# Georgia Bureau of Investigation November Monthly Report FY2020



Presented to the Board of Public Safety January 9, 2020

D. Victor Reynolds
Director

# **Table of Contents**

I.	Staffing and Backlog	3 – 4
II.	Administration Office of Privacy & Compliance/Open Records Personnel	
	Staff Services	5
III.	Investigative Division	6 – 8
IV.	Crime Lab	9 – 11
V.	Georgia Crime Information Center	12 – 17

# Vacant State Positions FY2020

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant	34	37	38	41	45							
Positions in DOFS												
Vacant Scientist	19	21	22	22	22							
Positions												
Total Vacant	0	1	2	2	3							
Positions in GCIC												
Total Vacant	3	5	5	5	5							
Positions in Admin												
Vacant Sworn	25	26	22	22	22							
Agent Positions												
Total Vacant Positions	44	46	42	42	40							
In the Investigative Division												

# DOFS Backlog Chart Unworked Reports over 30 Days Old FY2020

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	19,112	18,589	18,355	17,835	17,830							
Data Conversion	0	0	0	0	0							
Firearms	3,391	3,327	3,376	3,374	3,380							
Forensic Biology	7,816	7,759	8,540	8,192	10,717							
Impressions	59	58	59	58	47							
Latent Prints	4,358	4,408	4,394	4,375	4,366							
Medical Examiners	144	127	115	126	141							
Miscellaneous Services	0	0	0	0	0							
Operations Support	0	0	0	0	0							
Toxicology	573	758	524	492	704							
Trace Evidence	741	730	747	733	743							
Total	36,194	35,756	36,110	35,185	37,928							

# **GBI Administration**

# Office of Privacy & Compliance/Open Records

	November 2019	Total FY2020
Open Records Request	327	2,101
Archives	11	181

# Personnel

**Employee Totals** 

November 2019

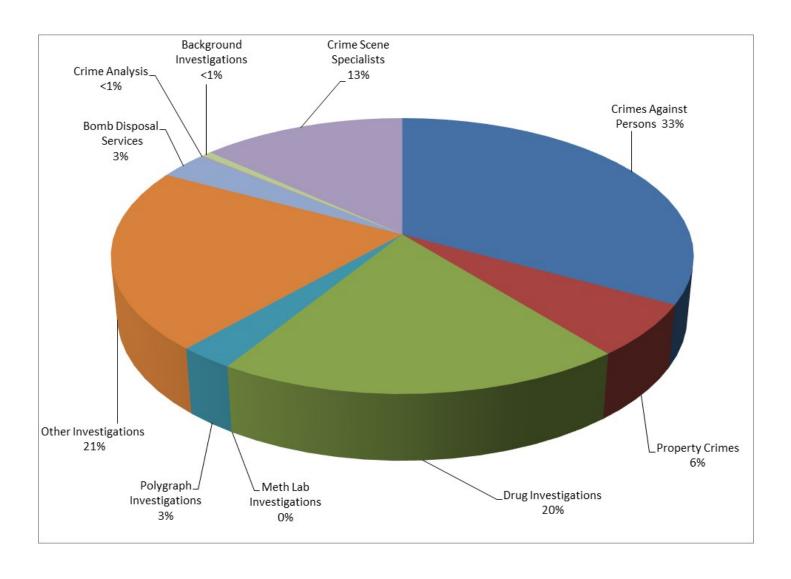
	State Funded	Grant Funded	
	Positions	Positions	Total
Investigative Division	387	29	416
Georgia Crime Information Center	44	69	113
Division of Forensic Sciences	321	36	357
Administration	43	4	47
Total	795	138	933

