System (DRIVES) is a system upgrade to update and enhance the title and vehicle registration functions of the Department of Revenue. The system utilizes modern technology to streamline existing processes and enable more online services. The implementation date of phase 2 is January 2021.

Monthly Update - GBI continues working with DDS to test responses and has contacted additional agencies and vendors for inclusion in October testing.

GEORGIA APPLICANT PROCESSING SERVICE (GAPS) PROJECT

Project Description - The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

Monthly Update – The four remaining open issues have been moved to the UAT environment for GCIC staff to test. Once successfully tested, these items will move to production.

GEORGIA LAW ENFORCEMENT MESSAGE SWITCH (GLEMS)

Project Description - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

Monthly Update - Administrative evaluations concluded and DOAS will check vendor references in preparation for contract signing and Notice of Intent to Award (NOIA) posting.

HUMAN RESOURCE (HR) TIMESHEET PROJECT

Project Description - Enhancement of the application used by non-sworn units of the GBI for tracking time.

Monthly Update - Application development continues to resolve issues with holiday work hours and data not saving on the default hours screen. In addition, the tree view setting was adjusted and the default screen in the manager's console was fixed.

NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

Project Description - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

Monthly Update - NIBRS implementation is on hold pending completion of SRS conversions and XML conversions UAT/GATEST. The vendor is working on a resolution regarding the ability of test agencies to access XML files in the Portal.

RAP BACK PROJECT

Project Description - The Rap Back project will provide the ability to receive ongoing status notifications of criminal history activity reported on individuals holding positions of trust. Georgia's Rap Back System will include the retention of applicant fingerprints, the implementation of an FBI Rap Back Subscription on such prints, and the creation of a validation process for authorized entities to manage such subscriptions.

Monthly Update - The team is actively working on resolving open issues and targeting deadline dates. Test transactions are being sent to the FBI and responses are being returned. The GCIC internal team continues to hold bi-weekly calls to discuss Rap Back requirements and the Next Generation Identification (NGI) Noncriminal Justice Rap Back Service Participation Plan Appendix 2 was submitted to the FBI for feedback and the FBI provided a user test plan.