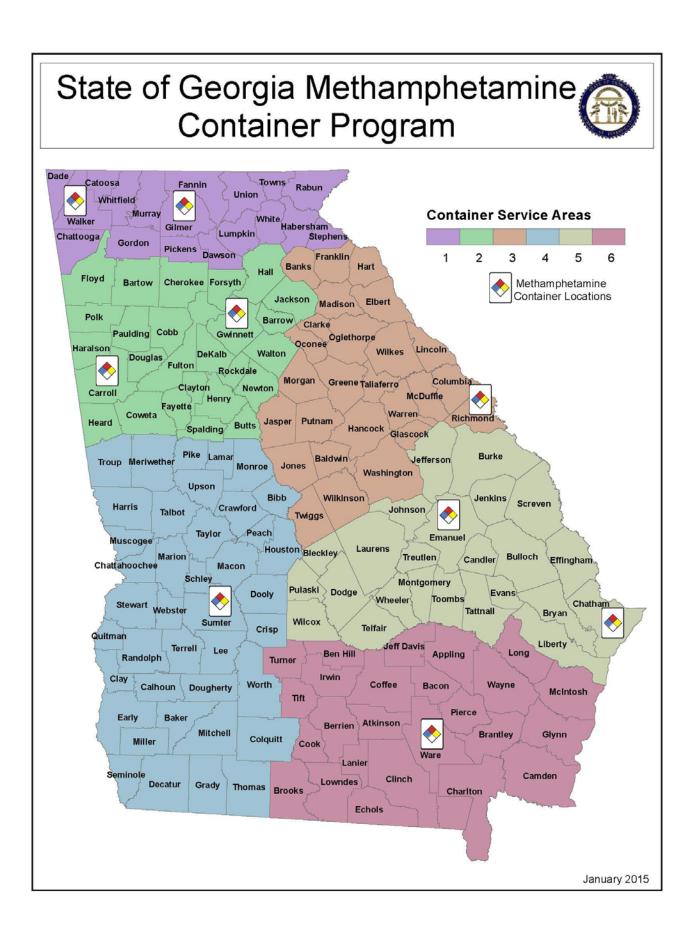
	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	40	14
Georgia Crime Information Center	3	2
Division of Forensic Sciences	45	6
Administration	5	3
Total	93	25

# **INVESTIGATIVE DIVISION**

	November 2019	Fiscal YTD		
Total Sworn Employees	287 (filled-includes grant)			
Total Investigative Hours Expended	22,577.50	149,498.75		
Crimes Against Persons, includes Death Investigations Child Abuse Sex Crimes Missing Persons Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	7,382.00 3,562.00 1,903.00 458.00 272.00 1,187.00	49,386.25 24,766.00 14,067.75 2,138.00 761.00 7,653.50		
Property Crimes, including Theft, Burglary, Forgery	1,142.00	9,220.00		
Drug Investigations	4,631.00	29,335.00		
Meth Lab Investigations	0.00	0.00		
Polygraph Examinations	627.00	4,026.00		
Background Investigations	282.00	942.00		
Other Investigations, including Preliminary Investigations	4,753.50	31,922.50		
Bomb Disposal Services	749.00	4,756.00		
Crime Analysis	10.00	142.00		
Crime Scene Specialists	3,001.00 All figures above represe	19,769.00 ent Investigative Hours		
Total Seizures	\$524,840.50	\$10,660,913.75		

# Investigative Hours Expended YTD FY2020





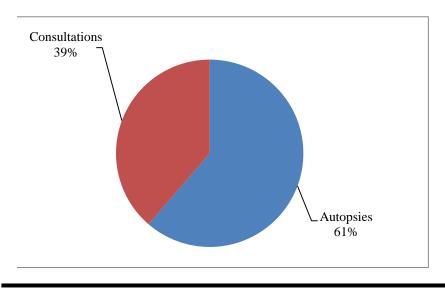
# **Crime Lab**

# **Medical Examiners (includes all laboratories)**

	November 2019	FY2020 YTD
Autopsies	220	1,124
Consultations	130	709
<b>Total ME Cases Managed</b>	350	1,833
Clayton County Death Certificates	46	236

Percentage of Cases Released in 90 days: 86%

## **Medical Examiner Activity, FY2020**



## **Confirmed CODIS Hits for November 2019**

State Offender Hits	74
State Forensic Hits	8
National Offender Hits	6
National Forensic Hits	0
Total	88

## Samples entered CODIS for November 2019 – 1,529

#### **Profiles in CODIS**

Forensic Casework Profiles	24,597
Convicted Offender Profiles	350,073
Missing Person/Unidentified Human Remain Profiles	8
Staff/QC File	530
Total	375,208

**Report Turnaround for November 2019** 

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	2,398	4,374	55%
Central Regional - Macon	28	362	8%
Coastal Regional - Savannah	27	442	6%
Eastern Regional - Augusta	250	337	74%
Northeastern Regional	1,280	2,120	60%
Southwestern Regional - Moultrie	35	143	25%
Western Regional - Columbus	32	345	9%
System-wide Totals	4,050	8,123	50%

Note: 61.2% Casework Reports were released within 90 days.

# Report Turnaround for Year-to-Date, FY2020

	# Released	Total	% Released in
	in 45 Days	Released	45 Days
Laboratory			
Headquarters - Atlanta	13,416	23,623	57%
Central Regional - Macon	186	2,154	9%
Coastal Regional - Savannah	157	2,259	7%
Eastern Regional - Augusta	1,932	2,700	72%
Northeastern Regional	7,708	11,195	69%
Southwestern Regional - Moultrie	413	1,239	33%
Western Regional - Columbus	212	1,492	14%
System-wide Totals	24,024	44,662	54%

# **Crime Lab Reports Processed for November 2019**

Department	Requested	Total Released
Chemistry (includes Drug ID)	2,776	3,279
Firearms	134	139
Forensic Biology	7,637	2,233
Impressions	2	1
Latent Prints	144	105
Medical Examiners	437	433
Operations Support	0	0
Toxicology	2,304	2,309
Trace Evidence	98	57
Total	13,532	8,556

# **Crime Lab Reports Processed FY2020**

Department	Requested	Total Released
Chemistry (includes Drug ID)	15,447	17,107
Firearms	883	874
Forensic Biology	23,949	12,356
Impressions	7	4
Latent Prints	861	787
Medical Examiners	2,351	2,389
Operations Support	0	0
Toxicology	13,052	13,083
Trace Evidence	524	451
Total	57,074	47,051

# **Georgia Crime Information Center**

### November 2019

## **NCIC SERVICES**

#### **CJIS Network Statistics**

System Uptime: 100% Messages Processed: 76,831,773

## **CJIS Operations**

## 1. Sex Offender Registry

	Month	FY2020	Database Totals
Records Added	122	730	33,036

## 2. Protection Order Registry

	Month	FY2020	Database Totals
Records Added	2,174	12,282	165,610

## 3. National Data Exchange (N-DEx)

Number of Georgia agencies contributing to N-DEX: 39 (8 direct, 31 LInX)

Agencies/Users with N-DEx Inquiry Access Only (no data contributed)

	Added	Removed	Total with Inquiry
			Access
Agencies	0	0	12
Users	0	0	22

## 4. Off-Line Search Requests

Type of Request	Month	FY2020
Administrative (Criminal Justice Agency)	16	68
Open Records	1	7
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	1	20

## **CJIS Audits**

GCIC conducted 35 CJIS Audits this month.

## **INFORMATION SERVICES**

1. Criminal Fingerprint Transactions Received

	Month	FY2020
Submissions	36,782	201,818
Submissions w/Palms	17,991	95,387
Submissions w/Photos	12,996	70,780

Transactions processed within 2 hours of receipt: 94%

2. Applicant Fingerprint Transactions Received

	Month	FY2020
Submissions	37,923	224,646

Transactions processed with 24 hours of receipt: 100%

3. Final Dispositions Received

	Month	FY2020
Local Agency	62,075	353,497
GCIC	2,783	15,736
TOTAL	64,858	369,233

#### 4. RAPID Identification Transactions

	Month	FY2020
Submissions	5,769	40,595
AFIS Hits	72%	72%
NCIC Hits	44%	45%
FBI RISC Hits	9%	10%

5. Non-Criminal Justice Audits, Visits and Trainings

	Month	FY2020
In Compliance	9	43
Out of Compliance	1	28
TOTAL AUDITS	10	71
Advisement Memos	-	-
Agency Visits	24	136
Attendees	43	613
Trainings	4	38

6. Disposition Recovery Project

	Month	Project to Date
Submitted to Vendor	928	134,085
Dispositions Processed	1,014	131,375

#### PLANS AND PROGRAM DEVELOPMENT

#### CHILD FATALITY SYSTEM REVIEW PROJECT

**Project Description** - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

**Monthly Update** - The developer continues coding for the application.

#### CRIMINAL JUSTICE EXCHANGE PROJECT (CJEP)

**Project Description** - CJEP will incorporate the electronic exchanges of information between state and local criminal justice agencies in Georgia and will involve the coordination of multiple agencies and vendor applications. The goals of the project are to create seamless connections between systems, establish a single, consistent architecture adopted to guide all aspects of program implementation and to establish a governance structure that views criminal justice as a statewide community.

Monthly Update - The project is currently on hold pending feedback from the Governor's Office.

#### CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

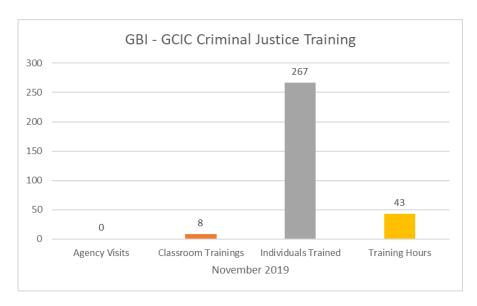
**Project Description -** The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

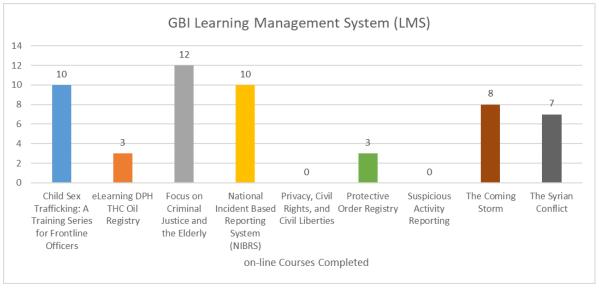
**Monthly Update** - CRM Functionality UAT form for employee testing is being developed. The project manager is testing and reviewing CRM dynamics to create the CRM application test instruction form(s) and working with the developer to cover all test areas. The test instruction script has been completed and testing will begin with ICDC in December.

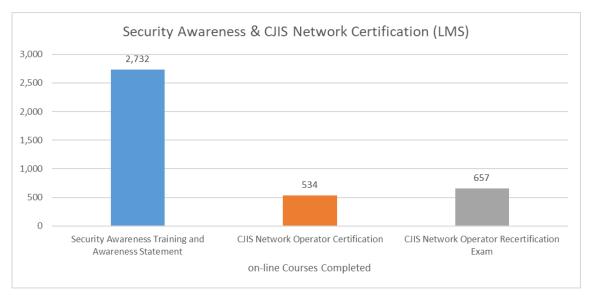
#### **CUSTOMER SUPPORT & TRAINING**

**Project Description -** The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance to criminal justice agencies across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

**Monthly Update -** Monthly trainings completed online and within the classrooms are included in the charts. The Training Staff handled 85 phone calls, 463 emails, processed 12 crystal reports and managed LMS user account additions.







#### DEPARTMENT OF DRIVERS SERVICES (DDS) DRIVES PROJECT

**Project Description -** The Georgia Driver Record and Integrated Vehicle Enterprise System (DRIVES) is a system upgrade to update and enhance the title and vehicle registration functions. The system utilizes modern technology to streamline existing processes and enable more online services. The implementation date for Phase 2 is January 2021.

**Monthly Update -** GBI met with the DRIVES project team to discuss the tasks required to implement Phase 2. Unisys provided a task list detailing the workload and expense for completing the DDS portion of the Drives project for GBI. In addition, discussions were also held regarding the current interfaces between GBI and DDS.

#### GEORGIA APPLICANT PROCESSING SERVICE (GAPS) PROJECT

**Project Description -** The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

**Monthly Update** - Project managers hold weekly conference calls to continue discussing the remaining tasks items and updates that have been pushed to test. The projected release date of updates for user acceptance testing is set for 12/4/2019.

#### HUMAN RESOURCE (HR) TIMESHEET PROJECT

**Project Description** - Enhancement of the application used by non-sworn units of the GBI for tracking time.

**Monthly Update** - The developer continues coding for the application.

#### NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

**Project Description** - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

**Monthly Update** - The vendor continues to apply fixes to address identified NIBRS issues/problems. In addition, the vendor is conducting an in-depth analysis of the Family Violence data type relationship logic to determine what is causing count differences between the legacy report and the current report.

#### RAP BACK PROJECT

**Project Description -** The Rap Back project will provide the ability to receive ongoing status notifications of criminal history activity reported on individuals holding positions of trust. Georgia's Rap Back System will include the retention of applicant fingerprints, the implementation of an FBI Rap Back Subscription on such prints, and the creation of a validation process for authorized entities to manage such subscriptions.

**Monthly Update** - The AFIS vendor development for workflow and Rap Back functions is behind schedule due to delays in getting the environment fully set up and functional. The team is actively working on addressing the environmental deficiencies and completion is expected by end of November. Integration issues still pending from the three project vendors are sample mail messages, unified identification responses, rap back responses, IP Addresses from GBI and vendor test messages.

#### SEX OFFENDER REGISTRY TOOL (SORT) ENHANCEMENT PROJECT

**Project Description** - Continued enhancements to SORT application to meet the needs of local law enforcement and public.

**Monthly Update** - The local agency vendor has citied development issues as the impediment to submitting test records; advising that development is ongoing according to the mapping document submitted to them in 2018.